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## **CMX Media Exchange**

# **Accessibility Best Practices**

### When creating any online marketing creative, always keep accessibility in the forefront of the creative.

Accessibility is ensuring that people with disabilities can access your communications and that there are no barriers in place that prevent this. Making communication accessible means providing a clear story through imagery and copy that is easy to understand....

### **Design:**

#### 1. Create consistent designs for each formats:

Refrain from scaling creative to fit different formats, make sure to keep a good balance between logo, product and headlines.

#### 2. Make sure your branded logo and product are prominent:

You want to keep the customer feeling secure with memorable iconography along with a quick product glance.

#### 3. Keep your design simple:

Don't overdo it, customers need to recognize your brand and understand your message in a very short timeframe.

#### 4. Choose your fonts carefully:

Keep your fonts simple and readable.

#### 5. Use relevant and strong imagery:

If you choose to include imagery, make sure it is relevant and ties directly to your brand.

#### 6. Logo Placement:

We encourage the use of both product imagery and the brand logo on desktop versions. For mobile versions, a large product image will cover both the logo and product while saving space.

### Copy:

#### 1. Screen Readers:

If an individual has a vision impairment, they may rely on screen readers to help them navigate a site. Keep in mind that screen readers read from left to right, including all alt tags. For best practice, we recommend the banners be designed in the following order: Image with alt tag, Headline, Sub-headline, legal disclaimer then CTA.

#### 2. Headlines:

Headlines should be brief, clear and informative. Particularly for users who can't visually scan the page and rely on screen readers. Also, the shorter the headline the larger the text size can be, making it easier to read as well as catch the attention of the customer.

#### 3. Use fun and unique ad copy:

Think about your audience, and what's going to resonate with them as well as your product.

#### 4. Tailor your message with a value prop:

Make sure to include what is setting you apart from the competition.

#### 5. Instill urgency with a promotion:

The role of promotion in the marketing mix is critical for brands who want to ensure the right consumers are reached and objectives are met.

#### 6. CTA should be enticing:

Shop now, Save now and Shop deals are great examples of enticing CTA copy, however, if able, including your product or brand name will help give visitors a clear direction to the URL destination.



## **CMX Media Exchange**

# **Accessibility Best Practices**

### **Content must pass Level AA Compliance**

## **Level AA Compliance**

Level AA requirements refine website's accessibility standards even further. It's an advanced accessibility standard qualification. The requirements include:

- · Video and audio content must have text captions
- Web content should keep the color contrast ratio at a level for visually impaired users
- Underlined text should lead to a link
- Users should be able to resize text to 200% without changing the form
- · Web content should not use images where text has the same effect
- Redundant links should be removed
- Language should be identifiable in code even with language changes
- · Users must receive suggestions on how to solve input errors
- The contrast ratio for page backgrounds and text should be at least 4.5 to 1

Please download and use this tool to confirm WCAG 2.1 AA compliance – TPGI.com

#### **WCAG Color Contrast**

The Web Content Accessibility Guidelines (WCAG) define the different levels of contrast ratios depending on the level of success criteria. Below is an example of the color contrast tool used to verify selected colors fall within AA compliance.





WCAG 2.0 level AA requires a contrast ratio of at least 4.5:1 for normal text and 3:1 for large text.



# **Offsite Display Ad Specs**

Offsite Display Ads allow you to reach across the web, with relevant ads that connect your brand with unique CMX audiences.



## **Offsite Ads**

## Overview

Before getting started, review the list below:



#### **Creative Notes**

- All ads must pass WCAG 2.1 AA compliance.
   Please download and use this tool to confirm compliance <u>TPGI.com</u>
- A 1-pixel light gray (hex#: D3D3D3) border is required around all creative assets
- Ads render differently depending on the screen type and size. Please refer to (pg 8) for minimum font sizes
- It is important to use the CVS template photoshop file as a starting point. This ensures the proper CVS logo and CTA size and placement of each ad
- CTA button copy should be short, up to 5 words, driving consumer actionable or describing the link content

**Examples:** Shop now, Save now, Shop deals now; See how Rx delivery works, See more Beauty deals, etc.



#### **Animation Notes**

- Files should be built to actual size NOT at 2x like static banners
- Animation must be 15 seconds or shorter in length
- Use no more than four frames
- Shorter animation can loop/repeat, however it must stop after 15 seconds
- No animation that blinks, flashes or strobes 3 or more times in one loop of animation. Strobing, flashing backgrounds or otherwise distracting ads are NOT allowed
- All animated ads must be accompanied by a static backup image (JPG/static GIF)
- Do not include click tags in animated files



#### Assets to deliver

#### **CMX to Design/Develop**

- Create PSD files at 144ppi resolution (export at 2X the original file size for retina)
- PSD files for product shots and/or lifestyle imagery
- Logos provided in vector format (.ai or .eps)
- · Any backgrounds or key art
- Brand fonts (.otf or .ttf)
- Advertising copy (Word doc)
- Clickthrough URL or Hero ASIN
- Provide HTML-coded ads or CMX will code per contract. Please provide layered Photoshop files if CMX is coding

#### **Vendor to Code**

- JPG or PNG Max Size 150kb
- Initial load HTML5 Max Size 150kb



## **Assets Needed**

For Offsite Display Ads, you can choose to create them in-house, or CMX can create them for you. Reference the list below to see what assets are needed.

#### **CMX Driven Creative**

#### **Assets handoff checklist:**

- Brand Guidelines
- Brand Fonts
- Layered PSDs
- Any inspiration or direction on the look for this campaign (previous banners and campaign materials)
- Copy thought starters and direction
- o Final product shots to be used in the creative
- o High-res imagery
- Additional direction regarding the tone or goal of the campaign

### **Supplier Driven Creative**

#### **Asset handoff checklist:**

- Specs doc
- o CVS Offsite PSD Template
- o Export JPG/PNGs 100% template size, which equals 200% final size
- HTML5 if animation is included

#### **Asset review prior to handoff:**

- Please use provided photoshop templates
- The CVS logo and CTA button colors, sizes and placement have not been altered in any way
- All assets have a 1px gray border (hex#: D3D3D3)
- DO NOT Save for Web, this creates a 72dpi file
- Export revised template document at 100% (Templates are built at 2x final size and should be exported at 144dpi)
- Do not alter or modify CVS logo or CTA Button placement or size
- Final creative passes the WCAG 2.1 AA compliance standards



# **Design Specs**

## **Templates**

- · Create files within the provided photoshop templates.
- Provided photoshop templates are created at 2x the final size.
- Final export should be at 144ppi resolution and 2X the final file size, or 100% provided template size.
- Do not manipulate CVS logo or CTAs in provided templates.
- · Gray space is open for supplier creative.
- Adhere to margin specs located within the template PSD

## **CVS Heart Logo Placement**

• CVS heart logo is required, the correct logo is placed in the provided templates (see examples on the right). The CVS logo placement within the templates should not be moved or altered in any way. Vendor logos will appear in the 'Supplier Creative Area" only.

#### **CTA Button Placement**

- CTA button is required on all ads and should not be manipulated from provided templates.
- CTA button copy should be short, up to 5 words, driving consumer actionable or describing the link content: (Shop now, Save now, Shop deals now; etc.)

#### **See Supplier Creative Area Best Practices**

**!! PLEASE REVIEW <u>ACCESSIBILITY BEST PRACTICES</u> TO ENSURE YOUR COPY AND CREATIVE ARE FOLLOWING GUIDELINES!!** 

#### Mobile Banner Ad 300px x 50px



### **Mobile Leaderboard Ad**

320px x 50px



### **Inline Rectangle Ad**

300px x 250px



#### **Leaderboard Ad**

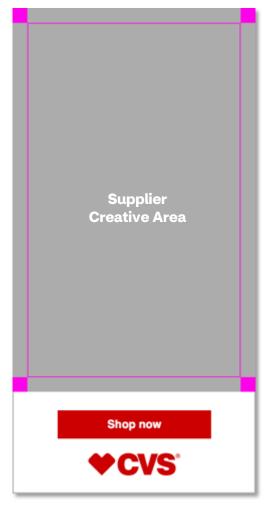
728px x 90px

### Wide Skyscraper Ad 160px x 600px



## Half Page Ad

300px x 600px



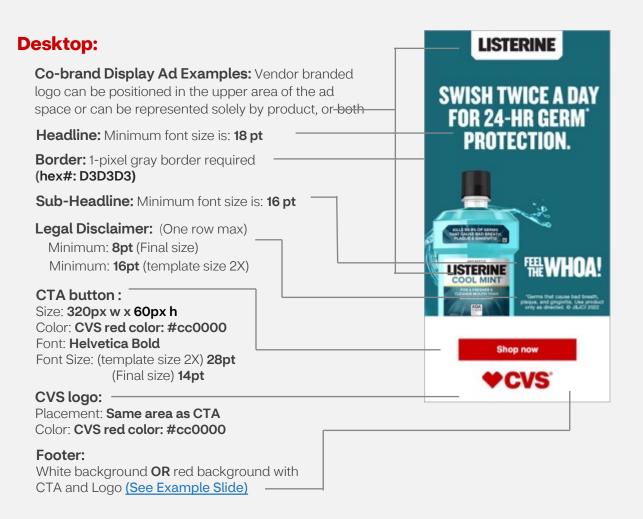






# **Supplier Creative Area**

Specs given on this page should be applied to ALL Offsite Display Ads.



## Mobile: Co-brand Display Ad Examples: To utilize the most ad space, represent your branded logo within your product. Headline: Minimum: 20 pt Border: 1-pixel gray border required (hex#: D3D3D3) **Legal Disclaimer**: (One row max) Minimum: 8pt (Final size) Minimum: 16pt (template size 2X) CVS logo: Placement: Same area as CTA Color: CVS red color: #cc0000 Footer: White background OR red background with CTA and Logo (See Example Slide)



## Examples

#### **PRIMARY**

#### **White Background Footer option**

A DAY FOR

LISTERINE

100

"Garries that cause bad breath, places, and ginglistic. Use produ-only as directed. O JEJC 2001

Shop now

**CVS** 

#### **Mobile Banner Ad**

300px x 50px



#### **Mobile Leaderboard Ad**

320px x 50px



### Inline Rectangle Ad

300px x 250px



#### Leaderboard Ad

728px x 90px



#### Wide Skyscraper Ad Half Page Ad 160px x 600px 300px x 600px



## Shop now **CVS**

#### **SECONDARY**

#### **Red Background Footer option**

#### **Mobile Banner Ad**

300px x 50px



#### **Mobile Leaderboard Ad**

320px x 50px



#### Inline Rectangle Ad

300px x 250px



Schick Be you. No one else can."

### Leaderboard Ad

728px x 90px



160px x 600px







Schick







# **CVS App Ad Specs**

The CVS app gives brands on-the-go reach to ExtraCare customers who are researching and making add-to-cart decisions.



# **CVS App Ad**

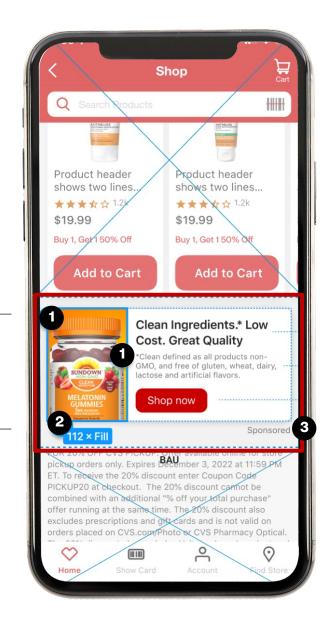
# **Design Specs**

GAM Ad Container

Container height (responsive): 159px Container width: 343px

Container height (responsive): 159px
Container width: 112px

Image can be aligned to the left or right of the GAM Banner



Sponsored Text

Sponsored text should always be outside of the GAM Banner

Character Count

Heading: 45 characters

Description: 110

# **Onsite Display Ad Specs**

Onsite Web Banners, also known as Banner Ads or Display Ads, are advertisements located in the header, footer, or sidebars of the CVS website. These are ideal for Suppliers looking to increase brand awareness or customer engagement while shoppers are browsing the CVS website.



## **Onsite Ads**

## Overview

Before getting started, review the list below:



#### **Creative Notes**

- All ads must pass WCAG 2.1 AA compliance to be published. Please download and use this tool to confirm compliance – <u>TPGI.com</u>.
- Ads render differently depending on the screen type and size. Please refer to specific banner ad pages for minimum font sizes.
- A 1-pixel light gray (hex#: D3D3D3) border is required around all creative assets.
- Use gray (hex: E9E9E9) or white backgrounds ONLY
- All copy should be sentence case
- CTAs are required to be CVS red #cc0000 with white text
- Use Helvetica font for all text



#### **Animation Notes**

- · No animation or video
- CMX will code all units from assets provided by vendor



#### Assets to deliver

#### **CMX** will code ALL onsite ads

- Supplier to create PSD files at 144ppi resolution
- Provide layered Photoshop files to CMX

#### **Asset Checklist**

- Fully editable and layered PSD at 144ppi resolution
- Helvetica ONLY, no non-standard fonts
- No video
- No animation
- Use gray (hex: E9E9E9) or white backgrounds ONLY



## **Assets Needed**

For Onsite Display Ads, you can choose to create them in-house, or CMX can create them for you. Reference the lists below to see what assets are needed.

#### **CMX Driven Creative**

#### **Assets handoff checklist:**

- Brand Guidelines
- Vector logos
- Brand Fonts
- Layered PSDs
- Any inspiration or direction on the look for this campaign (previous banners and campaign materials)
- Copy thought starters and direction
- Final product shots to be used in the creative
- High-res imagery
- o Additional direction regarding the tone or goal of the campaign

### **Supplier Driven Creative**

#### Asset handoff checklist:

- Specs doc
- CVS Onsite PSD Template
- o Export PNGs 100% template size, which equals 200% final size

#### Asset review prior to handoff:

- Please use provided photoshop templates (template is 2X final size)
- The CVS logo and CTA button colors, sizes and placement have not been altered in any way
- All assets have a 1px gray border (hex#: D3D3D3)
- · DO NOT Save for Web
- Export revised template document at 100% (Templates are built at 2x final size and should be exported at 144dpi)
- · Do not alter or modify CVS logo or CTA Button placement or size
- Final creative must pass the WCAG 2.1 AA compliance standards



# **Design Specs**

## **Templates**

- Create files within the provided photoshop templates.
- Provided templates are created at 2x the final size.
- Final export should be at 144ppi resolution: 100% provided template size or 2X the final file size.
- Do not manipulate CTAs in provided templates.
- Gray space is open for supplier creative.
- A 1-pixel light gray (hex#: D3D3D3) border is required around all creative assets.
- Adhere to margin specs located within the template PSD

#### **CTA Button Placement**

- CTA button is required on all ads and should NOT be manipulated from provided templates.
- · CTA button specs for ALL ads:
  - Size: 150px w x 42px h
  - · Color: Button: #cc0000 Text: White
  - Font: Helvetica
  - Font color: #ffffff
  - CTA should be sentence case
  - Maximum of 15 characters
- CTA button copy should be short, up to 4 words, driving consumer actionable or describing the link content: (Shop now, Save now, Shop deals now; etc.)

### **Desktop Interrupter Onsite Ad (SPECS)**

1040px x 100px



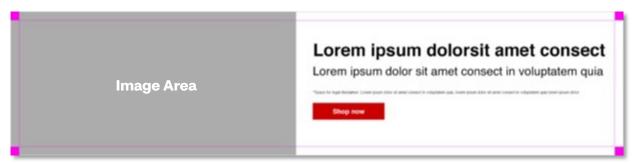
### **Desktop Leaderboard Onsite Ad (SPECS)**

1280px x 100px



### **Desktop Anchor Onsite Ad (SPECS)**

1280px x 300px



Desktop Skyscraper Onsite Ad (SPECS)



### Mobile Ad (All versions) (SPECS) 300px x 100px



#### **NOTE:**

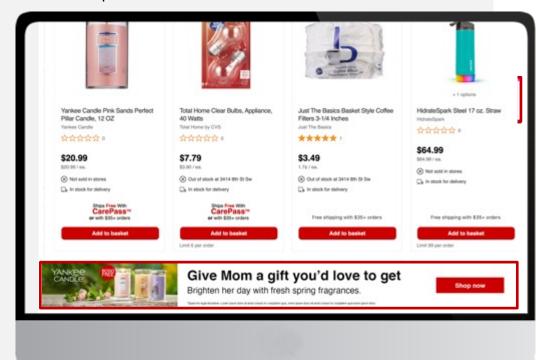
Don't forget to hide the "guides" layer before exporting.

ALL COPY SHOULD BE SENTENCE CASE

# Desktop Interrupter Ad

1040px x 100px

#### **Onsite Example:**



ex: Max Text size without legal disclaimer



#### **NOTE:**

Don't forget to hide the "guides" layer before exporting.

#### Size:

1040px x 100px (template is 2X size)

### **Margins:**

6px on all sides

#### **Border:**

1-pixel light gray (hex#: D3D3D3)

### **Image Size:**

300px x 100px (template is 2X size)

#### **CTA Button:**

Size: 150px w x 42px h Button color: #cc0000

Font color: #ffffff Font: Helvetica Bold

CTA should be **sentence case Maximum** of 15 characters

#### **ALL COPY SHOULD BE SENTENCE CASE**

#### **Headline:**

Font: Helvetica Bold
Text Color: Black

Text Size: Min: 40pt Max: 60pt

#### **Sub-Headline:**

Font: Helvetica Regular

Text Color: Black

Text Size: Min: 27pt Max: 38pt

### **Legal Disclaimer:**

Font: Helvetica Regular

Text Size: Min: 8pt (16pt in template)

### **Background**:

Color: Gray (hex: E9E9E9) or White

backgrounds ONLY

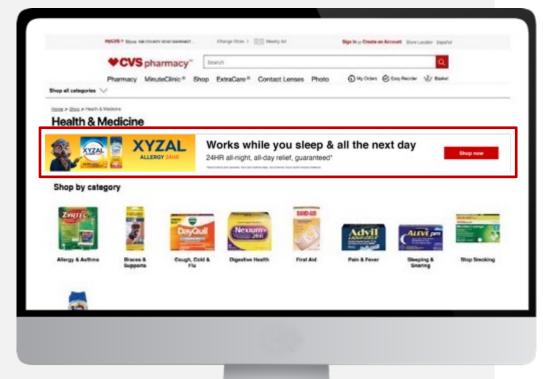
### Onsite Display Ad Design Specs



# Desktop Leaderboard Ad

1280px x 100px

#### Onsite Example:



ex: Max Text size without legal disclaimer



NOTE:

Don't forget to hide the "guides" layer before exporting.

#### Size:

1280px x 100px (template is 2X size)

### **Margins:**

6px on all sides

#### **Border:**

1-pixel light gray (hex#: D3D3D3)

### **Image Size:**

414px x 100px (template is 2X size)

#### **CTA Button:**

Size: 150px w x 42px h Button color: #cc0000

Font: Helvetica Bold

CTA should be **sentence case Maximum** of 15 characters

#### **ALL COPY SHOULD BE SENTENCE CASE**

#### Headline:

Font: Helvetica Bold
Text Color: Black

Text Size: Min: 46pt Max: 60pt

#### **Sub-Headline:**

Font: Helvetica Regular

Text Color: Black

Text Size: Min: 30pt Max: 40pt

### **Legal Disclaimer:**

Font: Helvetica Regular

Text Size: Min: 8pt (16pt in template)

### **Background**:

Color: Gray (hex: E9E9E9) or White

backgrounds ONLY

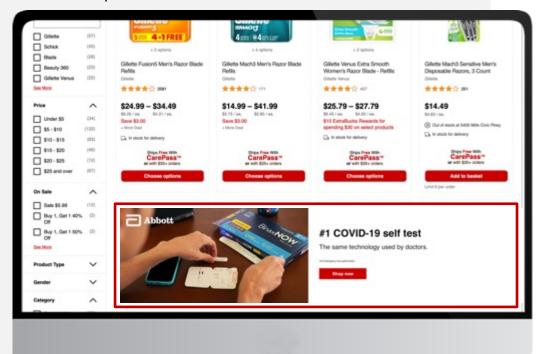
### **Onsite Display Ad Design Specs**



# **Desktop Anchor Ad**

1280px x 300px

#### **Onsite Example:**





NOTE: Don't forget to hide the "guides" layer before exporting.

ex: Max Text size without legal disclaimer



ex: Min Text size with legal disclaimer



#### Size:

1280px x 300px (template is 2X size)

### **Margins:**

6px on all sides

#### **Border:**

1-pixel light gray (hex#: D3D3D3)

### **Image Size:**

600px x 300px (template is 2X size)

#### **CTA Button:**

Size: 150px w x 42px h
Button color: #cc0000

Font color: #ffffff Font: Helvetica Bold

CTA should be **sentence case Maximum** of 15 characters

#### **ALL COPY SHOULD BE SENTENCE CASE**

#### Headline:

Font: Helvetica Bold
Text Color: Black

Text Size: Min: 64pt Max: 72pt

#### **Sub-Headline:**

Font: Helvetica Regular

Text Color: Black

Text Size: Min: 30pt Max: 40pt

### **Legal Disclaimer:**

Font: Helvetica Regular

Text Size: Min: 8pt (16pt in template)

#### **Background:**

Color: Gray (hex: E9E9E9) or White

backgrounds **ONLY** 

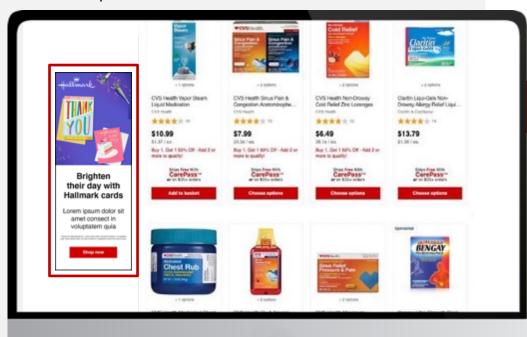
### **Onsite Display Ad Design Specs**



# Desktop Skyscraper Ad

240px x 620px

#### Onsite Example:





#### Size:

240px x 620px (template is 2X size)

### **Margins:**

6px on all sides

#### **Border:**

1-pixel light gray (hex#: D3D3D3)

### **Image Size:**

240px x 290px (template is 2X size)

### **Background**:

Color: Gray (hex: E9E9E9) or White

backgrounds **ONLY** 

# ALL COPY SHOULD BE SENTENCE CASE

#### **Headline:**

Font: Helvetica Bold
Text Color: Black

Text Size: Min: 50pt Max: 60pt

### **Sub-Headline:**

Font: Helvetica Regular

Text Color: Black

Text Size: Min: 36pt Max: 40pt

#### **CTA Button:**

Size: 150px w x 42px h Button color: #cc0000

Font color: #ffffff Font: Helvetica Bold

CTA should be **sentence case Maximum** of 15 characters

### **Legal Disclaimer:**

Font: Helvetica Regular

Text Size: Min: 8pt (16pt in template)

ex: Max Text size without legal disclaimer

ex: Min Text size with legal disclaimer



**Shop now** 

consectetur adipiscing elite Lorem ipsum dolor sit ametio consectetur

Lorem ipsum

dolor sit amet

adipiscing elitesed dos eismod tempor incides "Ipun to lugadestano. Linea paure dato el an cinación el dicabato, por corre guere dos el an consecto el religiosom que trans foure alla."

**NOTE:** Don't forget to hide the "guides" layer before exporting.

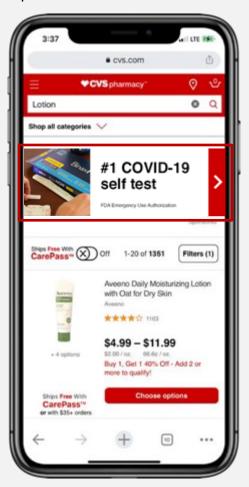
#### **Onsite Display Ad Design Specs**



## Mobile Ad

300px x 100px

**Onsite Example:** 



### **Mobile Ad Best Practices:**

Mobile banner ads need to make a very big impression on a small screen, and they need to do it at-a-glance. Here's a few basic pointers to help:

### **Design:**

- Streamline your visual message by including product images with logos.
- Select images that work with all the onsite formats.

#### Copy:

- · Keep copy short and to the point.
- · Make sure your headlines are large enough to read.
- The shorter the copy, the larger the text can be.
- Try to avoid body copy and stick to headlines.

ex: Max Text size without legal disclaimer



ex: Min Text size with legal disclaimer



#### Size:

300px x 100px (template is 2X size)

### **Margins:**

6px on all sides

#### **Border:**

1-pixel light gray (hex#: D3D3D3)

### **Image Size:**

100px x 100px (template is 2X size)

#### **ALL COPY SHOULD BE SENTENCE CASE**

### **Headline Only:**

Font: Helvetica Bold
Text Color: Black

Text Size: Min: 34pt Max: 44pt

### **Legal Disclaimer:**

Font: Helvetica Regular

Text Size: Min: 8pt (16pt in template)

### **Background**:

Color: Gray (hex: E9E9E9) or White backgrounds ONLY

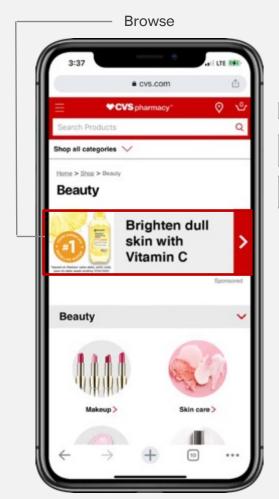
### **Onsite Display Ad Design Specs**

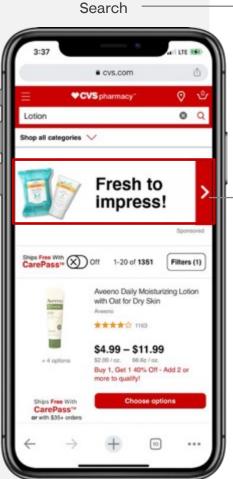


# **Sponsored Search**

300px x 100px (App Only)

**Sponsored Product Examples:** 





# **CRITEO**

Criteo sponsored ads provide a way for suppliers to drive contextually relevant ads based on CVS consumer's searches. These ads will appear on the search result pages and product listing pages within the **CVS App ONLY**.

### **View Mobile Ad Specs**

**BENEFIT:** Retargeting through sponsored search, allows **you to keep your brand in front of your potential customers after they've shown interest**— persuading them to reconsider your brand and product.



Campaign Landing Pages allow Suppliers to showcase their products in a centralized location. These pages also act as the landing page to your CVS co-branded banner ads, and social media marketing. Campaign Landing Pages are only available if a Supplier is running a paid media campaign and will remain live ONLY for the duration of the campaign plus 30 days after campaign end.





## Overview





#### **Creative Notes**

- All pages must pass WCAG 2.1 AA compliance.
   Please download and use this tool to confirm compliance <u>TPGI.com</u>
- Campaign Landing Pages should be 3-4 modules max, not all modules should be used in a single page, but the same module can be used more than once. Use provided PSD template for modules.
- · Video, carousels and animation are not supported in the template
- · All links must stay on the CVS site
  - Suppliers cannot link off site from a Campaign Landing Pages
  - If there are extensive educational materials, there is the option to click a link to download a PDF
- Follow the PSD template to ensure that all specs are adhered to
  - The Campaign Landing Pages PSD template is customizable to suit the content that the Supplier is looking to include
  - It is not necessary to utilize every module style
  - Text size, styling and layout are fixed and should not by manipulated
  - · All text should be Helvetica fonts
- CTA buttons can only be solid CVS red #cc0000, black or white

### Assets to deliver

**CLP CTA Matrix (to be filled out by Supplier)** 

**SKUs for page PLP** 

**Designed PSD templates for Desktop & Mobile** 

### **Prepping for CMX Review:**

• Export artboard as a single PDF depicting full page layout

### See Campaign Landing Pages Assets Needed Page



## **Assets Needed**

For Campaign Landing Pages, you can choose to create them in-house, or CMX can create them for you. Reference the lists below to see what assets are needed.

#### **CMX Driven Creative**

#### Assets handoff checklist:

- Brand Guidelines
- Brand Fonts
- Layered PSDs
- Any inspiration or direction on the look for this campaign (previous banners and campaign materials)
- Copy thought starters and direction
- o Final product shots to be used in the creative
- High-res imagery
- o Additional direction regarding the tone or goal of the campaign
- CLP CTA Matrix (to be filled out by Supplier)
  - · Links for each CTA on the page
  - Any SKUs for sub-linked PLPs
  - Page title
  - SKUs for page PLP

### **Supplier Driven Creative**

#### Asset handoff checklist:

### **CLP CTA Matrix (to be filled out by Supplier)**

- Links for each CTA on the page
- · Any SKUs for sub-linked PLPs
- Page title
- · SKUs for page PLP

#### **Designed PSD templates**

- Provide the PSD templates as fully editable and layered files
  - Include Desktop and Mobile designs
- Create files at 144ppi resolution
- Helvetica ONLY, no non-standard fonts
- No video / No animation
- · Do not alter or modify module element placement or size



# **Design Specs**

## **Templates**

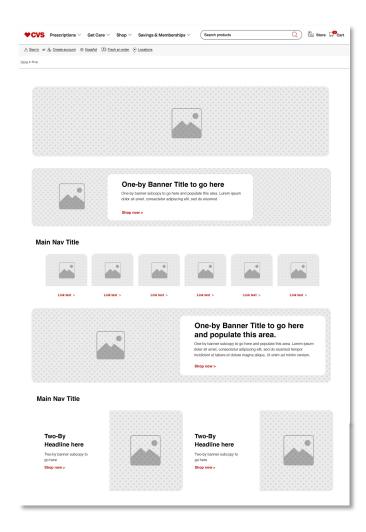
- Create files within the provided photoshop templates.
- Choose from the modular options within the template to build out your page.
- Campaign Landing Pages should be 3-4 modules max, not all modules should be used in a single page, but the same module can be used more than once.
- Final export should be at 144ppi resolution.
- Dotted grey area represents the image safe area for each module.

## **Prepping for CMX Review:**

- · Export all individual modules as JPEGs.
- Lay out all modules for desktop and mobile on the full-page. artboard within the Campaign Landing Pages Template PSD.
- For final handoff, please include a Word Doc with final text if using the "Text & Fine Print Module".

#### **Module Customization:**

- CTAs can only be CVS red (#cc0000), black or white.
- Do not manipulate CTA placement or styling for each module.
- Text alignment is fixed for each module.
- Text can only be black or white.
- Check each module's details for module-specific requirements and options.







# Page Components

#### **Hero Banner**

Image area - Desktop: 1280px x 300px (Mobile: 320px x 300px).

Used to show prominent campaign imagery.

### **Optional Elements**

• Headline, sub headline, fine print and CTA.

### **Restrictions/Requirements**

- Headline, sub headline & fine print recommend 30 characters (256 max characters).
- · Only image/logos in the image safe area.
- · All text should be housed in the text fields below for accessibility compliance.
  - \*\*If there is no CTA, the text will be centered below the image.
  - \*\*If there is no text, the CTA will be centered below the image.

## **One-by Banners**

### Image area

- Desktop: 1280px x 231px
- Mobile square banner: 301px x 234px

### **Optional Elements**

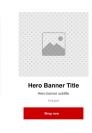
· CTA, sub headline text, description text and white background.

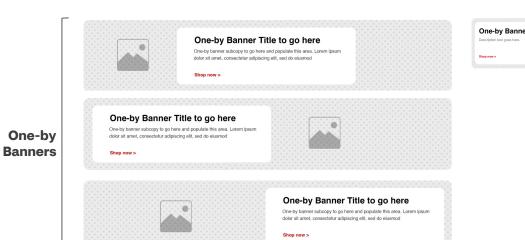
#### **Restrictions/Requirements**

- Headline recommend 35 max characters
- Sub-headline 256 max characters
- Only image/logos in the image safe area.
- · All text should be housed in the text fields for accessibility compliance.
  - · All text is center aligned.
- The whole background of this banner is an image or solid color.

©202A/NV Steakbjaped ranela institutas parties at the layer of solid color.









# Page Components

## One-by 50/50 Banner

#### **Two layout options**

Image area – Desktop: 617px x 317px (Mobile: 330px x 165px)

### **Optional Elements**

CTA, sub headline text, description text and white background.

#### **Restrictions/Requirements**

- Headline recommend 30 characters per line
- Sub-headline 256 max characters
- · Only image/logos in the image safe area.
- · All text should be housed in the text fields for accessibility compliance.
- Full background behind text can be a solid, custom color.

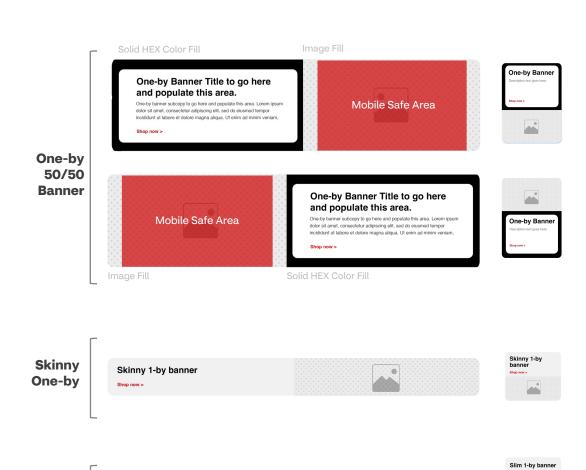
## **Skinny & Slim One-by Banners**

**Skinny**: Image area – Desktop: 617px x 129px (Mobile: 288px x 125px)

Slim: Image area - Desktop: 617px x 200px (Mobile: 288px x 221px)

### **Restrictions/Requirements**

- Headline recommend 30 characters max
- Sub-headline 256 max characters (Not available for Skinny option)
- Only image/logos in the image safe area.
- · All text should be housed in the text fields for accessibility compliance.
- Full background behind text can be a solid, custom color.



Slim

One-by

Slim 1-by banner

One-by banner subcopy to go here and populate this area. Lorem ipsum

dolor sit amet, consectetur adipiscing elit, sed do eiusmod



# Page Components

#### **Deal Banner**

Image area – Desktop: 617px x 274px (Mobile: 300px x 182px).

### **Optional Elements**

N/A

## **Restrictions/Requirements**

- Headline & sub headline recommend 65 characters (256 max characters).
  - · Text is center aligned for non-CTA option.
- Only image/logos in the image safe area.
- · Link is required.

### **Two-by Banner**

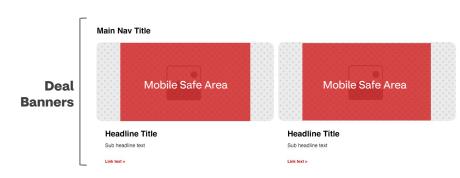
Image area – Desktop: 315px x 350px (Mobile: 300px x 182px).

### **Optional Elements**

CTA, sub headline text, description text and white background.

### **Restrictions/Requirements**

- Headline & sub headline recommend 65 characters (256 max characters).
  - Text is center aligned for non-CTA option.
- Only image/logos in the image safe area.
- Full background behind text can be a solid, custom color.









# Page Components

## **Three-by Banner**

Image area – Desktop: 350px x 274px (Mobile: 300px x 182px).

### **Optional Elements**

CTA, sub headline text, description text and white background.

### **Restrictions/Requirements**

- Headline & sub headline recommend 65 characters (256 max characters).
  - Text is center aligned for non-CTA option.
- Only image/logos in the image safe area.
- Full background behind text can be a solid, custom color.

## **Four-by Banners**

Image area - Desktop: 309px x 218px (Mobile: 300px x 182px).

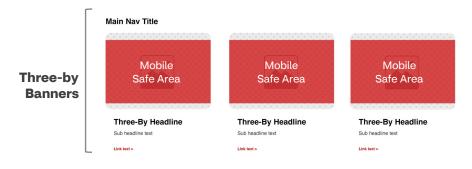
### **Optional Elements**

CTA, sub headline text, white background behind text, grey tile background.

### **Restrictions/Requirements**

- Headline & sub headline recommend 65 characters (256 max characters).
  - Text is center aligned for non-CTA option.
- Only image/logos in the image safe area.
- Full grey tile background can be a solid, custom color.
- · Only 4 tiles across.

#### 750x544























#### 619x437

Section Title

## Four-by **Banners**

# Page Components

#### **Text & Fine Print Module**

Large text field that is mostly used for long legal disclaimers.

· Can appear in line with Brand Shop modules or below the product grid.

### **Optional Elements**

· Headline, body text, fine print (must use one of the three).

### **Restrictions/Requirements**

- Headline 256 max characters; left aligned; 16pt.
- Body text 5000 max characters; left aligned; 14pt.
- Fine print 5000 max characters; center aligned; 12pt.

### **Pencil Banners**

**Two layout options** – text only or with icon/CTA.

- Icon image area 100px x 62px.
- · Used for disclaimers or offer callouts.

### **Optional Elements**

· Sub headline, CTA and icon image area.

#### **Restrictions/Requirements**

- Headline & sub headline recommend 65 characters (256 max characters).
  - Text is center aligned for non-CTA option.
  - Text is left aligned for icon & CTA option.
- Full background behind text can be a solid, custom color.



SEO Text

Lam loan dots if any, consoland adjourcy gift, and do season bengan recided in a factor anyon adjour. If any in a farmine version, and recidend execution destroy load and a season for reportmental for any adjource of the control of the











# Page Components

## **Navigation Banners**

Two layout options - square & circle

- Square image area Desktop: 124px x 124px (Mobile: 88px x 88px).
- Circle image area Desktop: 180px x 180px (Mobile: 120px x 120px).
- This module can be used for categorization and linking out to PLP category pages.

## **Optional Elements**

N/A

### **Restrictions/Requirements**

- Link Text recommend 30 characters max.
- CTA is required for this module.
- Can be 4-6 tiles across on desktop.
  - After 6 tiles, the icons will move to the row below.
  - For Mobile, only 2 images will appear at once but:
    - All icons will become visible by tapping the "Show more" button.

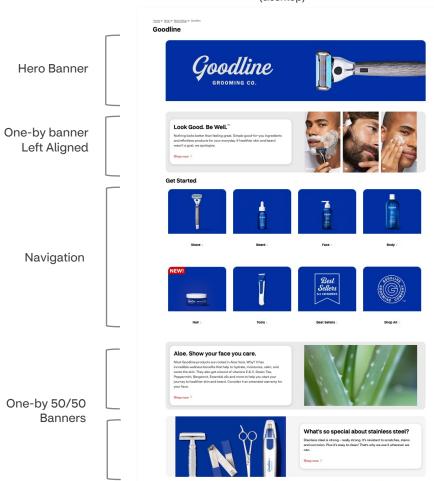




# Examples

### **Goodline Grooming Co.**

(desktop)





## **CVS Shop Page**

(desktop)



(mobile)





# **Online Circular Ads**

A Digital Circular provides brands the ability to elevate their brand story with full page ads within the CVS Digital Circular.



## **Online Circular Ads**

# **Design Specs**

## **Ad Specs**

**Size:** 10" w x 11.5" h

Margins: .5"

**Bleed:** .125"

### **Fonts**

Headline: CVS Health Sans Bold

Body copy: CVS Health Sans Regular

Offer callout: CVS Health Sans Medium

## **Image Output**

Use CVS InDesign Circular Template to design files

Image resolution: 300dpi

Color profile: RGB

Package: All linked images and fonts

**Export as a PDF** 

All ads must pass WCAG 2.1 AA compliance TPGI.com.





## **Online Circular Ads**

# Examples

#### Circular Ad with text offer





**Option A** 

**Headline:** 60 characters **Subhead:** 76 characters **Body:** 58 characters **CTA:** 15 characters

**Option A Example** 

#### Circular Ad with new badge





**Option B** 

**Headline**: 60 characters **Body:** 70 characters **Subhead:** 76 characters **CTA:** 15 characters

**Option B Example** 



# Social & Video

Utilize Social and Video media to promote your products, increase engagement and drive shoppers to CVS.com

# **CVS Media Exchange**

# Social Media Language Guidelines

#### **Misleading or False Content**

The content we put on social media needs to be authentic. This creates a better environment for sharing and communication.

Ads must not contain deceptive, false, or misleading claims like those relating to the effectiveness or characteristics of a product or service, including misleading health, employment or weight-loss claims that set unrealistic expectations for users.

#### **Examples of Misleading Content**

- Claims that a product or service can guarantee prevention of, immunity from, or a cure for COVID-19
- Exaggerated claims, tips, or tricks
- False or misleading claims about product attributes, quality, or functionality
- Setting confusing or misleading expectations for delivery times
- Claims of cures for incurable diseases

#### **Before and After**

Ads must NOT contain "before-and-after" images or images that contain unexpected or unlikely results.

#### **Extreme Body Depictions**

Ad content must NOT imply or attempt to generate negative self-perception in order to promote diet, weight loss or other health-related products.

#### **Vaccine-related Content**

Ads should NOT help propagate misinformation regarding personal health.

# **Examples of Unacceptable Vaccine-related Messages**

- "COVID-19 vaccines prevent the illness"
- "The next CURE for Covid-19"
- "Vaccines cause autism"
- · "Vaccines are composed of harmful chemicals"















# Social Ads Copy Requirements

#### **Text Specs**

Post Copy: 125 characters max

Headline: 27 characters max

**Page Link Description:** 

27 characters max (FB Only)

Keep text short, clear and concise in

order to get your message across effectively

**CTA button** is Title Case (i.e. Shop Now)

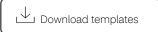
Maximum number of hashtags in text: 30

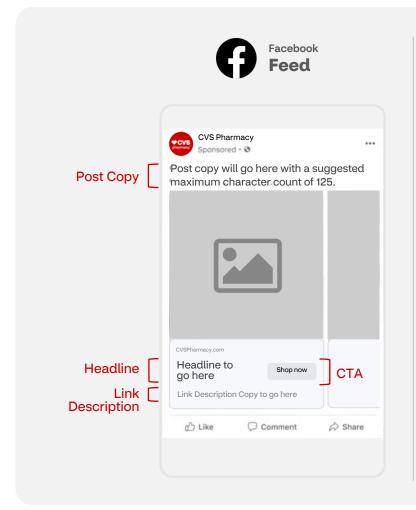
Images with less than 20% text perform better

See if your copy fits in the Social matrix

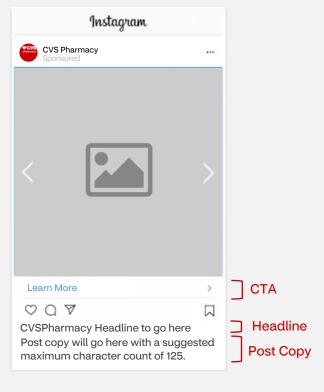
See the latest Best Practices for:

Carousel Ads















# Social Ads Image Carousel Ad

The carousel ad format for Facebook and Instagram, allow you to showcase up to 10 images or videos within a single ad, each with its own link. With more creative space within an ad, you can highlight different products, showcase specific details about one product, service or promotion, or tell a story about your brand that develops across each carousel card.

#### **Design Recommendations**

**Image Size:** 1080px x 1080px

**Image Size Ration: 1:1** 

Carousel must end with the CVS card

#### **Technical Requirements**

Recommended image file type: PNG

**Number of Carousel Cards: 2-5** 

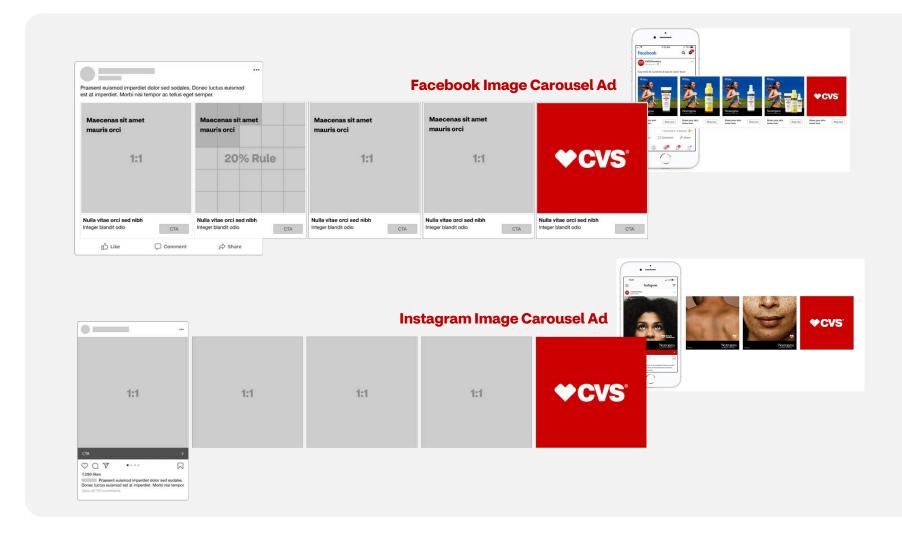
(Recommended)

Image Maximum file size: 30mb

For character count and placement, see: Copy Requirements

See the latest Best Practices for: Carousel Ads









The carousel ad format for Facebook and Instagram, allow you to showcase up to 10 images or videos within a single ad, each with its own link. With more creative space within an ad, you can highlight different products, showcase specific details about one product, service or promotion, or tell a story about your brand that develops across each carousel card.

#### **Design Recommendations**

Video ratio: 1:1

Resolution: 1080px x 1080px min

Video length best practice: 15 seconds or shorter

Number of cards in the carousel: 2-5 max

Must end with CVS logo

#### **Technical Requirements**

Use the MP4 format

Max video file size: 4GB

Best practice: Use 20% or less text on image

Upload the highest resolution available that meets

file size and ratio design limits for sound off

(Use text, graphics and captions whenever possible.)

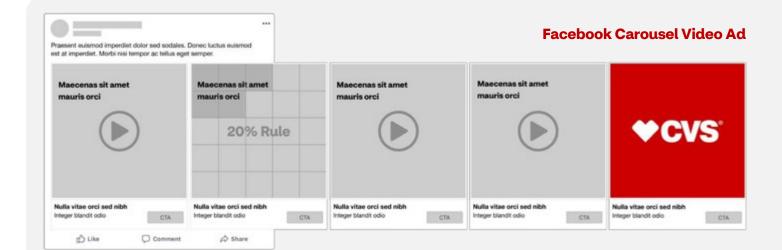
For character count and placement, see:

**Copy Requirements** 

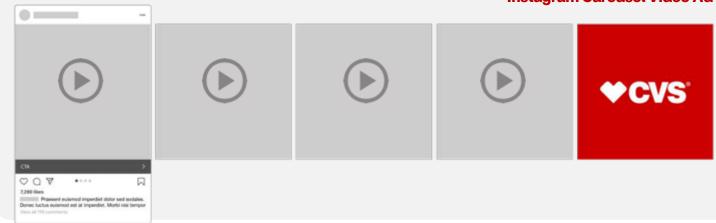
See the latest Best Practices for:

Carousel Ads





#### **Instagram Carousel Video Ad**







#### Video Feed Ad

Video ratio: 1:1; 16:9 (Desktop & Mobile) 4:5 (Mobile Only)

Video length best practice: 15 seconds or shorter

Co-Branding: Video must include a CVS stamp overlay

AND a CVS end card

#### **Technical Requirements**

Use the MP4 format

Best practice: Use 20% or less text on image

**Upload the highest resolution available** that meets file size and ratio design limits for sound off

Use text, graphics and captions whenever possible

For character count and placement, see:

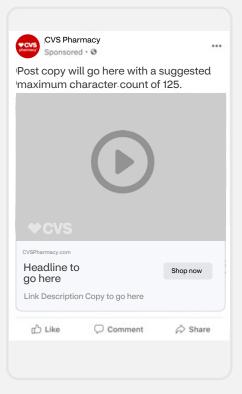
**Copy Requirements** 

See the latest Best Practices for:

Facebook Video Ads













All videos must include the CVS end card.





#### **Text Recommendations:**

Headline: 27 characters max

Post Copy: 125 characters max

Include your brand or product name in the first line

and use relevant keywords to appear in search.

Keep text short, clear and concise

in order to get your message across effectively

CTA button is Sentence Case (i.e., Shop now)

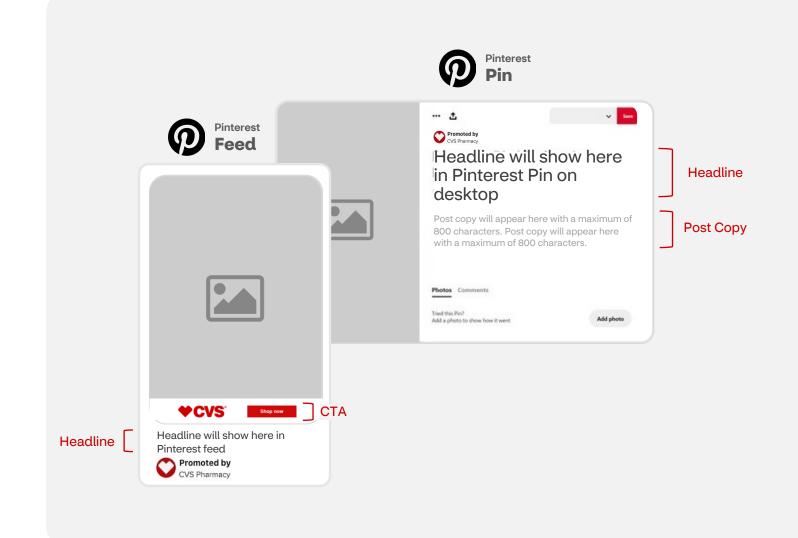
Images with less than 20% text perform better

See if your copy fits in the **Social matrix** 

See the latest Best Practices for:

Pinterest Video Ads







#### **Design Recommendations:**

**Image size:** 1000px x 1500px

Image size ratio: 2:3

#### **Technical Requirements:**

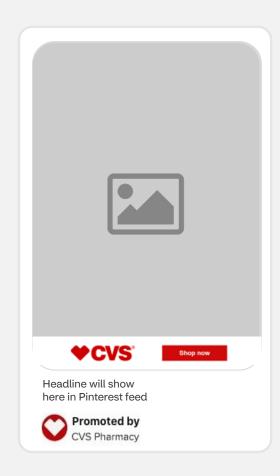
Recommended image file type: PNG

Image Maximum File Size: 20MB

For character count and placement, see: Copy Requirements

See the latest Best Practices for: Pinterest Video Ads





Leverage static pins for all objectives awareness, consideration and driving sales.

Good pins are visually appealing, with prominent branding and a call to action.



#### **Design Recommendations:**

**Image size:** 1080px x 1080px or 1000px x 1500px

Image size ratio: 1:1 or 2:3

Carousel must end with the CVS card

#### **Technical Requirements:**

Recommended image file type: PNG

Number of Carousel Cards: 2 to 10

Image Maximum File Size: 32MB

**Aspect Ratio Tolerance: 3%** 

For character count and placement, see:

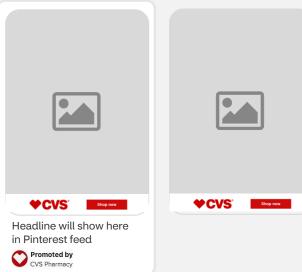
**Copy Requirements** 

See the latest Best Practices for:

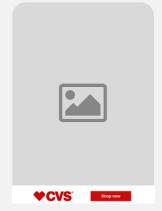
Pinterest Video Ads



Showcase multiple images to drive consideration and highlight your product benefits.











#### **Video Feed Ad**

Video ratio: 1:1 (Square) 2:3 or 9:16 (Vertical)

**Video length best practice:** 15 seconds or shorter

**Primary text:** 40 characters max **Link description:** 30 characters max

Co-Branding: Video must include a CVS stamp

overlay AND a CVS end card.

#### **Technical Requirements**

Use the MP4 format

Max File Size: Up to 2GB

Best practice: Use 20% or less text on image

Upload the highest resolution available that meets file

size and ratio design limits for sound off

Use text, graphics and captions whenever possible.

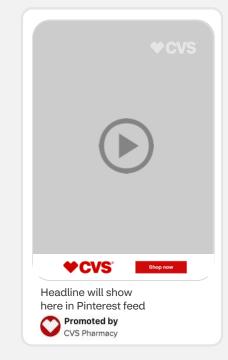
For character count and placement, see:

**Copy Requirements** 

See the latest Best Practices for:

Pinterest Video Ads







the CVS end card.

Video Pins can tell the story of your product or service.

Don't rely on the audio to get the message across.



Always upload a source file with the highest possible specifications you have available so that Campaign Manager can transcode the asset into as many serving files as possible. The platform will automatically create various versions of the video to scale down, so only one video asset is needed per creative. We recommend you use a high-definition video that meets the following requirements:

#### **Video**

File format: MOV or MP4

**Dimensions:** Landscape/horizontal (any one of these sizes will work) 1280px x 720px, 1920px x

1080px, or 1440px x 1080px

**Aspect ratio:** Landscape/horizontal 16:9 or 4:3 **End Card:** Must be viewable for a minimum of 3s

Portrait/vertical: 9:16 or 3:4

Codec: H.264

Frame rate: 23.98 or 29.97 Bitrate: At least 20Mbps Length: 15 or 30 seconds

File size: Up to 1GB

(per the Campaign Manager file size limit)

Black bars: No black bars
Letterboxing: No letterboxing

See the latest Best Practices for: Guidelines for Video Creative



#### **Audio**

Codec: PCM (preferred) or AAC

Bitrate: At least 192kbps
Bit: 16 or 24 bit ONLY
Sample rate: 48kHz

Audio settings: Required

#### **Content Requirements**

Must end with CVS end card.

CVS end card must be viewable for 3

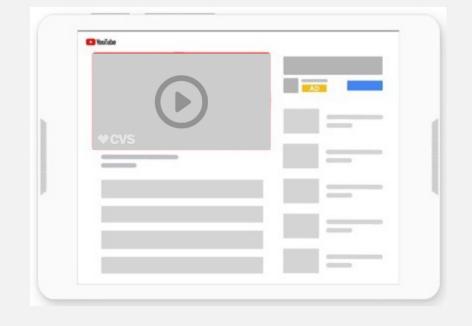
seconds minimum

Must have a CVS watermark throughout

Most video inventory has the same content requirements as standard creatives.



All videos must include the CVS end card.







#### **TrueView in-stream ads**

File format: MP4
Aspect Ratio: 16:9

Length: 15 second max recommended

Co-Branding: CVS watermark must be on all frames in the lower

left-hand corner and the CVS logo end card must be visible for a minimum

of 3 seconds

#### Can be encoded to:

2160p: 3840x2160 480p: 854x480 1440p: 2560x1440 360p: 640x360 1080p: 1920x1080 240p: 426x240

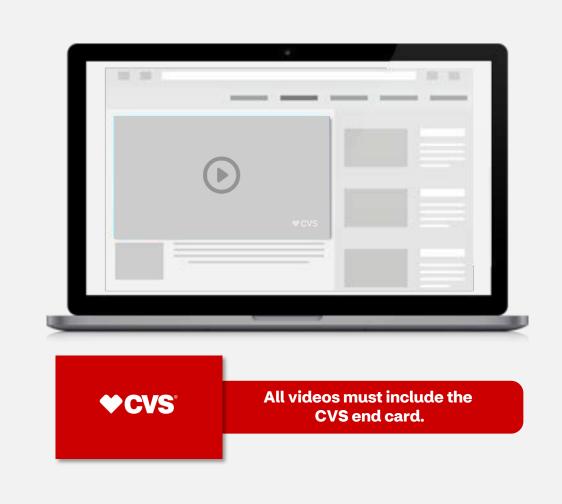
720p: 1280x720

CTA: A matrix will need to be created to support the Call to Action and

Headline text. PM to handle (10 and 15 characters, respectively)

See the latest Best Practices for: Video display Ads









Connected TV refers to premium content streaming through apps, either on a smart **TV** or through an over-the-top device. **Ads** can be served before content or during traditional commercial breaks on services like Hulu®, Roku®, Pluto TV and more, it's time to rethink video advertising. Run the same ads you'd run on cable with the advanced targeting of digital advertising.

Please refer to the submission requirements on the next page.











#### **Mezzanine Video**

File format: MP4

Resolution: 1920x1080

Length: 15 second max recommended

**Bitrate range:** 15,000-30,000

Max file size: 10 GB

**Frame rate:** 23.98-29.97\* (must be consistent throughout)

Audio sample rate: 48 kHz

**Co-Branding:** Video must include CVS watermark in the bottom left corner and CVS logo end card visible for at least 3 seconds

**Max file size** is determined by multiplying the duration of the media by its bitrate (e.g., 30 seconds x 15,000 kbps = 450mb or 0.45gb).

**Frame rate** is simply how many frames are played per second. Telecine refers to footage that has been converted from its native or source rate (e.g., 24 frames per second) to broadcast or another rate by inserting a duplicate frame every fourth frame, or by blending or interlacing every third frame together.

\* Constant frame rate required. No telecine, interlacing or duplicate frames.





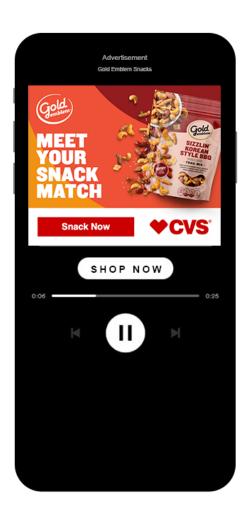
# Premium Audio Guidelines

Reach ExtraCare® members on the most popular audio channels — high-attention destinations that allow your message to reach the right audience as they listen to their favorite music.

Create unique 1-on-1 moments with consumers on the most popular streaming channels including: **Spotify, Pandora, and iHeartRadio.** 

# **Premium Audio**

# Spotify | Pandora | iHeart



#### Audio:

File format: MP3
Bit Rate: 320 kbps

Sample Rate: 44.1 kHz

Max File Size: 2.2MB (up to VAST 4.0 supported)

Length: 15s or 30s

#### **Display Ad for Audio:**

**Dimensions:** 300x600 or 300x250

Trafficked File Type: JPG, PNG, GIF, or 3rd party tag

(static companions only, no HTML)

Max File Weight: 100kb



# Campaign Offer Guidelines

A promotion strategy is key for positioning your brand in the market, making customers aware of the products or services you offer, and how they could benefit by choosing your brand. When creating a promotional campaign for CVS®, there are a few guidelines to follow.

# **Offer Copy**

# Guidelines



# **ExtraCare®**

This free program helps customers save money on everyday health-related items. The ExtraCare® Health Card gives customers a 20% savings on CVS pharmacy® brand-items that are health care flexible spending account (HCFSA)-eligible as well as 2% back in ExtraBucks Rewards®, personalized deal, birthday treats and rewards for filling scripts.

If running a promotion that includes ExtraCare® savings, make sure to format the copy as you see below:

ExtraCare®

ExtraCare® card ("card" for generic use)

ExtraCare® number (appropriate for digital)

ExtraCare® Coupon Center OR Coupon Center

ExtraCare BeautyClub® OR Beauty Club

ExtraCare Pharmacy & Health Rewards® (program name)



## ExtraBucks Rewards®

ExtraBucks Rewards® are earned after a customer has enrolled in the CVS ExtraCare® rewards program. The ExtraBucks Rewards® amount is based on purchases, weekly or personalized deals, and filling scripts.

If running a promotion that includes ExtraBucks Rewards®, make sure to format the copy as you see below:

ExtraBucks Rewards®

Pharmacy & Health ExtraBucks Rewards®

Never use ExtraBucks alone; always include "Reward" or "Rewards"

It's recommended to state the "earned" amount first, and the "spend" amount second



## **Promo Disclaimers**

If running a promotional campaign, replace the banner disclaimers with "Click for more details" then simply add the full legal disclaimer to the CLP.



# **Badges & Offer Dots**

# Win with New Badge

Offer Dots are specific call outs within your online marketing assets. They allow CVS customers to quickly identify differences between products. If your product is new, on promotion, or authentic - use the following badges and offer dots to get the most out of the CVS online experience.

**USE ONLY IF:** At least one of the products shown in the campaign launched within the last 6 months.

#### Do

- Lead with the badge in the upper left of the layout when possible and give it prominence
- Let the badge interact with silhouetted product, when possible, to create a more dynamic layout
- Use the badge on a white background when possible

#### **Do NOT**

- Apply colors other than CVS red and white to the badge
- Stretch or proportionally alter the artwork
- Change the badge orientation
- Allow photography or color fields other than red or white to fill the badge
- Reduce the badge diameter below 1/2 inch
- Apply shadows, glow effects, filters, textures or outlines. Place on busy photographs or patterns

#### **Badge Options**





**Red Badge** 

**White Badge** 

#### **Circular Example**



#### **Social Example**



#### **Onsite Example**





# **Badges & Offer Dots**

## Offer Dots

Need a custom offer dot made for your campaign?

CMX will gladly create one for you, just let your campaign manager know.



#### Do

- Lead with the dot in the upper left of the layout when possible and give it prominence
- Let the dot interact with silhouetted product, when possible, to create a more dynamic layout
- Use the dot on a white background when possible

#### **Do NOT**

- Apply colors other than CVS red and white to the dot
- Stretch or proportionally alter the artwork
- Change the dot orientation
- Allow photography or color fields other than red or white to fill the dot
- Reduce the dot diameter below 1/2 inch.
- Apply shadows, glow effects, filters, textures or outlines. Place on busy photographs or patterns

#### **Offsite Example**



# Shop Nov

#### **Social Example**



Donec imperdiet velit id diam tristique sagittis.



#### Onsite Example









The Beauty Mark is our pledge to pass a healthy self-image on to the next generation by not digitally altering or changing a person's shape, size, proportion, skin or eye color or enhancing or altering lines, wrinkles or other individual characteristics.

# Overview



# **Changing Nothing Can Change Everything**

The Beauty Mark is our pledge to pass a healthy self-image on to the next generation by **not digitally altering** or changing a person's shape, size, proportion, skin or eye color or enhancing or altering lines, wrinkles or other individual characteristics.

#### **Our Pledge to Transparency**

#### We made a promise

A promise to always represent beauty as it truly is — real and unaltered. It's our commitment to you.

#### We made a mark

Our Beauty Mark appears on photos of models that have not been thinned, smoothed or digitally altered.

#### We made a change

We're taking part in a movement to change the industry, and we've asked our partner brands to join us.

#### Now Is the Time to Look at Beauty through a Mental Health Lens

45%

45% of women use filters to alter their appearance on video calls.

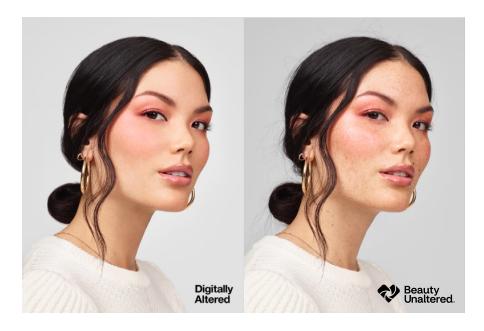
71%

71% of women say it's impossible not to compare themselves to others online.

85%

85% of women wish there was more transparency in the sharing of beauty imagery.

#### That's why we've set a new standard of beauty — real and transparent.



#### 100% Beauty Image Transparency

All of our beauty imagery is labeled, unaltered or otherwise.

# When to use

The "CVS Beauty Mark," is used to highlight imagery that HAS NOT been digitally altered. All beauty imagery should be unaltered and labeled.

**Beauty Unaltered** 



Digitally Altered



Digitally Altered images are not allowed within any marketing materials affiliated with CVS

#### O **DIGITALLY ALTERED** images are defined by:

Any model imagery that has had the following elements manipulated, changed or enhanced:

- A person's shape, size or proportion
- A person's skin or eye color
- · Any wrinkles or any other individual characteristics

#### ASSETS that require the Beauty Mark:

Any marketing materials that are affiliated with CVS, showing model imagery, including:

#### **Online Materials:**

- Brand Landing Pages
- Onsite Ads
- Offsite Ads

- Campaign Pages
- Social Media
- Apps

#### ○ **CATEGORIES** that require the Beauty Mark:

The product that is being marketed must fall within the beauty or personal care categories listed below.

#### Beauty:

- Cosmetics
- Skin Care
- Facial Care
- Suncare
- Personal Cleansing
- Fragrances
- Acne
- HBL (hand & body lotion)

#### Personal care:

- · Hair Care
- Hair Color
- Hair tools and accessories
- Deodorant
- Oral care
- Shave (included beard care & female hair removal)

# How to use | Image Approval



#### 1. Add Beauty Mark to image

Place image in the provided photoshop template

Turn on the ONLY FOR BEAUTY UNALTERED layer, nested within the Supplier Creative Area folder

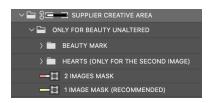
There are masks created for 1 or 2 image options.

If multiple images are used, ONLY the first image needs the full Beauty Unaltered (with words) logo.

Each additional image will only need the beauty mark heart

Choose the placement and color that works best for the creative, placing it as close to the model as possible. (either the lower left- or right-hand corner of the image, in black or white)









#### 2. Submit image to CVS for approval

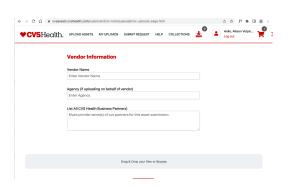
Upload image (including model & Beauty Mark) as a layered PSD HERE

CVS Beauty Unaltered team will review

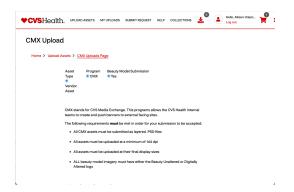
Supplier will receive an approval or rejection email response approximately 48-72 hours after submission

Once approval is received, the supplier will then need to pull the final asset from the DAM site

The image can then be used within the creative campaign







**Submit images here:** <a href="https://cvsassets.cvshealth.com/us/en/external.html">https://cvsassets.cvshealth.com/us/en/external.html</a> **Request access here:** CVSDAMSupport@CVSHealth.com



# How to use | Do's & Don'ts

#### Do

- Turn the Beauty Unaltered merk layer on in the provided template
- The Beauty Unaltered mark must be a minimum of 22px wide
- Place the Beauty Unaltered mark in the lower left- or right-hand corner of the approved image, and as close to the model as possible
- If multiple images are used, ONLY the first image needs the full Beauty Unaltered (with words) logo
- · Each additional image will only need the beauty mark heart

#### **Do NOT**

- Apply colors other than black and white to the logo
- Stretch, proportionally alter or change the logo in any way
- Reduce the logo diameter below 20% of the image, or 22px wide
- Apply shadows, glow effects, filters, textures or outlines

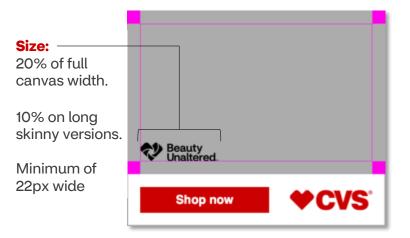
#### **Image Output**

Image Submission & Approval

CMX Specs Landing Page

Digitally Altered images are not allowed within any marketing materials affiliated with CVS

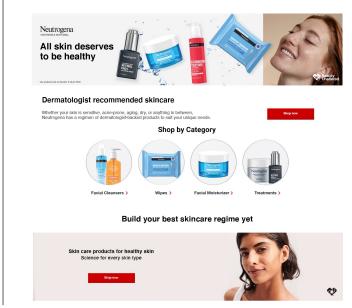
The Beauty Unaltered Beauty Mark is included within all provided templates for both 1 and 2 image layouts.



#### **Creative Examples:**

#### Landing Page Example:

If full Beauty Mark is used in the hero module, the following modules only need the beauty heart



#### Social Carousel Example:

If full Beauty Mark is used in the first card, the following cards only need the beauty heart



#### **Banner Examples:**





# Thank you.

If you have any questions regarding anything in this document, we encourage you to reach out to your CMX Account Manager.

