

Bala Bana

# AD SPECS

FEB 2025

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## **Accessibility Best Practices**

### When creating any online marketing creative, always keep accessibility in the forefront of the creative.

Accessibility is ensuring that people with disabilities can access your communications and that there are no barriers in place that prevent this. Making communication accessible means providing a clear story through imagery and copy that is easy to understand...

## **Design:**

#### 1. Create consistent designs for each format:

Refrain from scaling creative to fit different formats, make sure to keep a good balance between logo, product and headlines.

#### 2. Make sure your branded logo and product are prominent:

You want to keep the customer feeling secure with memorable iconography along with a quick product glance.

### 3. Keep your design simple:

Don't overdo it, customers need to recognize your brand and understand your message in a very short timeframe.

#### 4. Choose your fonts carefully:

Keep your fonts simple and readable.

### 5. Use relevant and strong imagery:

If you choose to include imagery, make sure it is relevant and ties directly to your brand.

### 6. Logo Placement:

For desktop versions, we encourage the use of both product imagery and the brand logo. For mobile versions, a large product image will cover both the logo and product, while saving space.

## Copy:

#### 1. Screen Readers:

If an individual has a vision impairment, they may rely on screen readers to help them navigate a site. Keep in mind that screen readers read from left to right, including all alt tags. For best practice, we recommend the banners be designed in the following order: Image with alt tag, headline, subhead, legal disclaimer then CTA.

#### 2. Headlines:

Headlines should be brief, clear and informative. Particularly for users who can't visually scan the page and rely on screen readers. Also, the shorter the headline the larger the text size can be, making it easier to read as well as catch the attention of the customer.

### 3. Use fun and unique ad copy:

Think about your audience, and what's going to resonate with them as well as your product.

### 4. Tailor your message with a value prop:

Make sure to include what is setting you apart from the competition.

### 5. Instill urgency with a promotion:

The role of promotion in the marketing mix is critical for brands who want to ensure the right consumers are reached and objectives are met.

### 6. CTA should be enticing:

Shop now, Save now and Shop deals are great examples of enticing CTA copy, however, if able, including your product or brand name will help give visitors a clear direction to the URL destination.



## **Accessibility Best Practices**

## **Message Copy**

### The following content rules must be followed:

- No comparisons with a competitor
- No "No. 1" product claims
- No "Made in USA" claims
- No green or sustainability claims
- No pricing claims
- Ads must be truthful and accurate with proper substantiation. Advertising claims must not contradict claims made on CVS product detail pages or on the product packaging.
- All beauty ads must be authentic images that have not been materially digitally altered and include the "Beauty Unaltered" mark.
- The Beauty Unaltered Mark should appear on authentic images that have not been materially digitally altered. CMX cannot run creative with model imagery that has been digitally altered.
- · Product images must be accurate depictions of the products sold.
- Ads should only claim a product is "new" if it has been in the market for less than 6 months.
- Ads should generally be in English but may include well- known words and phrases in other languages.
- Advertiser names and languages used on product packaging are exempt from this requirement.

### Ads may not depict inappropriate or adult content:

- Obscene, foul or vulgar content
- Violence or gore
- Sexually suggestive content
- Sexual content or objectification
- Nudity

### The following content and messaging are prohibited:

- Dangerous content or unsafe depictions (e.g., fireworks, toy guns)
- · Content targeted or appealing to minors whether through copy or imagery
- Religious advocacy
- Political advocacy
- Exploitation of sensitive events such as natural disasters, human-caused disasters, incidents of mass trauma and/or casualties, or the death of public figures
- Discriminatory, hateful, intolerant, harassing, threatening, or abusive content
- · Defamatory content or content that is invasive of another's privacy
- Content that misrepresents, ridicules, or attacks an individual or group on the basis of age, color, national origin, race, religion, sex, sexual orientation, or disability.



## **Accessibility Best Practices**

All ads must follow the CMX Ad Policy which can be found at: <u>https://www.cvsmediaexchange.com/advertising-policy</u> ("CMX Ad Policy")

### **Prohibited Categories:**

The following categories are prohibited from Sponsored Brand:

- Alcoholic beverages
- Tobacco or vaping products
- THC or Hemp/CBD products
- Weapons, firearms, and ammunitions
- Virtual or online social platforms
- Gambling, lottery, fantasy sports, and real money gaming
- Contests or sweepstakes
- OTC opioid antagonists Narcan/Naloxone
- Adult toys

### **Restricted Categories:**

Please reach out to Ads Policy team to request an exception (subjected to review) for the below listed categories/ subcategories. Any Restricted Categories that are permitted will only qualify with a query that is an exact match.

The following categories are restricted from Sponsored Brand:

- Pregnancy and fertility
- Menopause
- Condoms and non-emergency contraceptives
- Emergency contraceptives
- Personal intimacy
- Mental and physical health conditions
- Home diagnostic tests
- Products containing pseudoephedrine (Ex: Sudafed, NyQuil, Dimetapp, some nasal decongestants etc.).



## **Accessibility Best Practices**

### **Content must pass Level AA Compliance**

### **Level AA Compliance**

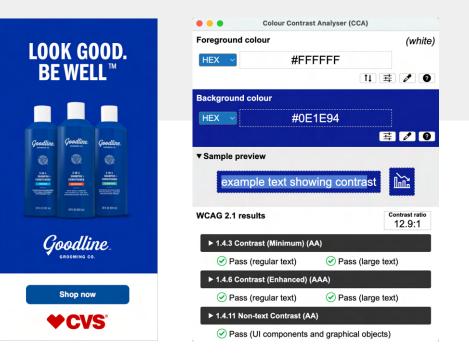
Level AA requirements are an advanced standard that improve website accessibility even further. The requirements include:

- · Video and audio content must have text captions
- Web content should keep the color contrast ratio at a level for visually impaired users
- Underlined text should lead to a link
- Users should be able to resize text to 200% without changing the form
- · Web content should not use images where text has the same effect
- · Redundant links should be removed
- Language should be identifiable in code even with language changes
- Users must receive suggestions on how to solve input errors
- The contrast ratio for page backgrounds and text should be at least 4.5:1 for normal text and 3:1 for large text.

## Please download and use this tool to confirm WCAG 2.1 AA compliance – <u>TPGI.com</u>

### WCAG Color Contrast

The Web Content Accessibility Guidelines (WCAG) define the different levels of contrast ratios depending on the level of success criteria. Below is an example of the color contrast tool used to verify selected colors fall within AA compliance.



WCAG 2.0 level AA requires a contrast ratio of at least 4.5:1 for normal text and 3:1 for large text.

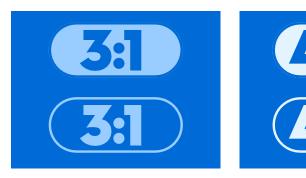


## Web Accessibility

## Contrast

All creative must meet Web Accessibility requirements regarding the contrast between any text and its background. Creatives must meet WCAG 2.0 Level AA standards for contrast, which can be checked <u>here.</u>

Contrast requirements depend on text size and formatting.



#### Large Text Desktop

14 pt & bold (18.6 px tall) or larger 18 pt (24 px tall) or larger

#### Large Text Mobile

55 pt (38.5 px tall) or larger 45 pt & bold (31.5 px tall) or larger

#### Normal Text

Any text that does not meet the Large Text criteria is considered Normal Text, and must meet a higher ratio of contrast with its background

## **Text Size**

Minimum Text Size

- 9 30 pt
- 24.5 px tall\*
- Recommended: 40 pt or larger\*\*

Minimum Text Size Desktop

- 10 pt
  - 8 px tall\*
- Recommended: 16 pt or larger\*\*



\*Height is measured from the baseline to the top of the ascender \*\*Recommendation is for better visibility on body copy or headers

**Important:** The mobile creative is typically displayed at a third of the size of the original creative dimensions. All text and content in the image should be designed to compensate for this scaling.



## **Digital Ad Best Practices**

## СТА

• Use clear, action-oriented language (e.g., Shop Now) to increase CTR

### **Visual Hierarchy**

- Establish a clear visual hierarchy using contrasting colors and varying text sizes to direct attention.
- · Highlight essential information prominently to guide user actions.

### **Image and Copy Balance**

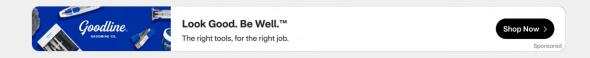
- Use image-copy balance in layouts for greater engagement, ensuring images enhance and complement the message.
- Choose high-quality, relevant images that align with your product and brand.

### **Consistency in Branding**

- Maintain consistent branding across all digital ads to reinforce brand recognition.
- Use uniform colors, logos, and fonts that align with overall brand identity.

## **Creative Testing Insights**

- **2x more clicks** when a banner uses a CTA button vs. a link
- **Higher engagement and clickthrough rate** for a half image, half copy banner vs. full-bleed color
- **30% lift in clicks** when a banner uses "Shop now" CTA button copy vs. "Buy now" or "Shop [department]"
- **Product imagery receives a higher click through rate** (56% lift) compared to lifestyle imagery



Source: CVS Internal Data 2024



# **Offsite Display Ad Specs**

Offsite Display Ads allow you to reach across the web, with relevant ads that connect your brand with unique CMX audiences.





# **Offsite Ads**

## Overview

Before getting started, review the list below:



## **Creative Notes**

- All ads must pass WCAG 2.1 AA compliance.
   Please download and use this tool to confirm compliance <u>TPGI.com</u>.
- A 1-pixel light gray (hex#: D3D3D3) border is required around all creative assets.
- Ads render differently depending on the screen type and size. Please refer to <u>pg 8</u> for minimum font sizes.
- It is important to use the CVS template photoshop file as a starting point. This ensures the proper CVS logo and CTA size and placement of each ad.
- CTA button copy should be short, up to 5 words, driving consumer actionable or describing the link content.

**Examples:** Shop now; Save now; Shop deals now; See how Rx delivery works; See more Beauty deals; etc.



## **Animation Notes**

- Files should be built to actual size, **NOT** at 2x like static banners
- Animation must be 15 seconds or shorter in length
- Use no more than four frames
- Shorter animation can loop/repeat, however it must stop after 15 seconds
- No animation that blinks, flashes or strobes 3 or more times in one loop of animation. Strobing, flashing backgrounds or otherwise distracting ads are NOT allowed
- All animated ads must be accompanied by a static backup image (JPG/static GIF)
- Ensure animated ads use the click tag variable as the click destination. Do not hard code any URLs into the HTML file.



### Assets to Deliver

### CMX to Design/Develop

- Create PSD files at 144ppi resolution (export at 2x the original file size for Retina)
- PSD files for product shots and/or lifestyle imagery
- Logos provided in vector format (.ai or .eps)
- Any backgrounds or key art
- Brand fonts (.otf or .ttf)
- Advertising copy (Word doc)
- Clickthrough URL or Hero ASIN
- Provide HTML-coded ads or CMX will code per contract. Please provide layered Photoshop files if CMX is coding

### Vendor to Code

- JPG or PNG max size 150kb
- Initial load HTML5 max size 150kb



## **Offsite Display Ads** Assets Needed

For Offsite Display Ads, you can choose to create them in-house, or CMX can create them for you. Reference the list below to see what assets are needed.

### **CMX Driven Creative**

#### Assets handoff checklist:

- Brand guidelines
- Brand fonts
- Layered PSDs
- Any inspiration or direction on the look for this campaign (previous banners and campaign materials)
- Copy thought-starters and direction
- · Final product shots to be used in the creative
- · High-res imagery
- Additional direction regarding the tone or goal of the campaign

### Asset review prior to handoff:

- Please use provided Photoshop templates
- The CVS logo and CTA button colors, sizes and placement have not been altered in any way
- All assets have a 1px gray border (hex#: D3D3D3)
- DO NOT Save for Web, this creates a 72dpi file
- Export revised template document at 100% (Templates are built at 2x final size and should be exported at 144dpi)
- Do not alter or modify CVS logo or CTA Button placement or size
- Final creative passes the WCAG 2.1 AA compliance standards

## **Supplier Driven Creative**

### Asset handoff checklist:

- Specs doc
- CVS Offsite PSD Template
- Export JPG/PNGs 100% template size, which equals 200% final size
- HTML5 files if animation is included
  - $\circ~$  Bundle all HTML5 assets (HTML, CSS, JS, images) into a single zip file
  - $\circ\;$  Do not include any extra files that are not referenced in the HTML file
  - $\circ~$  Name the main file index.html
  - $\circ~$  Ad click tag must be included
  - $\circ~$  Do not hard code landing page URLs within click tag
  - $\circ~$  No external file calls
  - No local or session storage



## **Offsite Display Ads** Design Specs

### **Templates**

- Create files within the provided Photoshop templates
- Provided Photoshop templates are created at 2x the final size
- Final export should be at 144ppi resolution and 2x the final file size, or 100% provided template size
- Do not manipulate CVS logo or CTAs in provided templates
- Gray space is open for supplier creative
- Adhere to margin specs located within the template PSD

### **CVS Heart Logo Placement**

• **CVS heart logo is required.** The correct logo is placed in the provided templates (see examples on the right). The CVS logo placement within the templates should not be moved or altered in any way. Supplier logos may appear in the "Supplier Creative Area" only.

### **CTA Button Placement**

- **CTA button is required on all ads** and should not be manipulated from provided templates
- **CTA button** copy should be short, up to 5 words, driving consumer actionable or describing the link content: (Shop now; Save now; Shop deals now; etc.)

### See Supplier Creative Area Best Practices

#### **!! PLEASE REVIEW <u>ACCESSIBILITY BEST PRACTICES</u> TO ENSURE YOUR COPY AND CREATIVE ARE FOLLOWING GUIDELINES !!**

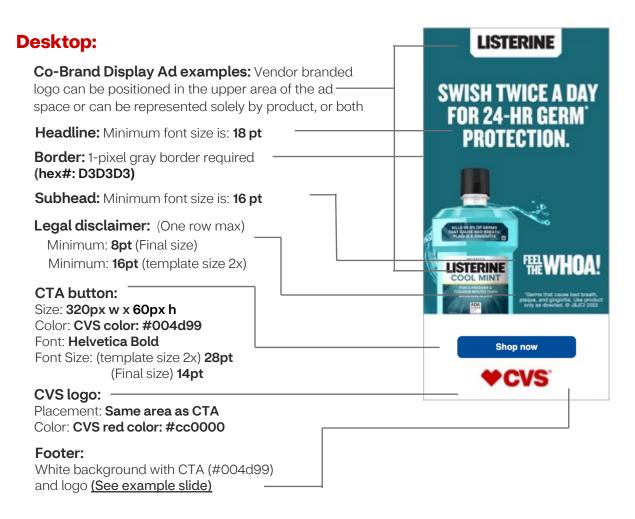


<mark>Mobile Banner Ad</mark> 300px x 50px	<mark>Wide Skyscraper Ad</mark> 160px x 600px	Half Page Ad 300px x 600px
Supplier Creative Area		
Mobile Leaderboard Ad 320px x 50px		
Supplier Creative Area		
<mark>Inline Rectangle Ad</mark> 300px x 250px	Supplier Creative Area	Supplier Creative Area
Supplier Creative Area		
Shop now CVS°		Shop now
Leaderboard Ad 728px x 90px	◆ CVS°	
Supplier Creative Are	эа	Shop now

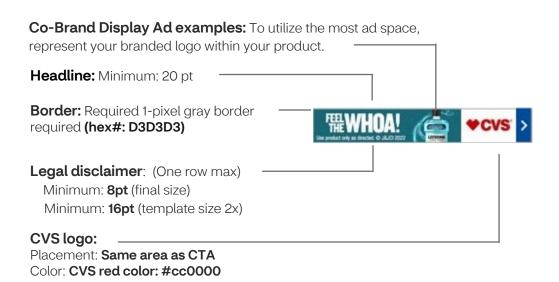
Exchange

# **Offsite Display Ads** Supplier Creative Area

Specs given on this page should be applied to ALL Offsite Display Ads.



### Mobile:





## **Offsite Display Ads** Examples

#### **Mobile Banner Ad**

300px x 50px





**Inline Rectangle Ad** 300px x 250px

	SWISH TWICE A DAY FOR 24-HR GERM
-	PROTECTION.
	"#WHOA!
	"Germs that cause bad breath, plages, and physicilis. Use product only as directed. © J&JCI 2022
Shop now	♥CVS <sup>®</sup>



Citition LISTERINE

1 -

Shop now

Half Page Ad 300px x 600px



#### Leaderboard Ad

728px x 90px





# **Onsite Display Ad Specs**

Onsite Web Banners, also known as Banner Ads or Display Ads, are advertisements located in the header, footer, or sidebars of the CVS website. These are ideal for suppliers looking to increase brand awareness or customer engagement while shoppers are browsing the CVS website.





## **Onsite Ads**

## Overview

Before getting started, review the list below:



## **Creative Notes**

- All ads must pass WCAG 2.1 AA compliance to **be published.** Please download and use this tool to confirm compliance <u>TPGI.com</u>
- Ads render differently depending on the screen type and size. Please refer to specific banner ad pages for minimum font sizes.
- A 1-pixel light gray (hex#: D3D3D3) border is required around all creative assets.
- Use gray (hex: E9E9E9) or white backgrounds **ONLY**.
- All copy should be sentence case.
- CTAs are required to be CVS blue #004d99 with white text.
- Use Helvetica font for all text.



### **Animation Notes**

- No animation or video
- CMX will code all units from assets provided by supplier



### **Assets to Deliver**

### CMX will code ALL onsite ads

- Supplier to create PSD files at 144ppi resolution
- Provide layered Photoshop files to CMX

### Asset checklist

- Fully editable and layered PSD at 144ppi resolution
- Helvetica **ONLY**, no non-standard fonts
- No video
- No animation
- Use gray (hex: E9E9E9) or white backgrounds **ONLY**



## **Onsite Display Ads** Assets Needed

For Onsite Display Ads, you can choose to create them in-house, or CMX can create them for you. Reference the lists below to see what assets are needed.

### **CMX Driven Creative**

#### Assets handoff checklist:

- Brand guidelines
- Vector logos
- o Brand fonts
- Layered PSDs
- $\circ\;$  Any inspiration or direction on the look for this campaign
  - (previous banners and campaign materials)
- $\circ~$  Copy thought-starters and direction
- $\circ~$  Final product shots to be used in the creative
- o High-res imagery
- $\circ~$  Additional direction regarding the tone or goal of the campaign

### Supplier Driven Creative

### Asset handoff checklist:

- $\circ$  Specs doc
- $\circ \ \ \text{CVS Onsite PSD Template}$
- $\,\circ\,\,$  Export PNGs 100% template size, which equals 200% final size

### Asset review prior to handoff:

- $\circ$  Please use provided Photoshop templates (template is 2x final size)
- $\circ~$  The CVS logo and CTA button colors, sizes and placement have not been altered in any way
- $\circ$  All assets have a 1px gray border (hex#: D3D3D3)
- o DO NOT Save for Web
- Export revised template document at 100%
   (Templates are built at 2x final size and should be exported at 144dpi)
- $\circ~$  Do not alter or modify CVS logo or CTA Button placement or size
- $\,\circ\,\,$  Final creative must pass the WCAG 2.1 AA compliance standards



## **Onsite Display Ads Design Specs**

### **Templates**

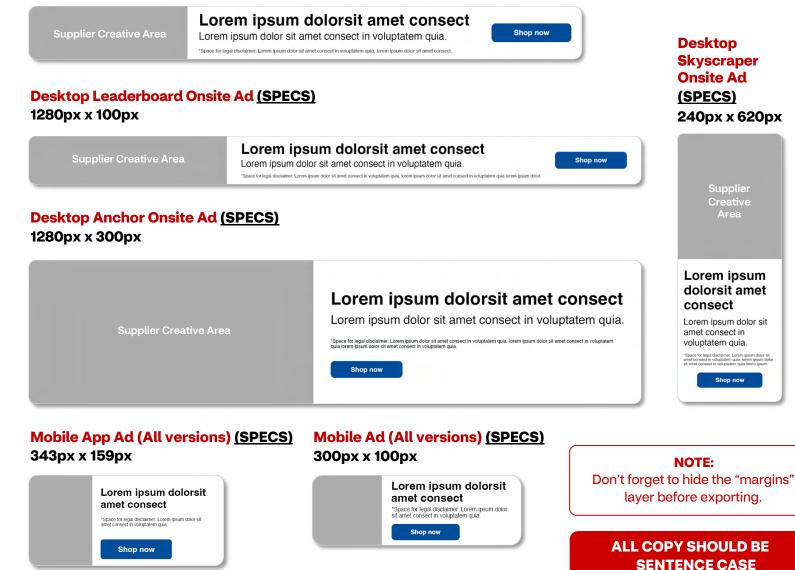
- Create files within the provided Photoshop templates.
- Provided templates are created at 2x the final size.
- Final export should be at 144ppi: 100% provided template size or 2x the final file size.
- Do not manipulate CTAs in provided templates.
- Gray space is open for supplier creative.
- A 1-pixel light gray (hex#: D3D3D3) border is required around all creative assets.
- Adhere to margin specs located within the template PSD

### **CTA Button Placement**

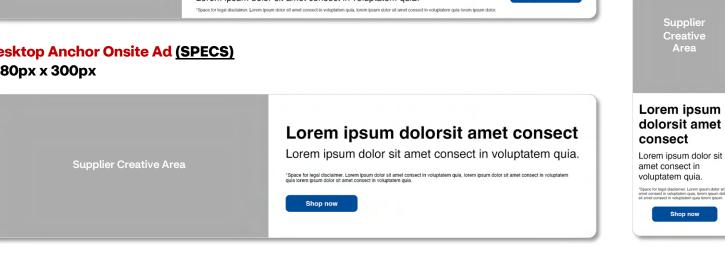
- · CTA button is required on all ads and should NOT be manipulated from provided templates.
- CTA button specs for ALL ads:
  - Color: Button: #004d99 Text: White
  - Font: Helvetica
  - Font color: #ffffff
  - CTA should be sentence case
  - Maximum of 15 characters
- CTA button copy should be short, up to 4 words, driving consumer actionable or describing the link content: (Shop now; Save now; Shop deals now; etc.)

### **Desktop Interrupter Onsite Ad (SPECS)**

1040px x 100px



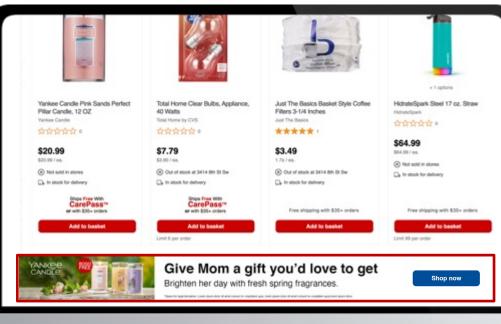
**Skyscraper Onsite Ad** (SPECS) 240px x 620px





## **Desktop Interrupter Ad**

1040px x 100px



#### Lorem ipsum dolorsit amet consect Lorem ipsum dolor sit amet consect in voluptatem quia.

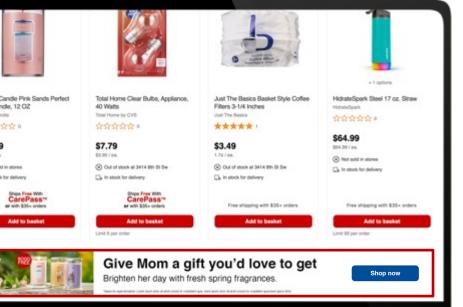
\*Space for legal disclaimer, Lorem ipsum dolor sit amet consect in voluptatem quia, lorem ipsum dolor sit amet consect

#### Ex: Min text size with legal disclaimer



NOTE: Don't forget to hide the "margins" layer before exporting.

## **Onsite Example:**



## Size:

1040px x 100px (template is 2x size)

Margins: 6px on all sides

### **Border:**

1-pixel light gray (hex#: D3D3D3)

**Image Size:** 300px x 100px (template is 2x size)

### **CTA Button:**

**Size:** 150px w x 42px h Button color: #004d99 Font color: #ffffff Font: Helvetica Bold CTA should be sentence case Maximum of 15 characters

### **ALL COPY SHOULD BE SENTENCE CASE**

Shop now

Headline:

Font: Helvetica Bold Text Color: Black Text Size: Min: 40pt Max: 60pt Character Count Max: 55

### Subhead:

Font: Helvetica Regular Text Color: Black Text Size: Min: 28pt Max: 38pt Character Count Max: 79

#### Legal Disclaimer:

Font: Helvetica Regular Text Size: Min: 9pt (18pt in template) Character Count Max: 149

#### Background:

Color: Gray (hex: E9E9E9) or White backgrounds ONLY

### **Onsite Display Ad Design Specs**

**!! PLEASE REVIEW ACCESSIBILITY BEST PRACTICES TO ENSURE** YOUR COPY AND CREATIVE ARE FOLLOWING GUIDELINES !!



## **Desktop Leaderboard Ad**

1280px x 100px

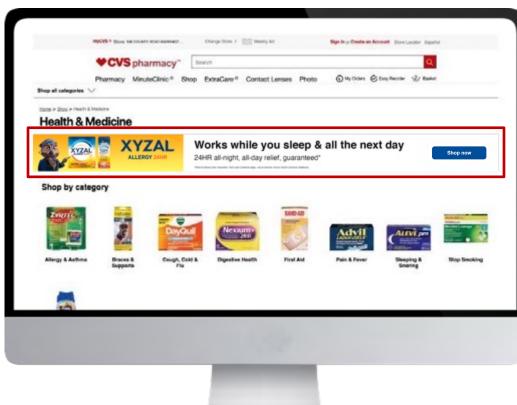




'Space for legal disclaimer. Lorem ipsum dolor sit amet consect in voluptatem quia, lorem ipsum dolor sit amet consect in voluptatem quia lorem ipsum dolor.

NOTE: Don't forget to hide the "margins" layer before exporting.

Onsite Example:



### Size:

1280px x 100px (template is 2X size)

Margins: 6px on all sides

**Border:** 1-pixel light gray (hex#: D3D3D3)

Image Size: 414px x 100px (template is 2x size)

### **CTA Button:**

Size: 150px w x 42px h Button color: #004d99 Font color: #ffffff Font: Helvetica Bold CTA should be sentence case Maximum of 15 characters

### **ALL COPY SHOULD BE SENTENCE CASE**

Headline: Font: Helvetica Bold Text Color: Black Text Size: Min: 46pt Max: 60pt Character Count Max: 55

#### Subhead:

Font: Helvetica Regular Text Color: Black Text Size: Min: 30pt Max: 38pt Character Count Max: 85

### **Legal Disclaimer:**

Font: Helvetica Regular Text Size: Min: 9pt (18pt in template) Character Count Max: 150

#### **Background**:

**Color:** Gray (hex: E9E9E9) or White backgrounds **ONLY** 

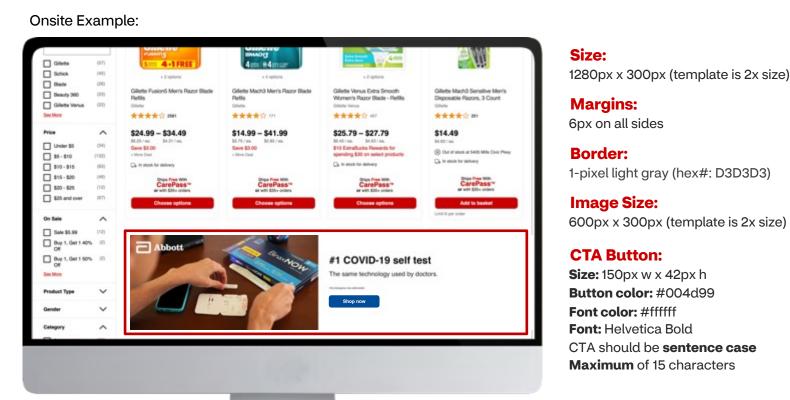
#### **Onsite Display Ad Design Specs**

**!! PLEASE REVIEW <u>ACCESSIBILITY BEST PRACTICES</u> TO ENSURE YOUR COPY AND CREATIVE ARE FOLLOWING GUIDELINES !!** 



## **Desktop Anchor Ad**

1280px x 300px



#### Ex: Max text size with legal disclaimer



#### Ex: Min text size with legal disclaimer

Lorem ipsum dolor sit amet consectetur adipiscing elite Lorem ipsum dolor sit ametio consectetur adipiscing elitesed dos not empor incides.

### NOTE: Don't forget to hide the "margins" layer before exporting.

### **ALL COPY SHOULD BE SENTENCE CASE**

Headline: Font: Helvetica Bold Text Color: Black Text Size: Min: 64pt Max: 72pt Character Count Max: 55

#### Subhead:

Font: Helvetica Regular Text Color: Black Text Size: Min: 40pt Max: 50pt Character Count Max: 85

#### **Legal Disclaimer:**

Font: Helvetica Regular Text Size: Min: 10pt (20pt in template) Character Count Max: 150

#### **Background**:

**Color:** Gray (hex: E9E9E9) or White backgrounds **ONLY** 

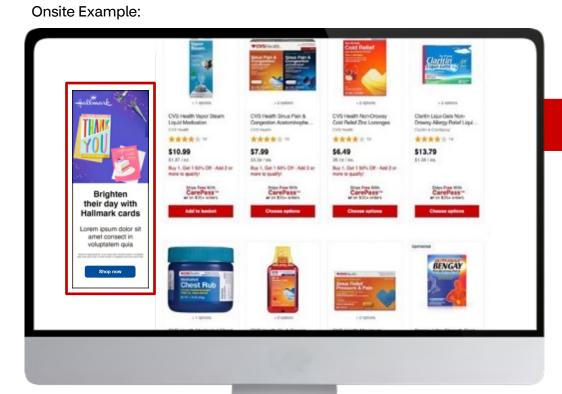
#### **Onsite Display Ad Design Specs**

**!! PLEASE REVIEW ACCESSIBILITY BEST PRACTICES TO ENSURE** YOUR COPY AND CREATIVE ARE FOLLOWING GUIDELINES !!



## **Desktop Skyscraper Ad**

240px x 620px



### Size:

240px x 620px (template is 2x size)

### Margins:

6px on all sides

#### **Border:** 1-pixel light gray (hex#: D3D3D3)

**Image Size:** 240px x 290px (template is 2x size)

**Background**: Color: Gray (hex: E9E9E9) or White backgrounds ONLY

### **ALL COPY SHOULD BE** SENTENCE CASE

### **Headline:**

Font: Helvetica Bold Text Color: Black Text Size: Min: 50pt Max: 60pt Character Count Max: 55

### Subhead:

Font: Helvetica Regular Text Color: Black Text Size: Min: 36pt Max: 40pt Character Count Max: 85

### Legal Disclaimer:

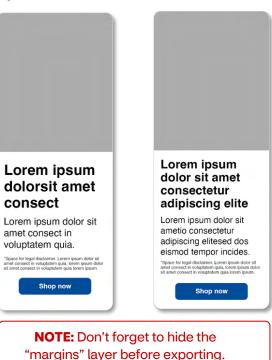
Font: Helvetica Regular Text Size: Min: 9pt (18pt in template) Character Count Max: 156

### **Onsite Display Ad Design Specs**

**!! PLEASE REVIEW ACCESSIBILITY BEST PRACTICES TO ENSURE** YOUR COPY AND CREATIVE ARE FOLLOWING GUIDELINES !!

Ex: Max text size with legal disclaimer

Ex: Min text size with legal disclaimer



### **CTA Button:**

consect

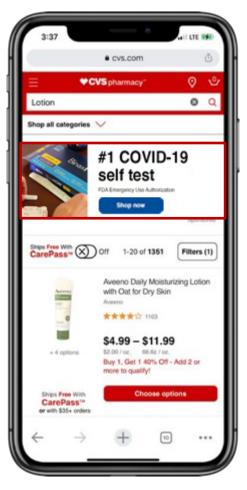
**Size:** 150px w x 42px h Button color: #004d99 Font color: #ffffff Font: Helvetica Bold CTA should be sentence case Maximum of 15 characters



## **Onsite Display Ads** Mobile Ad

300px x 100px

**Onsite Example:** 



### **Mobile Ad Best Practices:**

Mobile banner ads need to make a very big impression on a small screen, and they need to do it at a glance. Here's a few basic pointers to help:

### **Design:**

- Streamline your visual message by including product images with logos
- Select images that work with all the onsite formats

### Copy:

- Keep copy short and to the point
- Make sure your headlines are large enough to read
- The shorter the copy, the larger the text can be
- Try to avoid body copy and stick to headlines

#### Ex: Max text size with legal disclaimer

#### Lorem ipsum dolorsit amet consect "Space for legal disclaimer. Lorem ipsum dolor sit amet consect in voluptatem quia. Shop now

Size: 300px x 100px (template is 2x size)

Margins: 6px on all sides

Border: 1-pixel light gray (hex#: D3D3D3)

Image Size: 100px x 100px (template is 2x size)

### **Onsite Display Ad Design Specs**

**!! PLEASE REVIEW <u>ACCESSIBILITY</u> <u>BEST PRACTICES</u> TO ENSURE YOUR COPY AND CREATIVE ARE FOLLOWING GUIDELINES !!** 

#### Ex: Min text size with legal disclaimer



### **ALL COPY SHOULD BE SENTENCE CASE**

Headline Only: Font: Helvetica Bold Text Color: Black Text Size: Min: 26pt Max: 32pt Character Count Max: 50

### Legal Disclaimer:

Font: Helvetica Regular Text Size: Min: 8pt (16pt in template) Character Count Max: 83

### Background:

Color: Gray (hex: E9E9E9) or White backgrounds ONLY

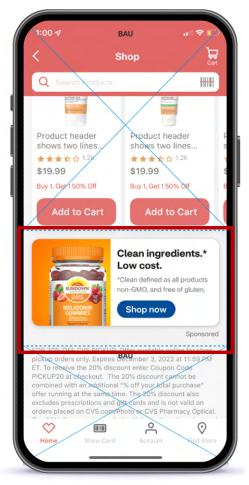


# **CVS Pharmacy® App Ad**

## **Design Specs**

343px x 159px & 112 x 159px

Onsite Example:



### **Mobile Ad Best Practices:**

Ad Mock-Up 342px x 159px

The CVS Pharmacy<sup>®</sup> Mobile Ad App gives brands on-the-go reach to ExtraCare<sup>®</sup> customers who are researching and making add-to-cart decisions. The App Ad is the same content and layout as the mobile Ad but in a different size module.

Lorem ipsum dolorsit amet consect "space for legal disclatimer. Lorem ipsum dolor sit amet consect in voluptatem quia. Shop now

### Sizes:

Mock-Up: 343px x 159px (template is 2x size) GAM Final Image: 112px x 159px (template is 2x size)

Margins:

6px on all sides

Border:

1-pixel light gray (hex#: D3D3D3)

### Mobile App Ad Design Specs

**!! PLEASE REVIEW <u>ACCESSIBILITY</u> <u>BEST PRACTICES</u> TO ENSURE YOUR COPY AND CREATIVE ARE FOLLOWING GUIDELINES !!** 

### ALL COPY SHOULD BE SENTENCE CASE

GAM final Image 112px x 159px

### Headline Only:

Font: Helvetica Bold Text Color: Black Text Size: Min: 26pt Max: 36pt Character Count Max: 45

### **Legal Disclaimer:**

Font: Helvetica Regular Text Size: 8pt (16pt in template) Character Count Max: 110

### Background:

Color: White backgrounds ONLY

**Export:** Ad Mock-Up <u>and</u> final GAM Image need to be exported for the development team. Both PSD and JPEG file formats are required.



Sponsored ads provide a way for suppliers to drive contextually relevant ads based on CVS consumers searches.



## **CVS Formats**

Suppliers can now leverage competitive targeting to reach CVS customers who may be open to considering similar brands or products through Sponsored Brand, subject to the CMX Ad Policy and the within guidelines ("Guidelines")

Competitive targeting can be achieved through product development (algorithmically) or ad products that leverage keyword targeting to achieve supplier KPI goals.

Under this initiative, suppliers can only bid/promote within their product category or subcategory. Crossover category targeting is prohibited.

Advertiser must provide the SKUs they would like to support, minimum of 3 SKUs for Sponsored Brand Ad Unit and 1 SKU for Sponsored Brand In-Grid Ad Unit based on CVS' ranking algorithm. The Branding Zone must follow CVS' design specifications set forth. All campaigns will need to pass an approval process with CVS prior to launch.

### Sponsored Brand Ad Unit - Above and Below the Results

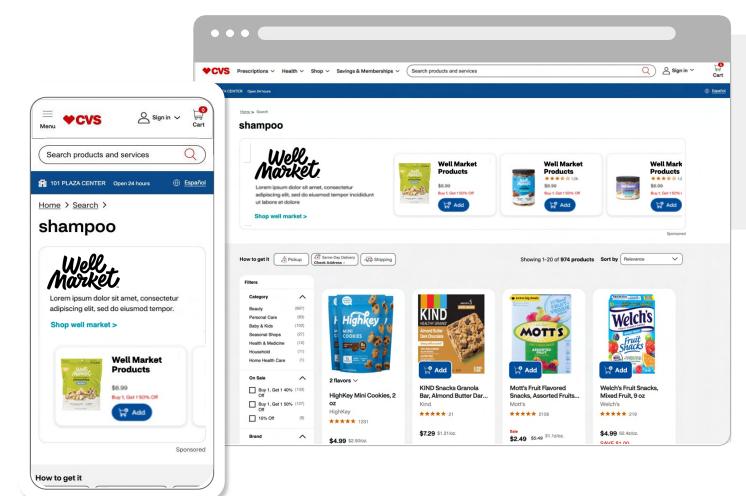
Sponsored Brand Ad Unit is a vertical unit on Search, that consists of a Branding Zone and a Product Zone with a minimum of 3 SKUs. The branding image dimension size is 203 x 310 px for desktop and 203 x 310 px for mobile.

### Sponsored Brand In-Grid Ad Unit - In Grid

Sponsored Brand Ad Unit is a vertical unit on Search, that consists of a Branding Zone and a Product Zone with a minimum of 1 SKUs. The branding image dimension size is 315 x 553 px for desktop and 1065 x 584 px for mobile.



## Above and Below the Results Ad Unit



### **Sponsored Brand Ad Unit**

Sponsored Brand Ad Unit is a Commerce Display unit that consists of a Branding Zone and a Product Zone with a minimum of 3 SKUs.

- Dynamic ecommerce features and real-time product information
- Backup SKU setup available
   for out-of-stock products

Sponsored Brand Ad Unit will be available on Search



## **Design Checklist**

### **Logo Dimensions**

- Desktop logo image is exactly 300 x 108 px
- Mobile logo image is exactly 483 x 144 px

## СТА Сору

· CTA redirects to a dedicated landing page

## Export

- Logo image is PNG only (without a background color, must be transparent)\*
- Creative file size is no larger than 300 KB

### **Message Copy**

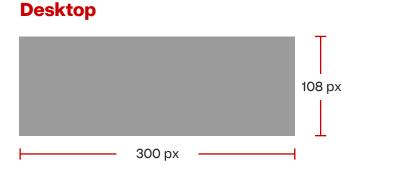
- Message copy has 100 character limit including spaces
- Messaging follows punctuation with case-sensitivity and periods. Sentence-case ONLY. Capitalized letters only applies when the words are of a feature, or a mark, or a movie title, etc.

### **CTA Copy**

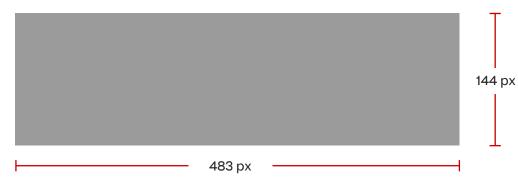
 CTA follows correct verbiage: either "Shop [Brand Name]" or "Shop [Brand Name] [product]"



## **Format Sizes**



### Mobile



## Logo image

Desktop image size	•	300 x 108 px
Mobile image size	•	483 x 144 px

## **Exporting format**

Acceptable files formats • PNG

Resolution

Image file size

• 300 KB maximum

72 dpi

•



## **Creative Components**





## Padding

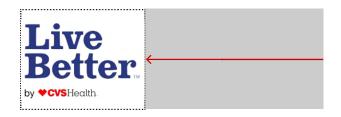
Resize the logo to fit within the dimensions while preserving the logo proportions. The logo must be left aligned, to look cohesive with the entire branding zone.





Hybrid





## **Compliant Creatives**

The logo image must be transparent (without a background color) and exported as a .PNG only.

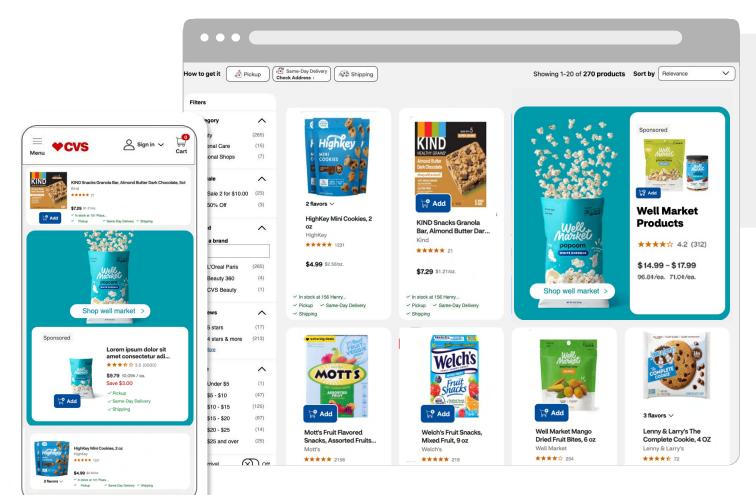








## In Grid Ad Unit



### **Sponsored Brand In-Grid Ad Unit**

Sponsored Brand Ad Unit is a Commerce Display unit that consists of a Branding Zone and a Product Zone with a minimum of 1 SKU.

- Dynamic ecommerce features and real-time product information
- Backup SKU setup available for out-of-stock products

Sponsored Brand Ad Unit will be available on Search



# Sponsored Brand Ads - In Grid Ad Unit

## **Design Checklist**

### **Dimensions**

- Desktop background image is 553 x 315 px
- Mobile background image is 1065 x 584 px

## **Safety Zone**

• All crucial imagery, logos, and text are included within the safety zone

### Web Accessibility Compliance

- Creative meets WCAG 2.0 Level AA contrast requirements - <u>check here</u>
- Creative meets Web Accessibility text size requirement
- Alt text as accessibility requirement
   Minimal character count

## Export

- Background image is JPEG or PNG format
- Each background image file is no larger than 300 KB

### **Message Copy**

 Recommended to have image-focused and use brand logo or minimal copy as leverage

## СТА Сору

- Background image is JPEG or PNG format
- Each background image file is no larger than 300 KB



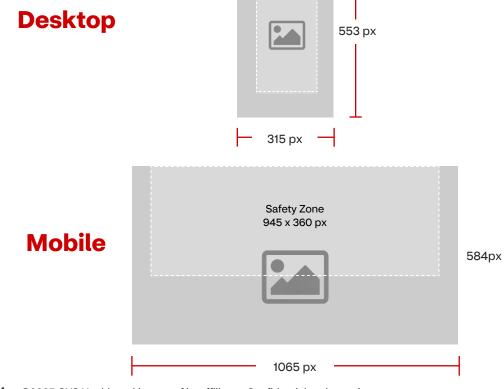
# Sponsored Brand Ads - In Grid Ad Unit

Safety Zone

200 x 470 px

## **Size and Safety Zone**

All important content - logos, text, and critical imagery - must be placed within the safety zone to guarantee it will not be cropped and is always visible to the consumer. Safety zone cannot be modified.



## **Background image**

Desktop image size	٠	315 x 553 px
Mobile image size	•	1065 x 584 px

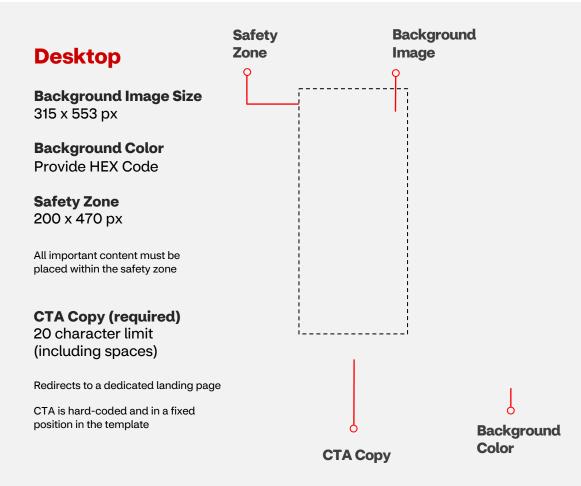
## **Exporting format**

Acceptable file formats	<ul><li>JPEG.</li><li>PNG</li></ul>
Image file size	• 300 KB maximum
Resolution	• 72 dpi



# Sponsored Brand Ads - In Grid Ad Unit

## **Creative Components**







# **Campaign Landing Page**

Campaign Landing Pages allow suppliers to showcase their products in a centralized location. These pages also act as the landing page to your CVS co-branded banner ads and social media marketing. Campaign Landing Pages are only available if a supplier is running a paid media campaign that will remain live ONLY for the duration of the campaign, plus 30 days after campaign ends.





# **Campaign Landing Pages**

# **Overview**



## **Creative Notes**

- All pages must pass WCAG 2.1 AA compliance Please download and use this tool to confirm compliance – <u>TPGI.com</u>
- **Campaign Landing Pages should be 3-4 modules max,** not all modules should be used in a single page, but the same module can be used more than once. Use provided PSD template for modules.
- ${\ensuremath{\cdot}}$  Video, carousels and animation are not supported in the template

#### • All links must stay on the CVS site

- Suppliers cannot link off site from Campaign Landing Pages
- If there are extensive educational materials, there is the option to click a link to download a PDF
- ${\boldsymbol \cdot}\,$  Follow the PSD template to ensure that all specs are adhered to
  - The Campaign Landing Pages PSD template is customizable to suit the content that the supplier is looking to include
  - It is not necessary to utilize every module style
  - Text size, styling and layout are fixed and should not by manipulated
  - All text should be Helvetica fonts
- CTA buttons can only be solid CVS blue #004d99, black or white



## **Assets to Deliver**

CLP CTA Matrix (to be filled out by supplier)

**SKUs for Product Landing Page** 

Designed PSD templates for desktop & mobile

## Prepping for CMX review:

• Export artboards as a single PDF depicting full page layout

#### See Campaign Landing Pages Assets Needed Page



# **Campaign Landing Pages** Assets Needed

For Campaign Landing Pages, you can choose to create them in-house, or CMX can create them for you. Reference the lists below to see what assets are needed.

## **CMX Driven Creative**

#### Assets handoff checklist:

- o Brand guidelines
- o Brand fonts
- $\circ$  Layered PSDs
- $\circ\;$  Any inspiration or direction on the look for this campaign
  - (previous banners and campaign materials)
- $\circ~$  Copy thought starters and direction
- $\circ~$  Final product shots to be used in the creative
- o High-res imagery
- $\circ~$  Additional direction regarding the tone or goal of the campaign
- $\circ~$  CLP CTA Matrix (to be filled out by Supplier)
  - Links for each CTA on the page
  - Any SKUs for sub-linked Product Landing Pages
  - Page title
  - SKUs for Product Landing Page

# **Supplier Driven Creative**

#### Asset handoff checklist:

## CLP CTA Matrix (to be filled out by supplier)

- Links for each CTA on the page
- Any SKUs for sub-linked Product Landing Pages
- Page title
- SKUs for Product Landing Page

## **Designed PSD templates**

- Provide the PSD templates as fully editable and layered files
  - Include Desktop and Mobile designs
- Create files at 144ppi resolution
- · Helvetica ONLY, no non-standard fonts
- No video, no animation
- Do not alter or modify module element placement or size



# **Campaign Landing Pages** Design Specs

# **Templates**

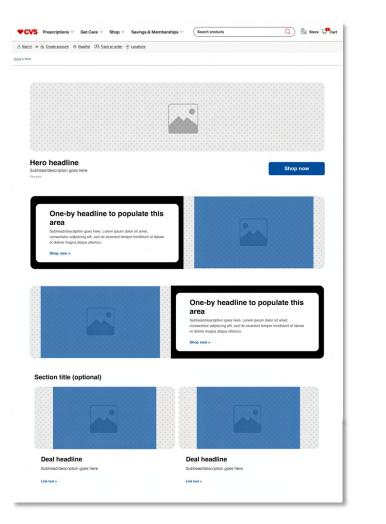
- Create files within the provided photoshop templates
- Choose from the modular options within the template to build out your page
- Campaign Landing Pages should be 3-4 modules max, not all modules should be used in a single page, but the same module can be used more than once
- Final export should be at 144ppi resolution
- Dotted grey area represents the image safe area for each module

# **Prepping for CMX Review**

- Export all individual modules as JPEGs
- Lay out all modules for desktop and mobile on the full-page artboard within the Campaign Landing Pages Template PSD
- For final handoff, please include a Word Doc with final text if using the "Text & Fine Print Module"

# **Module Customization**

- CTAs can only be CVS blue (#004d99), black or white
- Do not manipulate CTA placement or styling for each module
- Text alignment is fixed for each module
- Text can only be black or white
- Check each module's details for module-specific requirements and options







# **Hero Banner**

Image area – Desktop: 1280px x 300px (Mobile: 320px x 300px). Used to show prominent campaign imagery.

#### **Optional Elements**

• Headline, subhead, description, fine print and CTA.

#### **Restrictions/Requirements**

- Headline, subhead, description & fine print recommend 30 characters (256 max characters).
- Only image/logos in the image safe area.
- · All text should be housed in the text fields below for accessibility compliance.
  - If no CTA, text is centered below the image.
  - If no text, CTA is centered below the image

# One-by 50/50 Banner

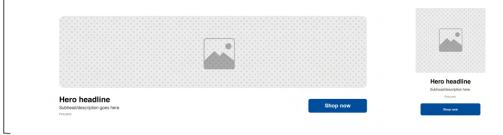
Image area - Desktop: 617px x 317px (Mobile: 330px x 165px).

#### **Optional Elements**

• CTA, subhead, description and white background.

## **Restrictions/Requirements**

- Headline 60 max characters.
- Subhead, description 256 max characters.
- Only image/logos in the image safe area.
- · All text should be housed in the text fields for accessibility compliance.
- Full background behind text can be a solid, custom color.



Hero

Banner





# **Deal Banner**

Image area - Desktop: 617px x 274px (Mobile : 270px x 260px).

## **Restrictions/Requirements**

- Headline, subhead, description recommend 65 characters (256 max characters).
  - Text is center-aligned for non-CTA option.
- Only image/logos in the image safe area.

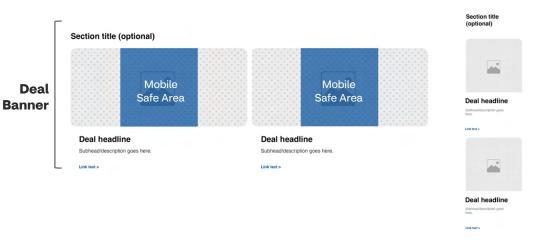
# **Two-by Banner**

Image area – Desktop: 315px x 350px (Mobile : 270px x 260px).

## **Optional Elements**

• CTA, subhead, description and white background.

- Headline, subhead, description recommend 65 characters (256 max characters).
  - Text is center aligned for non-CTA option.
- Only image/logos in the image safe area.
- Full background behind text can be a **solid, custom color.**







# **Three-by Banner**

Image area – Desktop: 350px x 274px (Mobile: 270px x 260px).

## **Optional Elements**

• CTA, subhead, description and white background.

## **Restrictions/Requirements**

- Headline, subhead, description recommend 65 characters (256 max characters).
  - Text is center-aligned for non-CTA option.
- Only image/logos in the image safe area.
- Full background behind text can be a **solid, custom color.**

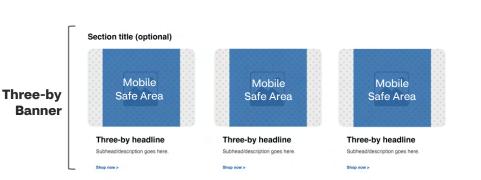
# **Four-by Banner**

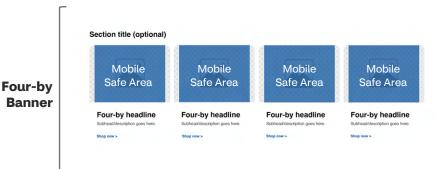
Image area – Desktop: 309px x 218px (Mobile: 270px x 260px).

## **Optional Elements**

• CTA, subhead, description, white background behind text, grey tile background.

- Headline, subhead, description recommend 65 characters (256 max characters).
  - Text is center-aligned for non-CTA option.
- Only image/logos in the image safe area.
- Full grey tile background can be a **solid, custom color.**
- Only 4 tiles across.









# **Text & Fine Print Module**

#### Large text field that is mostly used for long legal disclaimers.

• Can appear in line with Brand Shop modules or below the product grid.

## **Optional Elements**

• Headline, body text, fine print (must use one of the three).

## **Restrictions/Requirements**

- Headline: 256 max characters; left-aligned; 16pt.
- Body text: 5000 max characters; left-aligned; 14pt.
- Fine print: 5000 max characters; center-aligned; 12pt.

## **Pencil Banner**

Two layout options - text only or with icon/CTA.

- Icon image area 100px x 62px.
- Used for disclaimers or offer callouts.

#### **Optional Elements**

• Subhead, description, CTA and icon image area.

- Headline, subhead, description recommend 65 characters (256 max characters).
  - Text is center-aligned for non-CTA option.
  - Text is left-aligned for icon & CTA option.
- Full background behind text can be a **solid, custom color.**



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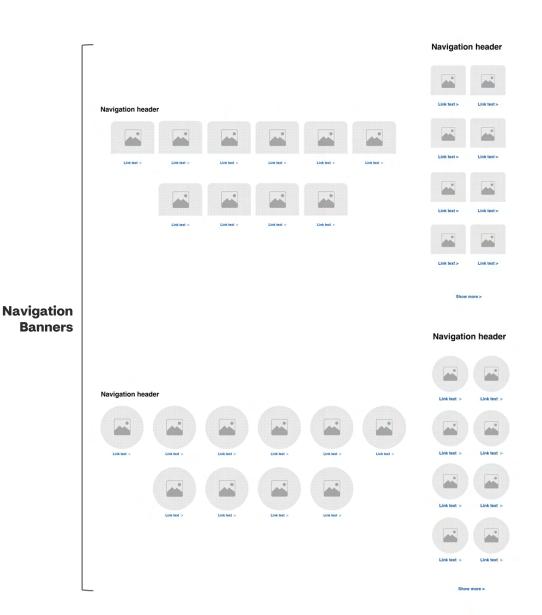


# **Navigation Banners**

## Two layout options - square & circle

- Square image area Desktop: 124px x 124px (Mobile: 88px x 88px).
- Circle image area Desktop: 180px x 180px (Mobile: 120px x 120px).
- This module can be used for categorization and linking out to PLP category pages.

- Link text recommend 30 characters max.
- CTA is required for this module.
- Can be 4-6 tiles across on desktop.
  - After 6 tiles, the icons will move to the row below.
  - For mobile, only 2 images will appear at once but all icons will become visible by tapping the "Show more" button.





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	(desktop)	
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Navigation	Try same-day delivery with a 995 delivery tee (normality 55.99) through December 18."  Shop all departments Hollday Beauty Health & medicine Household Home health care Badry & kids Personal care Vitamins Grocery Diet & nutrition Gesual vetimes Photo	Construction of the second sec
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# **Digital Circular**

A Digital Circular provides brands the ability to elevate their brand story with full-page ads within the CVS Digital Circular.

> Reach out to Account Manager for templates



# **Online Circular Ads** Design Specs

# Ad Specs

**Size:** 10" w x 11.5" h

Margins: .5"

Bleed: .125"

# Fonts

Headline: CVS Health Sans Bold Body copy: CVS Health Sans Regular Offer callout: CVS Health Sans Medium

# **Image Output**

Use CVS InDesign Circular Template to design files

Image resolution: 300dpi

Color profile: RGB

Package: All linked images and fonts

**Export as a PDF** 

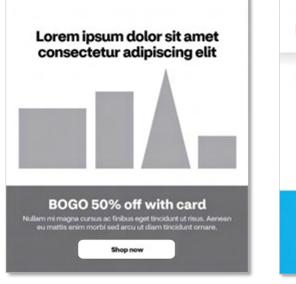
All ads must pass WCAG 2.1 AA compliance <u>TPGI.com.</u>





# Online Circular Ads Examples

#### Circular Ad with text offer



## **Option A**

Headline: 60 characters Subhead: 76 characters Body: 58 characters CTA: 15 characters

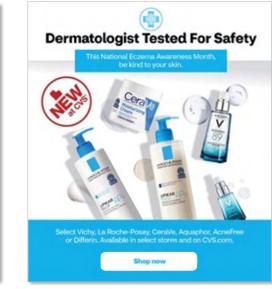


# <section-header>

## **Option B**

Headline: 60 characters Body: 70 characters Subhead: 76 characters CTA: 15 characters

#### Circular Ad with New badge



## **Option B example**



# **In-Store Ads**

In-store offerings include 15 or :30 second audio placements, digital screens located along the drive aisle (Digital Trendcaps) and on walls near the pharmacy (Waiting Area Screens). These screens serve to drive seasonally relevant initiatives and inspire product discovery.





# **Instore Digital Ads**

# Overview

Before getting started, review the list below:



# **Creative Notes**

- Feature 2-3 products max
- Maintain a simple, clean layout with ample clear space Use a subtle grounding shadow on products that are supposed to be sitting on a counter and a light drop shadow on knolling products
- When using a product reflection, set it at 30% opacity
- Scale products so that they are proportional to each other, and accurately scaled if in a mocked setting
- When using a color background, be sure it is a part of the brand's main color palette
- Promote a feeling of health and wellness with photography selection (when applicable)
- Utilize relevant campaign photography or properly licensed imagery
- Any photography utilizing a model must include the <u>Beauty Unaltered mark.</u>



# **Animation Notes**

- Animation is optional
- Apply all design rules to animated spots
- Keep text up for most of the spot so viewers have time to read it
- Ease in and out the motion of elements
- Use smooth movements that emulate the laws of physics



# Assets to Deliver

## CMX to Design

- PSD/PNG files for product shots and/or lifestyle imagery
- · Any backgrounds or key art
- Advertising copy (Word doc)

## Vendor to Design

- JPG or PNG max size 150kb
- Mp4 file max size 150kb
  - Only for animation
  - No longer than:
    - :10 sec for Digital Trendcaps
    - :15 sec for Waiting Area Screens



# **In-store** Assets Needed

For in-store placements, you can choose to create them in-house, or CMX can create them for you. Reference the lists below to see what assets are needed.

## **CMX Driven Creative**

#### Assets handoff checklist:

- o Brand guidelines
- $\circ$  Layered PSDs
- Any inspiration or direction on the look for this campaign (previous banners and campaign materials)
- o Copy thought starters and direction
- $\circ~$  Final product shots to be used in the creative
- High-res imagery
- $\circ\;$  Additional direction regarding the tone or goal of the campaign

## **Supplier Driven Creative**

#### **Utilize designed PSD templates**

- Create JPG files at 144ppi resolution
- CVS Sans ONLY
- Animation is set to 24/fps
- No audio on videos/animations
- Do not alter or modify module element placement or size



# In-store Digital Ads Copy Requirements

Unlike other CMX offerings, the audience is standing in a CVS store when they are viewing the creative. Take this into consideration when writing copy.

# Do

Headline: 42-character max

**Sub Headline:** 48-character max, Include subheads that relate to the in-store experience (e.g., "Find it in the allergy aisle"),

**For pharma/RX brands only:** Include parent company name in bottom left corner (e.g., "sponsored by Pfizer")

For OTC/Front store brands: Parent co-copyright line is required

**For Promotional Messaging:** Include a disclaimer i.e., see display for details

## **Do NOT**

**Include brand or product names in headlines:** logo placements are included in templates and serve as visual cue for searching products in-store

#### Use CVS logo in a sentence

**Drive customers to external experiences** (i.e., no OR codes, websites or social media channels)

Use existing brand or campaign taglines as headlines: copy should be tailored to the CVS in-store experience



# **In-store** Design Specs

# **Templates**

- Create files within the provided photoshop templates
- There are two template styles: Split and Grid
- Choose from the options within the template to build out your creative; it is recommended if running a Waiting Area Screen and a Digital Trendcap at the same time utilize the same layout for both
- Digital Trendcap template styles are sequenced to avoid seeing the same template back-to-back
- Final export should be at 144ppi resolution

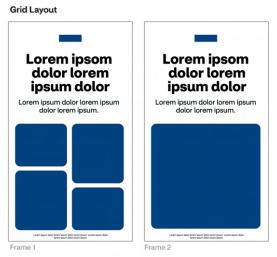
# **Prepping for CMX Review**

• Export all as JPEGs or MP4s

## Customization

- · Text and components are fixed for each module
- Text must be CVS Health Sans<sup>®</sup> for all screens. The default type color is black except for CTA text where CVS Health Red<sup>®</sup> or navy is permitted











# **In-store**

# **Digital Trendcaps Design Specs**

## **Design Requirements:**

• Size: 1080 x 1920px

# **Animation Notes (Optional)**

- Digital Trendcap spots are exactly 10 seconds long. Each spot fades in from white at the beginning and fades out to white at the end to create a seamless transition between each ad spot
- All Digital Trendcap transition animations start at the same timestamp to ensure that animations are in sync when displayed side by side.
- · Headlines and subheads are ALWAYS static to ensure maximum readability

## **Animation Guidelines**

- 1. Top box wipes upward to reveal headline and subhead.
- 2. This wipe transitions begins at 2:12 sec and lasts for 3 seconds.
- 3. Hold until fade to white

# Typography

- Headline: CVS Health® Sans Bold 60 pt maximum
- Subhead: CVS Health® Sans Regular 30 pt maximum
- Disclaimer: CVS Health® Sans Regular 10 pt minimum



Frame 1

Frame 2



# **In-store** Digital Trendcaps Design Specs

# Design Requirements:

• Size: 1080 x 1920px

## **Animation Notes (Optional)**

- Digital Trendcap spots are exactlyy 10 seconds long. Each spot fades in from white at the beginning and fades out to white at the end to create a seamless transition between each ad spot
- All Digital Trendcap transition animations start at the same timestamp to ensure that animations are in sync when displayed side by side.
- · Headlines and subheads are always static to ensure maximum readability

## **Animation Guidelines**

- 1. Starting at 02:12 one box in the grid grows to fill the space, pushing the other boxes out of frame. This transition takes 3 seconds.
- 2. Hold until fade to white

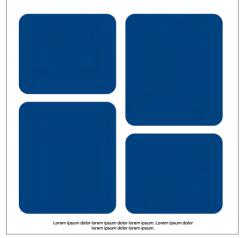
# Typography

- Headline: CVS Health® Sans Bold 60 pt maximum
- Subhead: CVS Health® Sans Regular 30 pt maximum
- Disclaimer: CVS Health® Sans Regular 10 pt minimum



# Lorem ipsom dolor lorem ipsum dolor

Lorem ipsum dolor lorem ipsum dolor lorem ipsum.





Frame 1

Frame 2



# **In-store**

# Waiting Area Screen Design Specs

# **Design Requirements:**

• Size: 1920 x 1080px

# **Animation Notes (Optional)**

- Waiting Area Screens do not sync with other screens, but if running the same messaging across Digital Trendcaps and Waiting Area Screens, its best practice to use the same template for both.
- Waiting Area Screens are 15 seconds to fit content and accommodate read time

## **Animation Guidelines**

• Each Transition within a single Waiting Area Screen takes 2 seconds to animate, i.e., it takes 2 seconds for a photo to slide to the side while a headline appears, and another 2 seconds to transition to the CTA screen. It typically only takes 1 second to animate text

# Typography

- Headline: CVS Health® Sans Bold 60pt maximum
- Subhead: CVS Health® Sans Regular 30pt maximum
- Disclaimer: CVS Health® Sans Regular 10pt minimum



## **Grid Layout**



# In-store Audio Specs

# File format:

• MP3, WAV, WMA OR .OGG

# **Bit Rate:**

• At least 128 bps

# Max File Size:

• 500 MB (up to VAST 2.0)

# Length:

• 15-30 seconds recommended but 60s is supported





# Social & Video

Utilize Social and Video media to promote your products, increase engagement and drive shoppers to CVS.com



# **CVS Media Exchange** Social Media Language Guidelines

#### **Misleading or False Content**

The content we put on social media needs to be authentic. This creates a better environment for sharing and communication.

Ads must not contain deceptive, false, or misleading claims like those relating to the effectiveness or characteristics of a product or service, including misleading health, employment or weight-loss claims that set unrealistic expectations for users.

## **Examples of Misleading Content**

- Claims that a product or service can guarantee
   prevention of, immunity from, or a cure for COVID-19
- Exaggerated claims, tips, or tricks
- False or misleading claims about product attributes, quality, or functionality
- Setting confusing or misleading expectations for delivery times
- Claims of cures for incurable diseases

## **Before and After**

Ads must NOT contain "before-and-after" images or images that contain unexpected or unlikely results.

## **Extreme Body Depictions**

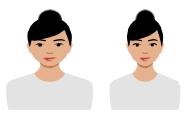
Ad content must NOT imply or attempt to generate negative self-perception in order to promote diet, weight loss or other health-related products.

## **Vaccine-related Content**

Ads should NOT help propagate misinformation regarding personal health.

#### Examples of Unacceptable Vaccine-Related Messages

- "COVID-19 vaccines prevent the illness"
- "The next CURE for COVID-19"
- "Vaccines cause autism"
- "Vaccines are composed of harmful chemicals"



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## **Text Specs**

**Post Copy:** 125 characters max Headline: 27 characters max

**Page Link Description:** 27 characters max (FB Only)

## Keep text short, clear and concise

in order to get your message across effectively **CTA button** is Title Case (i.e. Shop Now) Maximum number of hashtags in text: 30 Images with less than 20% text perform better

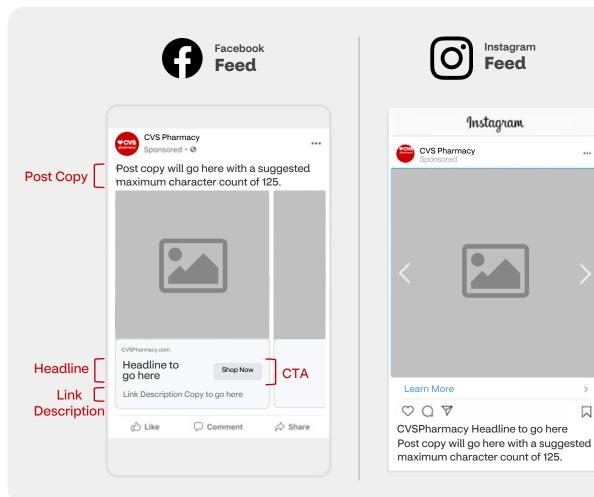
# **In-Creative**

Disclaimer: Text Size (recommended) Min: 7pt Max: 20pt Headline/Subhead: Text Size (recommended) Min: 30pt Max: 90pt

Keep in mind: Ensure that your ads are easy to read by using fonts that are clear and a text size are legible.

See if your copy fits in the Social matrix

See the latest Best Practices for: Carousel Ads





СТА

☐ Headline

Post Copy



The carousel ad format for Facebook and Instagram allow you to showcase up to 10 images or videos within a single ad, each with its own link. With more creative space within an ad, you can highlight different products, showcase specific details about one product, service or promotion, or tell a story about your brand that develops across each carousel card.

## **Design Recommendations**

Image Size: 1080px x 1080px Image Size Ratio: 1:1 Carousel must end with the CVS card

## **Technical Requirements**

Recommended image file type: PNG Number of carousel cards: 2-5 (Recommended)

Image maximum file size: 30mb

**Facebook Image Carousel Ad** Praesent euismod imperdiet dolor sed sodales. Donec luctus euismod est at imperdiet. Morbi nisi tempor ac tellus eget semper aecenas sit amet Maecenas sit ame Maecenas sit ame nauris orci mauris orc nauris oro Comment A Shar 🥐 🤌 🗄 ◆ CVS<sup>®</sup> 5 20% Rule 1:1 1:1 1:1 Nulla vitae orci sed nibł Nulla vitae orci sed nibh Integer blandit odio CTA CTA CTA CTA CTA C Commen D Like A Share Instagram **Instagram Image Carousel Ad CVS** 0 **CVS** 1:1 1:1 1:1 1:1 QOV ..... 7 290 like Praesent euismod imperdiet dolor sed sodales. Donec luctus euismod est at imperdiet. Morbi nisi tempo



For character count and placement, see: <u>Copy Requirements</u>

See the latest Best Practices for: Carousel Ads

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The carousel ad format for Facebook and Instagram allow you to showcase up to 10 images or videos within a single ad, each with its own link. With more creative space within an ad, you can highlight different products, showcase specific details about one product, service or promotion, or tell a story about your brand that develops across each carousel card.

## **Design Recommendations**

Video ratio: 1:1 Resolution: 1080px x 1080px min Video length best practice: 15 seconds or shorter Number of cards in the carousel: 2–5 max Must end with CVS logo

## **Technical Requirements**

Use the MP4 format

Max video file size: 4GB

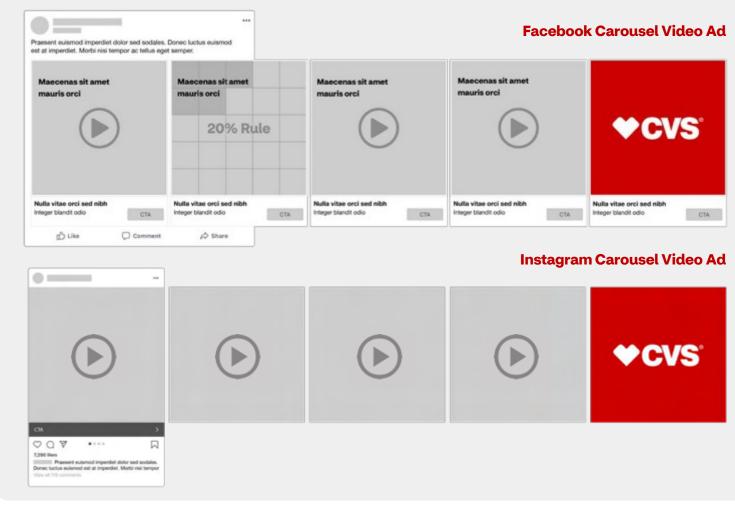
Best practice: Use 20% or less text on image

**Upload the highest resolution available** that meets file size and ratio design limits for sound off (Use text, graphics and captions whenever possible.)

For character count and placement, see: Copy Requirements

See the latest Best Practices for: Carousel Ads

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## **Design Recommendations**

Size: 1080x1920px (9:16) Resolution: 1080x1080px min Character limits: 125 characters Must use end with CVS static end card

## **Technical Requirements**

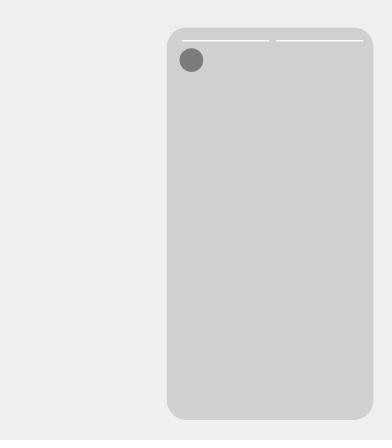
**JPG format** 

Best practice: Use 20% or less text on image

Upload the highest resolution available that meets file size and ratio design limits for sound off (Use text, graphics and captions whenever possible.)

**Available CTAs include** Shop Now; Learn More; Book Now; etc.

The story ad format for Facebook and Instagram allow you to showcase your product and brand message in full screen, allowing users to focus solely on your ad. Stories ads are a great way for brands to engage with people, as over half of Instagram users view stories daily.



For character count and placement, see: Copy Requirements

CVS Media Exchange.



## **Design Recommendations**

Video ratio: 9:16 Resolution: 1080x1080px min Video length best practice: 15 seconds or shorter (but can be up-to 60 min) Video captions are recommended Video sound is recommended Character limits: 125 characters Must use CVS watermark throughout and end with

CVS static end card

## **Technical Requirements**

**MP4** format

Max video file size: 4GB

Best practice: Use 20% or less text on image

Upload the highest resolution available that meets file size and ratio design limits for sound off (Use text, graphics and captions whenever possible.)

**Available CTAs include** Shop Now; Learn More; Book Now; etc.

For character count and placement, see: Copy Requirements







# **Video Feed Ad**

Video ratio: 1:1; 16:9 (Desktop & Mobile); 4:5 (Mobile Only) Video length best practice: 15 seconds or shorter **Co-Branding:** Video must include a CVS watermark overlay in bottom left corner AND CVS end card

# **Technical Requirements**

## Use the MP4 format

Best practice: Use 20% or less text on image

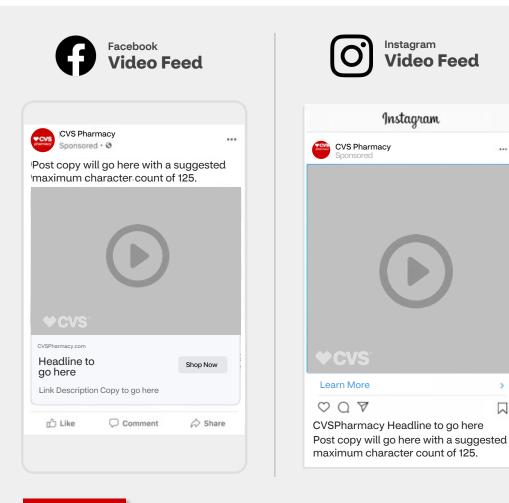
Upload the highest resolution available that meets file size and ratio design limits for sound off

Use text, graphics and captions whenever possible

For character count and placement, see: **Copy Requirements** 

See the latest Best Practices for: Facebook Video Ads

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## All videos must include the CVS end card. ♦ CVS



...



## **Text Recommendations**

Headline: 27 characters max

Post Copy: 125 characters max

Include your brand or product name in the first line and use relevant keywords to appear in search.

Keep text short, clear and concise in order to get your message across effectively

CTA button is sentence case (i.e., Shop now)

Images with less than 20% text perform better

# **In-Creative**

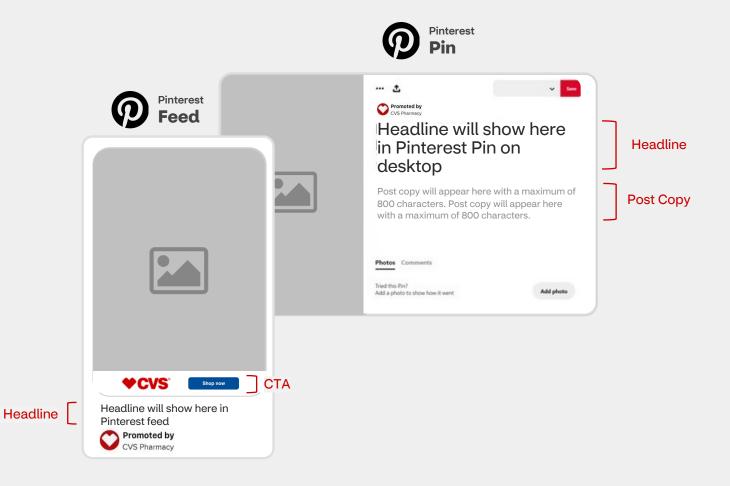
Disclaimer: Text Size (recommended) Min: 5pt Max: 10pt Headline/Subhead: Text Size (recommended) Min: 10pt Max: 22pt

**Keep in mind:** Ensure that your ads are easy to read by using fonts that are clear and a text size are legible.

See if your copy fits in the <u>Social matrix</u>

See the latest Best Practices for: <u>Pinterest Video Ads</u>

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## **Design Recommendations**

**Image size:** 1000px x 1500px

Image size ratio: 2:3

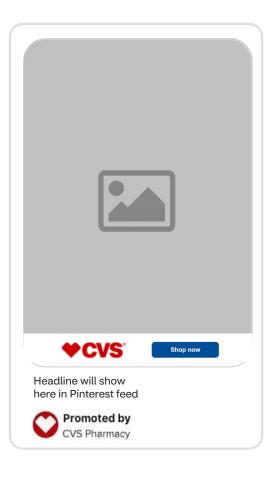
## **Technical Requirements**

Recommended image file type: PNG Image maximum file size: 20MB

For character count and placement, see: <u>Copy Requirements</u>

See the latest Best Practices for: <u>Pinterest Video Ads</u>





Leverage static pins for all objectives awareness, consideration and driving sales.

Good pins are visually appealing, with prominent branding and a call to action.





## **Design Recommendations**

Image size: 1080px x 1080px or 1000px x 1500px

Image size ratio: 1:1 or 2:3

Carousel must end with the CVS card

# **Technical Requirements**

Recommended image file type: PNG

Number of Carousel Cards: 2 to 10

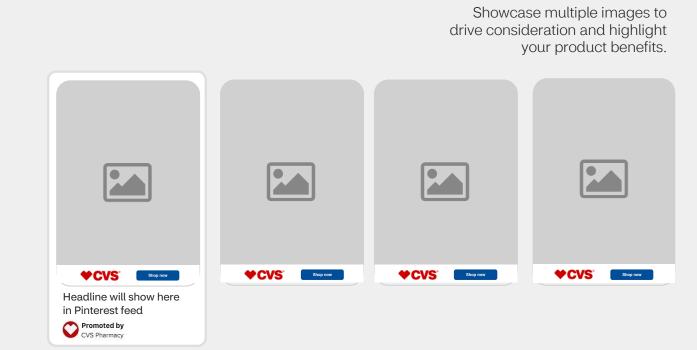
Image Maximum File Size: 32MB

Aspect Ratio Tolerance: 3%

For character count and placement, see: <u>Copy Requirements</u>

See the latest Best Practices for: <u>Pinterest Video Ads</u>

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## Video Feed Ad

Video ratio: 1:1 (Square) 2:3 or 9:16 (Vertical)
Video length best practice: 15 seconds or shorter
Primary text: 40 characters max
Link description: 30 characters max
Co-Branding: Video must include a CVS stamp overlay AND a CVS end card.

# **Technical Requirements**

Use the MP4 format

Max File Size: Up to 2GB

Best practice: Use 20% or less text on image

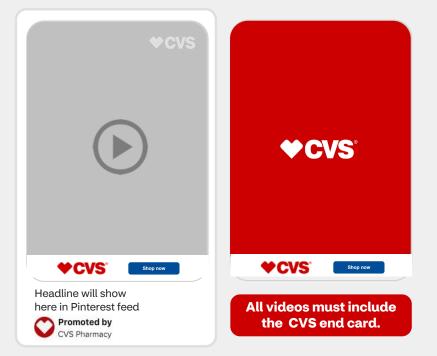
**Upload the highest resolution available** that meets file size and ratio design limits for sound off

Use **text, graphics and captions** whenever possible.

For character count and placement, see: <u>Copy Requirements</u>

See the latest Best Practices for: <u>Pinterest Video Ads</u>

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Video Pins can tell the story of your product or service.

Don't rely on the audio to get the message across.





Always upload a source file with the highest possible specifications you have available so that Campaign Manager can transcode the asset into as many serving files as possible. The platform will automatically create various versions of the video to scale down, so only one video asset is needed per creative. We recommend you use a high-definition video that meets the following requirements:

## Video

File format: MOV or MP4

**Dimensions:** Landscape/horizontal (any one of these sizes will work) 1280px x 720px, 1920px x 1080px, or 1440px x 1080px

Aspect ratio: Landscape/horizontal 16:9 or 4:3 End Card: Must be viewable for a minimum of 3s

Portrait/vertical: 9:16 or 3:4

Codec: H.264

Frame rate: 23.98 or 29.97 Bitrate: At least 20Mbps Length: 15 or 30 seconds File size: Up to 1GB (per the Campaign Manager file size limit) Black bars: No black bars Letterboxing: No letterboxing

See the latest Best Practices for: <u>Guidelines for Video Creative</u>

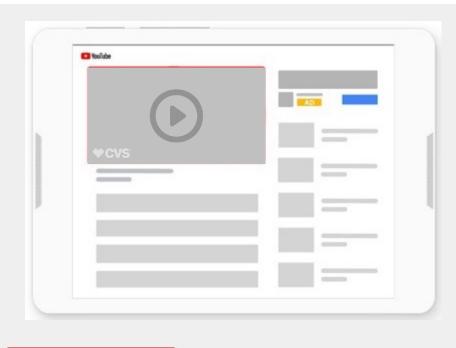
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## Audio

Codec: PCM (preferred) or AAC Bitrate: At least 192kbps Bit: 16 or 24 bit ONLY Sample rate: 48kHz Audio settings: Required

## **Content Requirements**

Must end with CVS end card CVS end card must be viewable for 3 seconds minimum Must have a CVS watermark throughout Most video inventory has the same content requirements as standard creatives











# TrueView in-stream ads

File format: MP4

Aspect ratio: 16:9

Length: 15 second max recommended

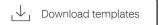
**Co-Branding:** CVS watermark must be on all frames in the lower left-hand corner and the CVS logo end card must be visible for a minimum of 3 seconds

#### Can be encoded to:

2160p: 3840x2160	480p: 854x480
1440p: 2560x1440	360p: 640x360
1080p: 1920x1080	240p: 426x240
720p: 1280x720	

**CTA:** A matrix will need to be created to support the Call to Action and Headline text. PM to handle (10 and 15 characters, respectively)

See the latest Best Practices for: <u>Video display Ads</u>









## **TrueView in-stream ads**

File format: MP4

Aspect ratio: 16:9

Length: 6 second max

**Co-Branding:** CVS watermark must be on all frames in the lower left-hand corner

Preferred video codec: H.264, MPEG-2 or MPEG-4 Preferred audio codec: MP3 or AAC Resolution: 640 pixels by 360 pixels or 480 pixels by 360 pixels recommended Frame rate: 30 FPS Maximum file size: 1GB

See the latest Best Practices for: Video Bumper Ads

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Bumper ads are a short video ad format designed to allow you to reach more customers and increase awareness about your brand by using a short, memorable message. With videos of 6 seconds or less, bumper ads let you reach people with bite-sized messages, while providing a minimal impact on their viewing experience.



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Connected TV refers to premium content streaming through apps, either on a smart **TV** or through an over-the-top device. **Ads** can be served before content or during traditional commercial breaks on services like Hulu<sup>®</sup>, Roku<sup>®</sup>, Pluto TV and more, it's time to rethink video advertising. Run the same ads you'd run on cable with the advanced targeting of digital advertising.

Please refer to the submission requirements on the next page.

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### **Mezzanine Video**

File format: MP4

**Resolution:** 1920x1080

Length: 15 second max recommended

Bitrate range: 15,000-30,000

Max file size: 10 GB

Frame rate: 23.98-29.97\* (must be consistent throughout)

Audio sample rate: 48 kHz

**Co-Branding:** Video must include CVS watermark in the bottom left corner and CVS logo end card visible for at least 3 seconds

**Max file size** is determined by multiplying the duration of the media by its bitrate (e.g., 30 seconds x 15,000 kbps = 450mb or 0.45gb).

**Frame rate** is simply how many frames are played per second. Telecine refers to footage that has been converted from its native or source rate (e.g., 24 frames per second) to broadcast or another rate by inserting a duplicate frame every fourth frame, or by blending or interlacing every third frame together.

\*Constant frame rate required. No telecine, interlacing or duplicate frames.





# **Premium Audio**

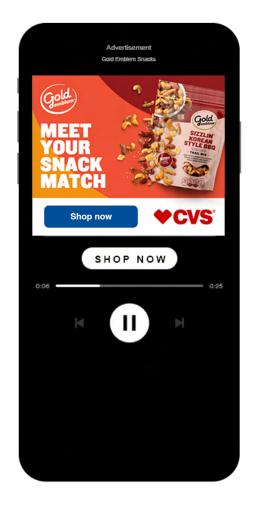
Reach ExtraCare<sup>®</sup> members on the most popular audio channels — high-attention destinations that allow your message to reach the right audience as they listen to their favorite music.

Create unique 1-on-1 moments with consumers on the most popular streaming channels including: **Spotify, Pandora, and iHeartRadio.** 









### Audio:

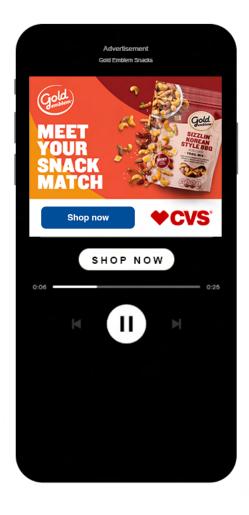
File format: MP3 Bit rate: 320 kbps Sample rate: 44.1 kHz Max file size: 2.2MB (up to VAST 4.0 supported) Length: 15s or 30s

### **Display Ad for Audio :**

Dimensions: 300x250 Trafficked file type: JPG, PNG, GIF, or 3rd party tag (static companions only, no HTML) Max file weight: 100kb



# **Premium Audio** Spotify



### Audio :

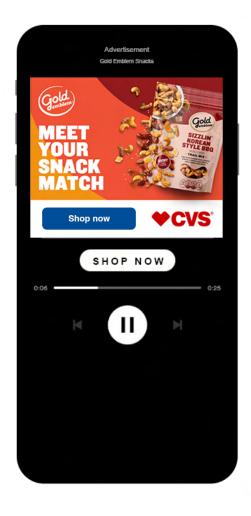
File format: .OGG Bit Rate: 198 bps Sample rate: 44.1 kHz Max file size: 500 MB (up to VAST 2.0) Length: up to 30s Max number of words: 65 words for 30s

### Display Ad for Audio :

Dimensions: 300x250 Trafficked file type: JPG Tagline character limit: 40 Characters



# **Premium Audio** iHeartRadio



### Audio:

File format: MP3, WAV, WMA, or .OGG Bit rate: at least 128 bps Sample rate: 44.1 kHz Max file size: 500 MB (up to VAST 2.0) Length: 15-60s (15 and 30 most used)

### Display Ad for Audio :

Dimensions: 300x250 Trafficked file type: GIF, PNG, HTML, JavaScript , or JPG



# **Campaign Offer Guidelines**

A promotion strategy is key for positioning your brand in the market, making customers aware of the products or services you offer, and how they could benefit by choosing your brand. When creating a promotional campaign for CVS<sup>®</sup>, there are a few guidelines to follow.



# **Offer Copy** Guidelines



# **ExtraCare**<sup>®</sup>

This free program helps customers save money on everyday health-related items. The ExtraCare<sup>®</sup> Health Card gives customers a 20% savings on CVS pharmacy<sup>®</sup> brand items that are health care flexible spending account (HCFSA)-eligible, as well as 2% back in ExtraBucks Rewards<sup>®</sup>, personalized deals, birthday treats and rewards for filling scripts.

# If running a promotion that includes ExtraCare® savings, make sure to format the copy as you see below:

#### **ExtraCare®**

ExtraCare<sup>®</sup> card ("card" for generic use) ExtraCare<sup>®</sup> number (appropriate for digital) ExtraCare<sup>®</sup> Coupon Center OR Coupon Center ExtraCare BeautyClub<sup>®</sup> OR Beauty Club ExtraCare Pharmacy & Health Rewards<sup>®</sup> (program name)



# **ExtraBucks Rewards**<sup>®</sup>

ExtraBucks Rewards® are earned after a customer has enrolled in the CVS ExtraCare® Rewards program. The ExtraBucks Rewards® amount is based on purchases, weekly or personalized deals, and filling scripts.

If running a promotion that includes ExtraBucks Rewards®, make sure to format the copy as you see below:

#### **ExtraBucks Rewards®**

#### Pharmacy & Health ExtraBucks Rewards®

Never use ExtraBucks alone; always include "Reward®" or "Rewards®"

It's recommended to state the "earned" amount first, and the "spend" amount second.



# **Promo Disclaimers**

If running a promotional campaign, replace the banner disclaimers with "Click for more details" then simply add the full legal disclaimer to the CLP.



# Badges & Offer Dots Win with the New badge

Offer Dots are specific call outs within your online marketing assets. They allow CVS customers to quickly identify differences between products. If your product is new, on promotion, or authentic, use the following badges and offer dots to get the most out of the CVS online experience.

**USE ONLY IF:** At least one of the products shown in the campaign launched within the last 6 months.

### Do

- Lead with the badge in the upper left of the layout when possible and give it prominence
- Let the badge interact with silhouetted product when possible, to create a more dynamic layout
- Use the badge on a white background when possible

### **Do NOT**

- Apply colors other than CVS red and white to the badge
- Stretch or proportionally alter the artwork
- Change the badge orientation
- Allow photography or color fields other than red or white to fill the badge
- Reduce the badge diameter below 1/2 inch
- Apply shadows, glow effects, filters, textures or outlines
- Place on busy photographs or patterns

#### **Badge Options**

**Red Badge** 

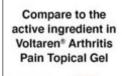
**Circular Example** 





White Badge

#### **Onsite Example**







Shop now

his product is not manufactured o distributed by GSK Consumer

althcare, distributor Voltaren

Arthritis Pain Topical Gel

**Social Example** 

00 39

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# Badges & Offer Dots Offer Dots

**Need a custom offer dot made for your campaign?** CMX will gladly create one for you, just let your campaign manager know.



### Do

- Lead with the dot in the upper left of the layout when possible and give it prominence
- Let the dot interact with silhouetted product when possible, to create a more dynamic layout
- Use the dot on a white background when possible

### **Do NOT**

- Apply colors other than CVS red and white to the dot
- Stretch or proportionally alter the artwork
- · Change the dot orientation
- Allow photography or color fields other than red or white to fill the dot
- Reduce the dot diameter below 1/2 inch
- Apply shadows, glow effects, filters, textures or outlines
- Place on busy photographs or patterns

#### **Offsite Example**



#### Social Example



#### **Onsite Example**



#### Tooth fairy tip:

They'll brush 2x longer with Kid's Crest color changing technology.





# **Beauty Unaltered**

The Beauty Mark is our pledge to pass a healthy self-image on to the next generation by not digitally altering or changing a person's shape, size, proportion, skin or eye color or enhancing or altering lines, wrinkles or other individual characteristics.



# Beauty Unaltered Overview

# Changing Nothing Can Change Everything

The Beauty Mark is our pledge to pass a healthy self-image on to the next generation by **not digitally altering or changing a person's shape, size, proportion, skin or eye color or enhancing or altering lines, wrinkles or other individual characteristics.** 

# **Our Pledge to Transparency**

#### We made a promise

A promise to always represent beauty as it truly is — real and unaltered. It's our commitment to you.

#### We made a mark

Our Beauty Mark appears on photos of models that have not been thinned, smoothed or digitally altered.

### We made a change

We're taking part in a movement to change the industry, and we've asked our partner brands to join us.

Now is the time to look at beauty through a mental health lens

**45%** 

45% of women use filters to alter their appearance on video calls.

71%

71% of women say it's impossible not to compare themselves to others online.

**85%** 

85% of women wish there was more transparency in the sharing of beauty imagery.

## That's why we've set a new standard of beauty — real and transparent.



Beauty Unaltered.

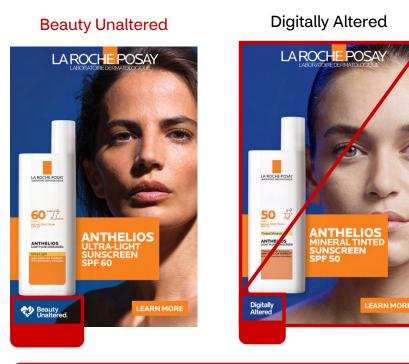
### 100% Beauty Image Transparency

All of our beauty imagery is labeled, unaltered or otherwise.



# Beauty Unaltered When to use

The "CVS Beauty Mark" is used to highlight imagery that HAS NOT been digitally altered. All beauty imagery should be unaltered and labeled.



Digitally Altered images are not allowed within any marketing materials affiliated with CVS

### **DIGITALLY ALTERED** images are defined by:

Any model imagery that has had the following elements manipulated, changed or enhanced:

- A person's shape, size or proportion
- A person's skin or eye color
- · Any wrinkles or any other individual characteristics

### **ASSETS** that require the Beauty Mark:

Any marketing materials that are affiliated with CVS, showing model imagery, including:

#### **Online Materials:**

- Brand Landing Pages
- Onsite Ads
- Offsite Ads

- Campaign Pages
- Social Media
- Apps

### **CATEGORIES** that require the Beauty Mark:

The product that is being marketed must fall within the beauty or personal care categories listed below.

#### Beauty:

- Cosmetics
- Skin Care
- Facial Care
- Suncare
- Personal Cleansing
- Fragrances
- Acne
- HBL (hand & body lotion)

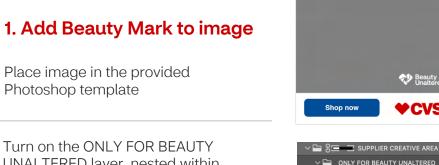
#### Personal care:

- Hair Care
- Hair Color
- Hair tools and accessories
- Deodorant
- Oral care
- Shave (including beard care & female hair removal)



# **Beauty Unaltered**

# How to use | Image Approval



UNALTERED layer, nested within the Supplier Creative Area folder

There are masks created for 1- or 2-image options

If multiple images are used, ONLY the first image needs the full Beauty Unaltered (with words) logo.

Each additional image will only need the beauty mark heart

Choose the placement and color that works best for the creative, placing it as close to the model as possible (either the lower left- or right-hand corner of the image, in black or white)



ONLY FOR BEAUTY UNALTERED BEAUTY MARK

HEARTS (ONLY FOR THE SECOND IMAGE) 2 IMAGES MASK ---- 1 IMAGE MASK (RECOMMENDED)





# 2. Submit image to CVS for approval

Upload image (including model & Beauty Mark) as a layered PSD HERE

CVS Beauty Unaltered team will review

Supplier will receive an approval or rejection email response approximately 48-72 hours after submission

Once approval is received, the supplier will then need to pull the final asset from the DAM site

The image can then be used within the creative campaign

CVSHealth, upload assets my uploads submit request help collections Agency (if uploading on behalf of vendor ist All CVS Health Business Partner

Beauty Unaltered

**48-72 hrs** 

CVSHealt	th, upland assets my uplands submit request help collections 🛓 🔒 🔒 head, Albert Webel. 🤗
CMX Uploa	ad
Home > Upload	d Assets > CMX Uploads Page
	Asset Program Beauly Model Submission Type = € CMX = The Vendor Asset
	CMX stands for CVS Media Exchange. This programs allows the CVS Health internal teams to create and push banners to external facing sites.
	The following requirements must be met in order for your submission to be accepted:
	All CMX assets must be submitted as layered .PSD files
	All assets must be uploaded at a minimum of 144 dpi
	All assets must be uploaded at their final display sizes
	ALL beauty model imagery must have either the Beauty Unattered or Digitally Altered logo

Submit images here: https://cvsassets.cvshealth.com/us/en/external.html Request access here: CVSDAMSupport@CVSHealth.com



# Beauty Unaltered How to use | Do's & Don'ts

## Do

- Turn the Beauty Unaltered mark layer on in the provided template
- The Beauty Unaltered mark must be a minimum of 22px wide
- Place the Beauty Unaltered mark in the lower left- or right-hand corner of the approved image, and as close to the model as possible
- If multiple images are used, ONLY the first image needs the full Beauty Unaltered (with words) logo
- Each additional image will only need the Beauty Unaltered mark

### **Do NOT**

- Apply colors other than black and white to the logo
- Stretch, proportionally alter or change the logo in any way
- Reduce the logo diameter below 20% of the image, or 22px wide
- Apply shadows, glow effects, filters, textures or outlines

### **Image Output**

Image Submission & Approval

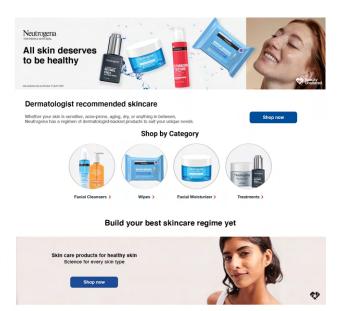
#### CMX Specs Landing Page

Digitally Altered images are not allowed within any marketing materials affiliated with CVS The Beauty Unaltered Beauty Mark is included within all provided templates for both 1and 2-image layouts.

### **Creative Examples:**

#### Landing Page Example:

If full Beauty Mark is used in the hero module, the following modules only need the beauty heart



## Size: 20% of full canvas width 10% on long skinny versions Minimum of 22px wide Shop now CVS

#### Social Carousel Example:

If full Beauty Mark is used in the first card, the following cards only need the beauty heart



#### **Banner Examples:**





# Thank you.

If you have any questions regarding anything in this document, we encourage you to reach out to your CMX Account Manager.

