

MAY 2023

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CMX Media Exchange Accessibility Best Practices

When creating any online marketing creative, always keep accessibility in the forefront of the creative.

Accessibility is ensuring that people with disabilities can access your communications and that there are no barriers in place that prevent this. Making communication accessible means providing a clear story through imagery and copy that is easy to understand....

Design:

- 1. Create consistent designs for each formats: Refrain from scaling creative to fit different formats, make sure to keep a good balance between logo, product and headlines.
- 2. Make sure your branded logo and product are prominent: You want to keep the customer feeling secure with memorable iconography along with a quick product glance.

3. Keep your design simple:

Don't overdo it, customers need to recognize your brand and understand your message in a very short timeframe.

4. Choose your fonts carefully:

Keep your fonts simple and readable.

5. Use relevant and strong imagery:

If you choose to include imagery, make sure it is relevant and ties directly to your brand.

6. Logo Placement:

We encourage the use of both product imagery and the brand logo on desktop versions. For mobile versions, a large product image will cover both the logo and product while saving space.

Copy:

1. Screen Readers:

If an individual has a vision impairment, they may rely on screen readers to help them navigate a site. Keep in mind that screen readers read from left to right, including all alt tags. For best practice, we recommend the banners be designed in the following order: Image with alt tag, Headline, Sub-headline, legal disclaimer then CTA.

2. Headlines:

Headlines should be brief, clear and informative. Particularly for users who can't visually scan the page and rely on screen readers. Also, the shorter the headline the larger the text size can be, making it easier to read as well as catch the attention of the customer.

3. Use fun and unique ad copy:

Think about your audience, and what's going to resonate with them as well as your product.

4. Tailor your message with a value prop:

Make sure to include what is setting you apart from the competition.

5. Instill urgency with a promotion:

The role of promotion in the marketing mix is critical for brands who want to ensure the right consumers are reached and objectives are met.

6. CTA should be enticing:

Shop now, Save now and Shop deals are great examples of enticing CTA copy, however, if able, including your product or brand name will help give visitors a clear direction to the URL destination.



CMX Media Exchange Accessibility Best Practices

Content must pass Level AA Compliance

Level AA Compliance

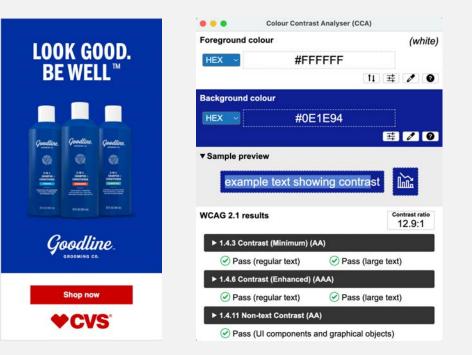
Level AA requirements refine website's accessibility standards even further. It's an advanced accessibility standard qualification. The requirements include:

- · Video and audio content must have text captions
- Web content should keep the color contrast ratio at a level for visually impaired users
- Underlined text should lead to a link
- Users should be able to resize text to 200% without changing the form
- Web content should not use images where text has the same effect
- · Redundant links should be removed
- Language should be identifiable in code even with language changes
- · Users must receive suggestions on how to solve input errors
- The contrast ratio for page backgrounds and text should be at least 4.5 to 1

Please download and use this tool to confirm WCAG 2.1 AA compliance – <u>TPGI.com</u>

WCAG Color Contrast

The Web Content Accessibility Guidelines (WCAG) define the different levels of contrast ratios depending on the level of success criteria. Below is an example of the color contrast tool used to verify selected colors fall within AA compliance.



WCAG 2.0 level AA requires a contrast ratio of at least 4.5:1 for normal text and 3:1 for large text.



Offsite Display Ad Specs

Offsite Display Ads allow you to reach across the web, with relevant ads that connect your brand with unique CMX audiences.



Offsite Ads

Overview

Before getting started, review the list below:



Creative Notes

- All ads must pass WCAG 2.1 AA compliance.
 Please download and use this tool to confirm compliance <u>TPGI.com</u>
- A 1-pixel light gray (hex#: D3D3D3) border is required around all creative assets
- Ads render differently depending on the screen type and size. Please refer to (pg 8) for minimum font sizes
- It is important to use the CVS template photoshop file as a starting point. This ensures the proper CVS logo and CTA size and placement of each ad
- CTA button copy should be short, up to 5 words, driving consumer actionable or describing the link content

Examples: Shop now, Save now, Shop deals now; See how Rx delivery works, See more Beauty deals, etc.



Animation Notes

- Files should be built to actual size **NOT** at 2x like static banners
- Animation must be 15 seconds or shorter in length
- Use no more than four frames
- Shorter animation can loop/repeat, however it must stop after 15 seconds
- No animation that blinks, flashes or strobes 3 or more times in one loop of animation. Strobing, flashing backgrounds or otherwise distracting ads are NOT allowed
- All animated ads must be accompanied by a static backup image (JPG/static GIF)
- Do not include click tags in animated files



Assets to deliver

CMX to Design/Develop

- Create PSD files at 144ppi resolution (export at 2X the original file size for retina)
- PSD files for product shots and/or lifestyle imagery
- Logos provided in vector format (.ai or .eps)
- Any backgrounds or key art
- Brand fonts (.otf or .ttf)
- Advertising copy (Word doc)
- Clickthrough URL or Hero ASIN
- Provide HTML-coded ads or CMX will code per contract. Please provide layered Photoshop files if CMX is coding

Vendor to Code

- JPG or PNG Max Size 150kb
- Initial load HTML5 Max Size 150kb



Offsite Display Ads Assets Needed

For Offsite Display Ads, you can choose to create them in-house, or CMX can create them for you. Reference the list below to see what assets are needed.

CMX Driven Creative

Assets handoff checklist:

- o Brand Guidelines
- \circ Brand Fonts
- \circ Layered PSDs
- Any inspiration or direction on the look for this campaign (previous banners and campaign materials)
- o Copy thought starters and direction
- o Final product shots to be used in the creative
- o High-res imagery
- $\circ~$ Additional direction regarding the tone or goal of the campaign

Supplier Driven Creative

Asset handoff checklist:

- \circ Specs doc
- o CVS Offsite PSD Template
- $_{\odot}~$ Export JPG/PNGs 100% template size, which equals 200% final size
- HTML5 if animation is included

Asset review prior to handoff:

- Please use provided photoshop templates
- The CVS logo and CTA button colors, sizes and placement have not been altered in any way
- All assets have a 1px gray border (hex#: D3D3D3)
- DO NOT Save for Web, this creates a 72dpi file
- Export revised template document at 100% (Templates are built at 2x final size and should be exported at 144dpi)
- Do not alter or modify CVS logo or CTA Button placement or size
- Final creative passes the WCAG 2.1 AA compliance standards



Offsite Display Ads Design Specs

Templates

- Create files within the provided photoshop templates.
- Provided photoshop templates are created at 2x the final size.
- Final export should be at 144ppi resolution and 2X the final file size, or 100% provided template size.
- Do not manipulate CVS logo or CTAs in provided templates.
- Gray space is open for supplier creative.
- Adhere to margin specs located within the template PSD

CVS Heart Logo Placement

• **CVS heart logo is required,** the correct logo is placed in the provided templates (see examples on the right). The CVS logo placement within the templates should not be moved or altered in any way. Vendor logos will appear in the 'Supplier Creative Area" only.

CTA Button Placement

- **CTA button is required on all ads** and should not be manipulated from provided templates.
- **CTA button** copy should be short, up to 5 words, driving consumer actionable or describing the link content: (Shop now, Save now, Shop deals now; etc.)

See Supplier Creative Area Best Practices

!! PLEASE REVIEW <u>ACCESSIBILITY BEST PRACTICES</u> TO ENSURE YOUR COPY AND CREATIVE ARE FOLLOWING GUIDELINES !!

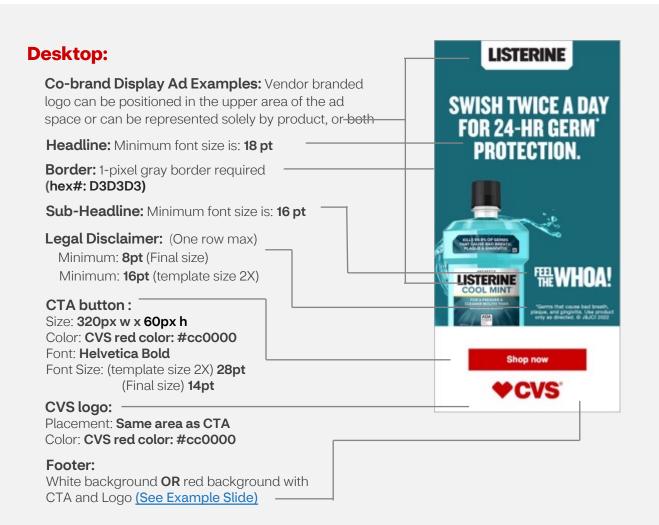
pplier ve Area
NOW

8 ©2022 CVS Health and/or one of its affiliates. Confidential and proprietary.

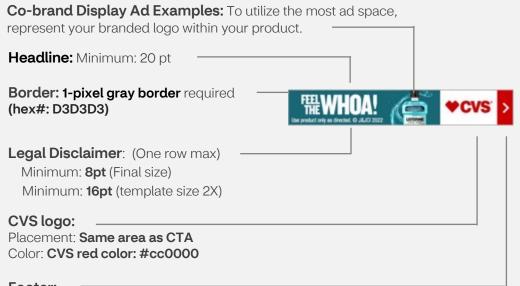


Offsite Display Ads Supplier Creative Area

Specs given on this page should be applied to ALL Offsite Display Ads.



Mobile:



Footer:

White background **OR** red background with CTA and Logo (See Example Slide)



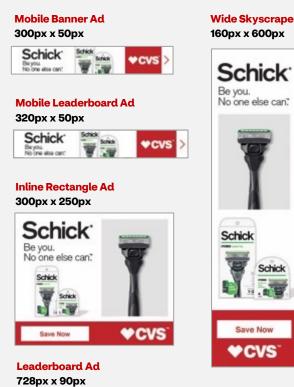
Offsite Display Ads Examples

White Background Footer option **Mobile Banner Ad** Wide Skyscraper Ad Half Page Ad 300px x 50px 160px x 600px 300px x 600px 曬WHOA! LISTERINE CVS > SWISH TWICE A DAY FOR 24-HR GERM SWISH TWICE A DAY **Mobile Leaderboard Ad** PROTECTION 320px x 50px FOR 24-HR GERM VCVS > PROTECTION. --THEFE LISTERINE **Inline Rectangle Ad** 300px x 250px -COLUMN DE LO COLUMN SWISH TWICE A DAY FOR 24-HR GERM PROTECTION. **曬WHOA!** LISTERINE "**雛WHOA!** and in the location. COOL MINT "**雛WHOA**! "Germs that cause bad breath, please, and gingivitis. Use produ-only as directed. © JEJCI 2022 LISTERINE "Germs that cause bad breath plaque, and pinghills. Use prod-only as directed. © JEJCI 2022 Shop now Shop now **CVS** Shop now **CVS CVS** Leaderboard Ad 728px x 90px SWISH TWICE A DAY FOR LISTERINE Shop now -24-HR GERM' PROTECTION. **雅WHOA!** CVS

PRIMARY

SECONDARY

Red Background Footer option



Half Page Ad Wide Skyscraper Ad 160px x 600px 300px x 600px

Schick

14

Save Now





LISTERINE



Onsite Display Ad Specs

Onsite Web Banners, also known as Banner Ads or Display Ads, are advertisements located in the header, footer, or sidebars of the CVS website. These are ideal for Suppliers looking to increase brand awareness or customer engagement while shoppers are browsing the CVS website.



Onsite Ads

Overview

Before getting started, review the list below:



Creative Notes

- All ads must pass WCAG 2.1 AA compliance to **be published.** Please download and use this tool to confirm compliance <u>TPGI.com</u>.
- Ads render differently depending on the screen type and size. Please refer to specific banner ad pages for minimum font sizes.
- A 1-pixel light gray (hex#: D3D3D3) border is required around all creative assets.
- Use gray (hex: E9E9E9) or white backgrounds **ONLY**
- All copy should be sentence case
- CTAs are required to be CVS red #cc0000
 with white text
- Use Helvetica font for all text



Animation Notes

- No animation or video
- CMX will code all units from assets provided by vendor



Assets to deliver

CMX will code ALL onsite ads

- Supplier to create PSD files at 144ppi resolution
- Provide layered Photoshop files to CMX

Asset Checklist

- Fully editable and layered PSD at 144ppi resolution
- Helvetica ONLY, no non-standard fonts
- No video
- No animation
- Use gray (hex: E9E9E9) or white backgrounds **ONLY**



Onsite Display Ads Assets Needed

For Onsite Display Ads, you can choose to create them in-house, or CMX can create them for you. Reference the lists below to see what assets are needed.

CMX Driven Creative

Assets handoff checklist:

- o Brand Guidelines
- Vector logos
- o Brand Fonts
- Layered PSDs
- Any inspiration or direction on the look for this campaign (previous banners and campaign materials)
- Copy thought starters and direction
- o Final product shots to be used in the creative
- o High-res imagery
- $\circ\;$ Additional direction regarding the tone or goal of the campaign

Supplier Driven Creative

Asset handoff checklist:

- Specs doc
- o CVS Onsite PSD Template
- $\circ~$ Export PNGs 100% template size, which equals 200% final size

Asset review prior to handoff:

- Please use provided photoshop templates (template is 2X final size)
- The CVS logo and CTA button colors, sizes and placement have not been altered in any way
- All assets have a 1px gray border (hex#: D3D3D3)
- DO NOT Save for Web
- Export revised template document at 100% (Templates are built at 2x final size and should be exported at 144dpi)
- Do not alter or modify CVS logo or CTA Button placement or size
- · Final creative must pass the WCAG 2.1 AA compliance standards



Onsite Display Ads Design Specs

Templates

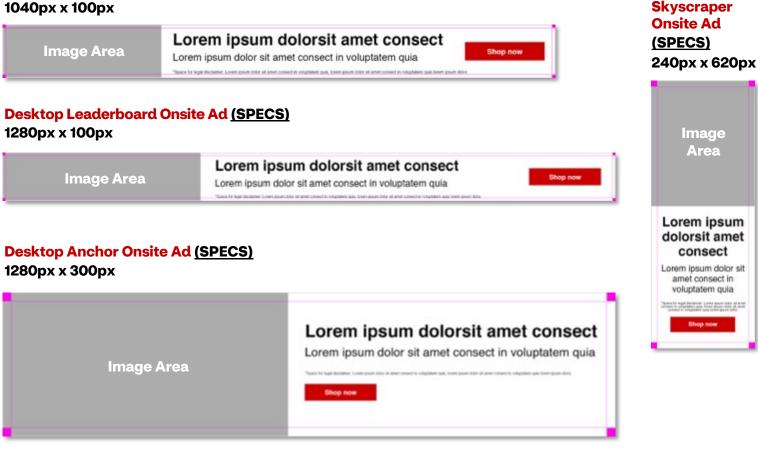
- Create files within the provided photoshop templates.
- Provided templates are created at 2x the final size.
- Final export should be at 144ppi resolution : 100% provided template size or 2X the final file size.
- Do not manipulate CTAs in provided templates.
- Gray space is open for supplier creative.
- A 1-pixel light gray (hex#: D3D3D3) border is required around all creative assets.
- Adhere to margin specs located within the template PSD

CTA Button Placement

- CTA button is required on all ads and should NOT be manipulated from provided templates.
- CTA button specs for ALL ads:
 - Size: 150px w x 42px h
 - Color: Button: #cc0000 Text: White
 - Font: Helvetica
 - Font color: #ffffff
 - CTA should be sentence case
 - Maximum of 15 characters
- **CTA button copy** should be short, up to 4 words, driving consumer actionable or describing the link content: (Shop now, Save now, Shop deals now; etc.)

Desktop Interrupter Onsite Ad (SPECS)

1040px x 100px



Mobile Ad (All versions) (SPECS) 300px x 100px





Desktop

ALL COPY SHOULD BE SENTENCE CASE

Desktop Interrupter Ad

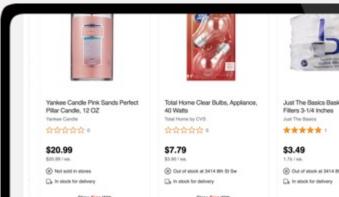
1040px x 100px

ex: Max Text size without legal disclaimer Lorem ipsum dolorsit amet consect Lorem ipsum dolor sit amet consect in voluptatem quia

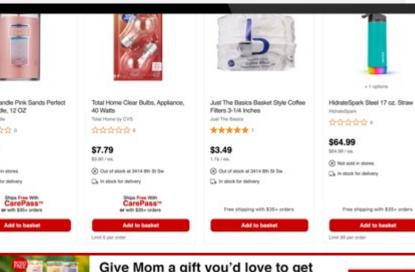


Shop now

NOTE: Don't forget to hide the "auides" laver before exporting.



Onsite Example:



Give Mom a gift you'd love to get Brighten her day with fresh spring fragrances.

Shop now

Size: 1040px x 100px (template is 2X size)

ex: Min Text size with legal disclaimer

Margins: 6px on all sides

Border: 1-pixel light gray (hex#: D3D3D3)

Image Size: 300px x 100px (template is 2X size)

CTA Button: Size: 150px w x 42px h Button color: #cc0000 Font color: #ffffff Font: Helvetica Bold CTA should be sentence case

Maximum of 15 characters

ALL COPY SHOULD BE SENTENCE CASE

Headline:

Lorem ipsum dolor sit amet consectetur adipiscing elite

Lorem ipsum dolor sit ametio consectetur adipiscing elitesed dos eismod tempor incides "Space for legal discusses Loren peuts dolar all amet consect in volgitables quis, toem ipsum dolar sit amet consect in volgitables quis

> Font: Helvetica Bold Text Color: Black Text Size: Min: 40pt Max: 60pt

Sub-Headline:

Font: Helvetica Regular Text Color: Black Text Size: Min: 27pt Max: 38pt

Legal Disclaimer:

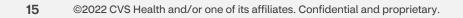
Font: Helvetica Regular Text Size: Min: 8pt (16pt in template)

Background:

Color: Gray (hex: E9E9E9) or White backgrounds ONLY

Onsite Display Ad Design Specs

!! PLEASE REVIEW ACCESSIBILITY BEST PRACTICES TO ENSURE YOUR COPY AND CREATIVE ARE FOLLOWING GUIDELINES !!





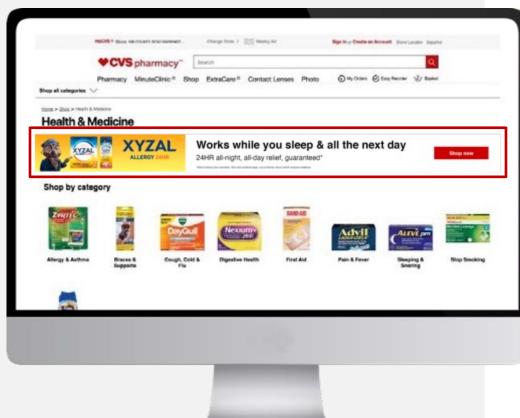
Desktop Leaderboard Ad

1280px x 100px

ex: Max Text size without legal disclaimer



Onsite Example:



Size: 1280px x 100px (template is 2X size)

Margins: 6px on all sides

Border: 1-pixel light gray (hex#: D3D3D3)

Image Size: 414px x 100px (template is 2X size)

CTA Button:

Size: 150px w x 42px h Button color: #cc0000 Font color: #ffffff Font: Helvetica Bold CTA should be sentence case Maximum of 15 characters

ALL COPY SHOULD BE SENTENCE CASE

Headline:

Font: Helvetica Bold Text Color: Black Text Size: Min: 46pt Max: 60pt

Sub-Headline:

Font: Helvetica Regular Text Color: Black Text Size: Min: 30pt Max: 40pt

Legal Disclaimer:

Font: Helvetica Regular Text Size: Min: 8pt (16pt in template)

Background:

Color: Gray (hex: E9E9E9) or White backgrounds **ONLY**

Onsite Display Ad Design Specs

!! PLEASE REVIEW <u>ACCESSIBILITY BEST PRACTICES</u> TO ENSURE YOUR COPY AND CREATIVE ARE FOLLOWING GUIDELINES !!



Desktop Anchor Ad

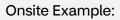
1280px x 300px

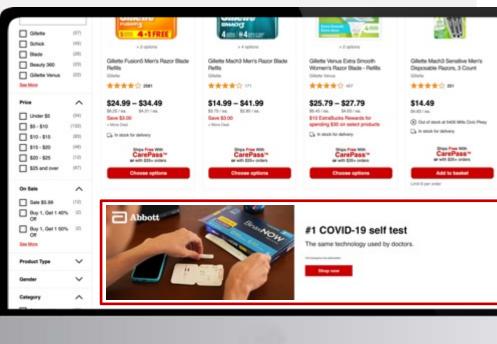


NOTE: Don't forget to hide the "guides" layer before exporting.

ex: Min Text size with legal disclaimer







Size: 1280px x 300px (template is 2X size)

ex: Max Text size without legal disclaimer

Margins: 6px on all sides

Border: 1-pixel light gray (hex#: D3D3D3)

Image Size: 600px x 300px (template is 2X size)

CTA Button:

Size: 150px w x 42px h Button color: #cc0000 Font color: #ffffff Font: Helvetica Bold CTA should be sentence case Maximum of 15 characters

ALL COPY SHOULD BE SENTENCE CASE

Headline:

Font: Helvetica Bold Text Color: Black Text Size: Min: 64pt Max: 72pt

Sub-Headline:

Font: Helvetica Regular Text Color: Black Text Size: Min: 30pt Max: 40pt

Legal Disclaimer:

Font: Helvetica Regular Text Size: Min: 8pt (16pt in template)

Background:

Color: Gray (hex: E9E9E9) or White backgrounds **ONLY**

Onsite Display Ad Design Specs

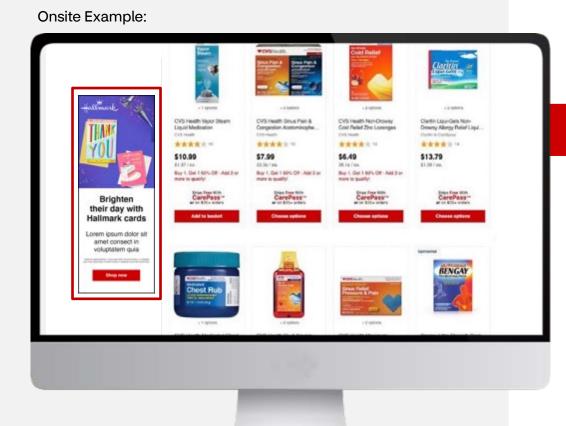
!! PLEASE REVIEW ACCESSIBILITY BEST PRACTICES TO ENSURE YOUR COPY AND CREATIVE ARE FOLLOWING GUIDELINES !!





Desktop Skyscraper Ad

240px x 620px



Size:

240px x 620px (template is 2X size)

Margins:

6px on all sides

Border:

1-pixel light gray (hex#: D3D3D3)

Image Size: 240px x 290px (template is 2X size)

Background:

Color: Gray (hex: E9E9E9) or White backgrounds **ONLY**

ALL COPY SHOULD BE SENTENCE CASE

Headline:

Font: Helvetica Bold Text Color: Black Text Size: Min: 50pt Max: 60pt

Sub-Headline: Font: Helvetica Regular Text Color: Black

Text Size: Min: 36pt Max: 40pt

CTA Button:

Size: 150px w x 42px h Button color: #cc0000 Font color: #ffffff Font: Helvetica Bold CTA should be sentence case Maximum of 15 characters

Legal Disclaimer:

Font: Helvetica Regular Text Size: Min: 8pt (16pt in template)

ex: Max Text size without legal disclaimer	ex: Mir legal d

n Text size with disclaimer



NOTE: Don't forget to hide the "guides" layer before exporting.

Onsite Display Ad Design Specs

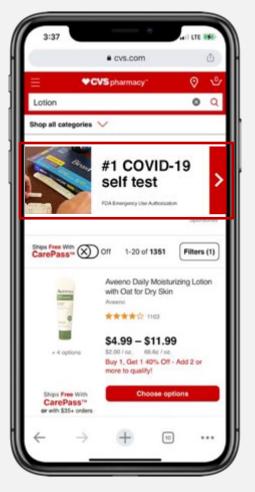
!! PLEASE REVIEW ACCESSIBILITY BEST PRACTICES TO ENSURE YOUR COPY AND CREATIVE ARE FOLLOWING GUIDELINES !!



Onsite Display Ads Mobile Ad

300px x 100px

Onsite Example:



Mobile Ad Best Practices:

Mobile banner ads need to make a very big impression on a small screen, and they need to do it at-a-glance. Here's a few basic pointers to help:

Design:

- Streamline your visual message by including product images with logos.
- Select images that work with all the onsite formats.

- Copy:
- Keep copy short and to the point.
- Make sure your headlines are large enough to read.

Color: Gray (hex: E9E9E9) or White backgrounds ONLY

- The shorter the copy, the larger the text can be.
- Try to avoid body copy and stick to headlines.

ex: Min Text size with legal disclaimer ex: Max Text size without legal disclaimer Lorem ipsum dolor sit amet Lorem ipsum consectetur dolorsit amet adipiscing elite consect "Space for legal disclaimer. Lorem ipsum dolor sit amet consect in voluptatem quia. Intern insum dolor sit arret consect in Size: **ALL COPY SHOULD BE SENTENCE CASE** 300px x 100px (template is 2X size) **Headline Only:** Margins: Font: Helvetica Bold 6px on all sides Text Color: Black **Border:** Text Size: Min: 34pt Max: 44pt 1-pixel light gray (hex#: D3D3D3) Legal Disclaimer: **Image Size:** Font: Helvetica Regular Text Size: Min: 8pt (16pt in template) 100px x 100px (template is 2X size) **Background**:

Onsite Display Ad Design Specs

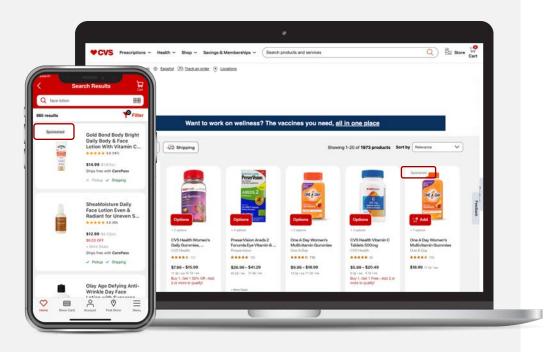
!! PLEASE REVIEW <u>ACCESSIBILITY BEST PRACTICES</u> TO ENSURE YOUR COPY AND CREATIVE ARE FOLLOWING GUIDELINES !!



Sponsored Search

300px x 100px (App Only)

Sponsored Product Examples:





Criteo sponsored ads provide a way for suppliers to drive contextually relevant ads based on CVS consumer's searches. These ads will appear on the search result pages and product listing pages.

View Mobile Ad Specs

BENEFIT: Retargeting through sponsored search, allows **you to keep your brand in front of your potential customers after they've shown interest**— persuading them to reconsider your brand and product.



Campaign Landing Pages allow Suppliers to showcase their products in a centralized location. These pages also act as the landing page to your CVS co-branded banner ads, and social media marketing. Campaign Landing Pages are only available if a Supplier is running a paid media campaign and will remain live ONLY for the duration of the campaign plus 30 days after campaign end.



Campaign Landing Pages Overview



Creative Notes

- All pages must pass WCAG 2.1 AA compliance. Please download and use this tool to confirm compliance – <u>TPGI.com</u>
- **Campaign Landing Pages should be 3-4 modules max,** not all modules should be used in a single page, but the same module can be used more than once. Use provided PSD template for modules.
- ${\ensuremath{\cdot}}$ Video, carousels and animation are not supported in the template
- All links must stay on the CVS site
 - Suppliers cannot link off site from a Campaign Landing Pages
 - If there are extensive educational materials, there is the option to click a link to download a PDF
- Follow the PSD template to ensure that all specs are adhered to
 - The Campaign Landing Pages PSD template is customizable to suit the content that the Supplier is looking to include
 - It is not necessary to utilize every module style
 - Text size, styling and layout are fixed and should not by manipulated
 - All text should be Helvetica fonts
- CTA buttons can only be solid CVS red #cc0000, black or white



Assets to deliver

CLP CTA Matrix (to be filled out by Supplier)

SKUs for page PLP

Designed PSD templates for Desktop & Mobile

Prepping for CMX Review:

• Export artboard as a single PDF depicting full page layout

See Campaign Landing Pages Assets Needed Page



Campaign Landing Pages Assets Needed

For Campaign Landing Pages, you can choose to create them in-house, or CMX can create them for you. Reference the lists below to see what assets are needed.

CMX Driven Creative

Assets handoff checklist:

- \circ Brand Guidelines
- \circ Brand Fonts
- \circ Layered PSDs
- Any inspiration or direction on the look for this campaign (previous banners and campaign materials)
- $\circ~$ Copy thought starters and direction
- $\circ~$ Final product shots to be used in the creative
- o High-res imagery
- $\circ\;$ Additional direction regarding the tone or goal of the campaign
- CLP CTA Matrix (to be filled out by Supplier)
 - Links for each CTA on the page
 - Any SKUs for sub-linked PLPs
 - Page title
 - SKUs for page PLP

Supplier Driven Creative

Asset handoff checklist:

CLP CTA Matrix (to be filled out by Supplier)

- Links for each CTA on the page
- Any SKUs for sub-linked PLPs
- Page title
- SKUs for page PLP

Designed PSD templates

- Provide the PSD templates as fully editable and layered files
 - Include Desktop and Mobile designs
- Create files at 144ppi resolution
- · Helvetica ONLY, no non-standard fonts
- No video / No animation
- · Do not alter or modify module element placement or size



Campaign Landing Pages Design Specs

Templates

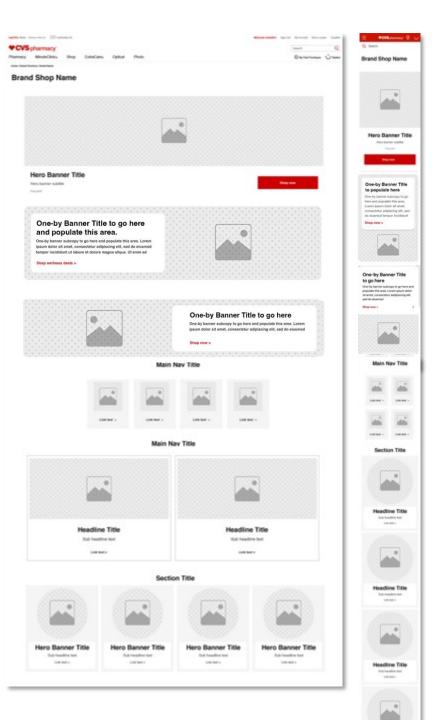
- Create files within the provided photoshop templates.
- Choose from the modular options within the template to build out your page.
- Campaign Landing Pages should be 3-4 modules max, not all modules should be used in a single page, but the same module can be used more than once.
- Final export should be at 144ppi resolution.
- Dotted grey area represents the image safe area for each module.

Prepping for CMX Review:

- Export all individual modules as JPEGs.
- Lay out all modules for desktop and mobile on the full-page. artboard within the Campaign Landing Pages Template PSD.
- For final handoff, please include a Word Doc with final text if using the "Text & Fine Print Module".

Module Customization:

- CTAs can only be CVS red (#cc0000), black or white.
- Do not manipulate CTA placement or styling for each module.
- Text alignment is fixed for each module.
- Text can only be black or white.
- Check each module's details for module-specific requirements and options.





Page Components

Hero Banner

Image area – Desktop: 1280px x 300px (Mobile: 320px x 300px).

Used to show prominent campaign imagery.

Optional Elements

Headline, sub headline, fine print and CTA.

Restrictions/Requirements

- Headline, sub headline & fine print recommend 30 characters (256 max characters).
- Only image/logos in the image safe area.
- All text should be housed in the text fields below for accessibility compliance.
 - **If there is no CTA, the text will be centered below the image.
 - **If there is no text, the CTA will be centered below the image.

One-by Banners

Image area

25

- Desktop: 1280px x 231px
- Mobile square banner: 301px x 234px

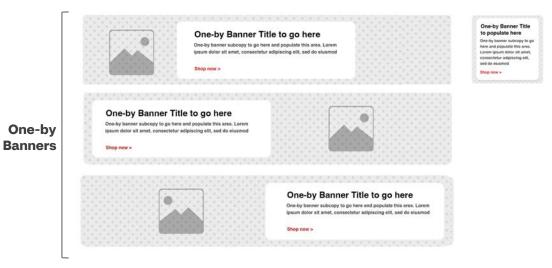
Optional Elements

• CTA. sub headline text, description text and white background.

Restrictions/Requirements

- Headline recommend 35 max characters
- Sub-headline 256 max characters
- Only image/logos in the image safe area.
- All text should be housed in the text fields for accessibility compliance.
 - All text is center aligned.
- The whole background of this banner is an image or solid color.
- ©2022/01/Beatbape/dranelogitarefiliateroportidentisbadeproprietreymobile version.







Page Components

One-by 50/50 Banner

Two layout options

Image area – Desktop: 124px x 124px (Mobile: 124px x 124px)

Optional Elements

CTA, sub headline text, description text and white background.

Restrictions/Requirements

- Headline recommend 30 characters per line
- Sub-headline 256 max characters
- Only image/logos in the image safe area.
- All text should be housed in the text fields for accessibility compliance.
 - Text is center aligned for non-CTA option.
- Full background behind text can be a **solid, custom color.**

Pencil Banners

Two layout options - text only or with icon/CTA.

• Icon image area – 100px x 62px.

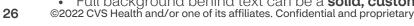
Used for disclaimers or offer callouts.

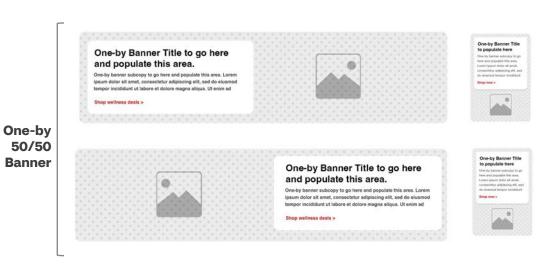
Optional Elements

• Sub headline, CTA and icon image area.

Restrictions/Requirements

- Headline & sub headline recommend 65 characters (256 max characters).
 - Text is center aligned for non-CTA option.
 - Text is left aligned for icon & CTA option.
- Full background behind text can be a **solid, custom color.** ©2022 CVS Health and/or one of its affiliates. Confidential and proprietary.







🏠 CVS Media

Exchange

Page Components

Two-by Banner

Image area – Desktop: 318px x 350px (Mobile: 288px x 250px).

Optional Elements

• CTA, sub headline text, description text and white background.

Restrictions/Requirements

- Headline & sub headline recommend 65 characters (256 max characters).
 - Text is center aligned for non-CTA option.
- Only image/logos in the image safe area.
- Full background behind text can be a **solid, custom color.**

Deal Banner

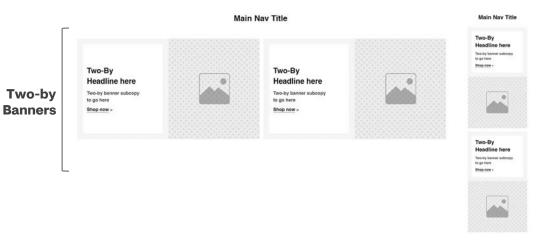
Image area – Desktop: 597px x 260px (Mobile: 260px x 252xpx).

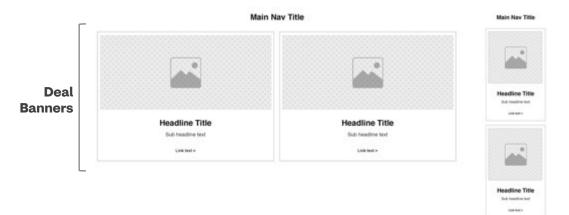
Optional Elements

• N/A

Restrictions/Requirements

- Headline & sub headline recommend 65 characters (256 max characters).
 - Text is center aligned for non-CTA option.
- Only image/logos in the image safe area.
- Link is required.







Campaign Landing Pages Page Components

Four-by Banners

Two layout options - rectangle & circle.

- Rectangle image area Desktop: 286px x 218px (Mobile: 280px x 246px).
- Circle image area Desktop: 218px x 218px (Mobile: 246px x 246px).

Optional Elements

• CTA, sub headline text, white background behind text, grey tile background.

Restrictions/Requirements

- Headline & sub headline recommend 65 characters (256 max characters).
 - Text is center aligned for non-CTA option.
- Only image/logos in the image safe area.
- Full grey tile background can be a **solid, custom color.**
- Only 4 tiles across.

Text & Fine Print Module

Large text field that is mostly used for long legal disclaimers.

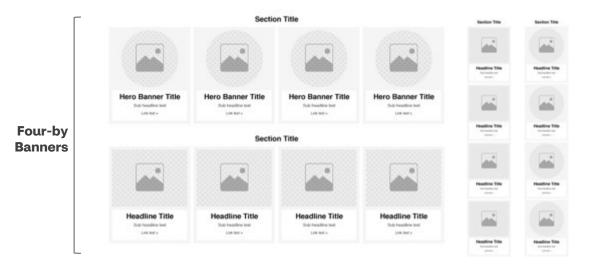
• Can appear in line with Brand Shop modules or below the product grid.

Optional Elements

• Headline, body text, fine print (must use one of the three).

Restrictions/Requirements

- Headline 256 max characters; left aligned; 16pt.
- Body text 5000 max characters; left aligned; 14pt.
- Fine print 5000 max characters; center aligned; 12pt.



Text & Fine Print

Module

Learn spaces daire at arrest consectent adjoisting etit, seed do examed tempor indidiant it altabore et dairore magna alqua, Alban et veneralis tettas in metas vulputate eu sosteringue hito. Sosteringue hito dictum non consectent. Vitas aquato patientegue haltert most tristingue executur et neural. E Voldad dair au vueneralis tettas vulputate eu. Listingue et acceleration tetta Nais porta lorem molia alquam ut portitor leo a diam. Semper vivera nam libero jado lacreet all. Al elementum eu faciliais sed odio morbi. Mattis molestie a lacula at ent pellentesque adjoiscing. Al tettas al uma continentum matting pellentesque à doit britor. Mattis pellentesque d richo i al alquae tectus. Piscerat vestibulum tectus mauris utilitors eros in cursus. Egestas eral importeit sed eusemod mis. Sosteringue pours sempere agel dui se tettes. Hen deltanse plates duroit dantes quitigne prints.

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This is an example of line print level right below the BEO Text.



Campaign Landing Pages Page Components

Navigation Banners

Two layout options - square & circle

- Square image area Desktop: 124px x 124px (Mobile: 88px x 88px).
- Circle image area Desktop: 180px x 180px (Mobile: 120px x 120px).
- This module can be used for categorization and linking out to PLP category pages.

Optional Elements

• N/A

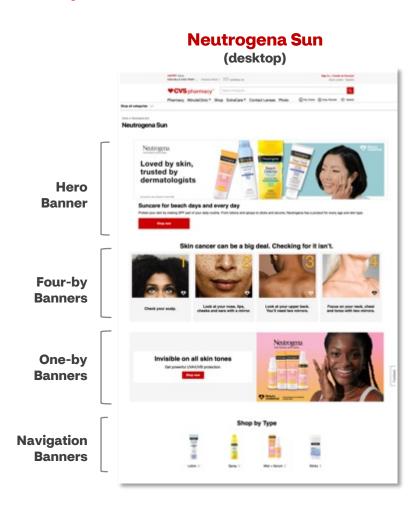
Restrictions/Requirements

- Link Text recommend 30 characters max.
- CTA is required for this module.
- Can be 4-6 tiles across on desktop.
 - After 6 tiles, the icons will move to the row below.
 - For Mobile, only 2 images will appear at once but:
 - All icons will become visible by tapping the "Show more" button.



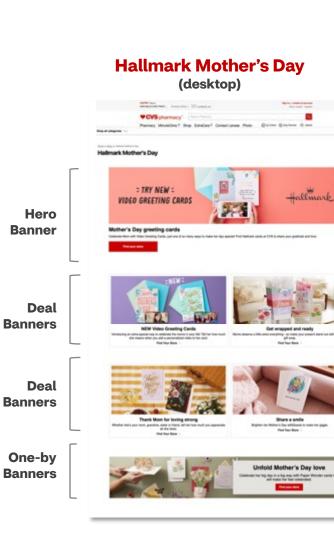


Campaign Landing Pages Examples



care for beach and every day Skin cancer can be a hig deal. Checking for it lan t at your room, igo, stant many setti a rooma. and if your space lands. But I start and start such a deal and how Lawn more about adding self expma to provi routine the streng division of the second invisible on all skin fores 1000 Disp in Tax 5 --

(mobile)



(mobile)





Online Circular Ads

A Digital Circular provides brands the ability to elevate their brand story with full page ads within the CVS Digital Circular.



Online Circular Ads Design Specs

Ad Specs

Size: 10" w x 11.5" h **Margins:** .5"

Bleed: .125"

Fonts

Headline: CVS Health Sans Bold Body copy: CVS Health Sans Regular Offer callout: CVS Health Sans Medium

Image Output

Use CVS InDesign Circular Template to design files

Image resolution: 300dpi

Color profile: RGB

Package: All linked images and fonts

Export as a PDF

All ads must pass WCAG 2.1 AA compliance <u>TPGI.com</u>.





Online Circular Ads Examples

Circular Ad with text offer



Option A

Headline: 60 characters Subhead: 76 characters Body: 58 characters CTA: 15 characters

33



Option A Example

<section-header>

Headline: 60 characters Body: 70 characters Subhead: 76 characters CTA: 15 characters

Circular Ad with new badge



Social & Video

Utilize Social and Video media to promote your products, increase engagement and drive shoppers to CVS.com

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CVS Media Exchange

Social Media Language Guidelines

Misleading or False Content

The content we put on social media needs to be authentic. This creates a better environment for sharing and communication.

Ads must not contain deceptive, false, or misleading claims like those relating to the effectiveness or characteristics of a product or service, including misleading health, employment or weight-loss claims that set unrealistic expectations for users.

Examples of Misleading Content

- Claims that a product or service can guarantee
 prevention of, immunity from, or a cure for COVID-19
- Exaggerated claims, tips, or tricks
- False or misleading claims about product attributes, quality, or functionality
- Setting confusing or misleading expectations for delivery times
- Claims of cures for incurable diseases

Before and After

Ads must NOT contain "before-and-after" images or images that contain unexpected or unlikely results.

Extreme Body Depictions

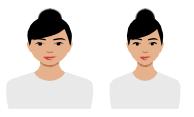
Ad content must NOT imply or attempt to generate negative self-perception in order to promote diet, weight loss or other health-related products.

Vaccine-related Content

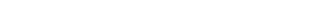
Ads should NOT help propagate misinformation regarding personal health.

Examples of Unacceptable Vaccine-related Messages

- "COVID-19 vaccines prevent the illness"
- "The next CURE for Covid-19"
- "Vaccines cause autism"
- "Vaccines are composed of harmful chemicals"



-	-		
•		•	





Text Specs

Post Copy: 125 characters max **Headline:** 27 characters max

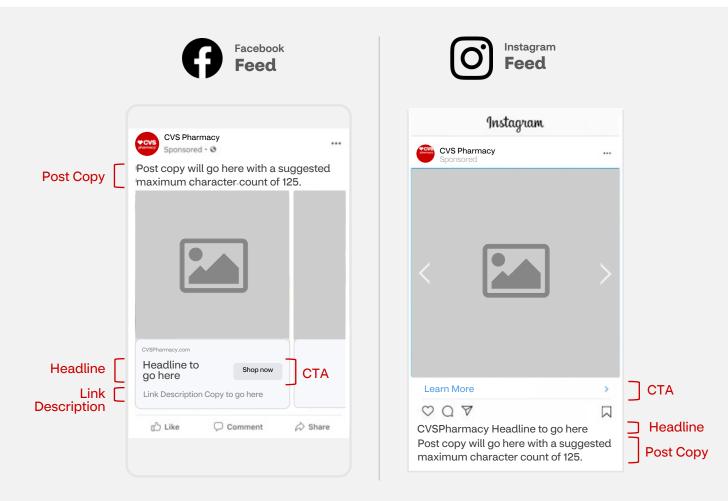
Page Link Description: 27 characters max (FB Only)

Keep text short, clear and concise in order to get your message across effectively
CTA button is Title Case (i.e. Shop Now)
Maximum number of hashtags in text: 30
Images with less than 20% text perform better

See if your copy fits in the <u>Social matrix</u>

See the latest Best Practices for: Carousel Ads

Download templates







The carousel ad format for Facebook and Instagram, allow you to showcase up to 10 images or videos within a single ad, each with its own link. With more creative space within an ad, you can highlight different products, showcase specific details about one product, service or promotion, or tell a story about your brand that develops across each carousel card.

Design Recommendations

Image Size: 1080px x 1080px Image Size Ration: 1:1 Carousel must end with the CVS card

Technical Requirements

Recommended image file type: PNG **Number of Carousel Cards:** 2-5 (Recommended)

Image Maximum file size: 30mb

For character count and placement, see: Copy Requirements

See the latest Best Practices for: Carousel Ads



Maecenas sit amet mauris orci 1:1		Maecenas sit amet mauris orci	Maecenas sit amet mauris orci	Maecenas sit amet mauris orci	
		20% Rule	1:1	1:1	◆CVS
Nulla vitae orci sed nibh Integer blandit odio	CTA	Nulla vitae orci sed nibh Integer blandit odio	Nulla vitae orci sed nibh Integer blandi odio CTA	Nulla vitae orci sed nibh Integer blandit odio CTA	Nulla vitae orci sed nibh Integer blandt odio CTA
🖞 Like	Comment	A Share			
•			h	nstagram Image	
•		1:1	1:1	nstagram Image	





The carousel ad format for Facebook and Instagram, allow you to showcase up to 10 images or videos within a single ad, each with its own link. With more creative space within an ad, you can highlight different products, showcase specific details about one product, service or promotion, or tell a story about your brand that develops across each carousel card.

Design Recommendations

Video ratio: 1:1 Resolution: 1080px x 1080px min Video length best practice: 15 seconds or shorter Number of cards in the carousel: 2–5 max Must end with CVS logo

Technical Requirements

Use the MP4 format

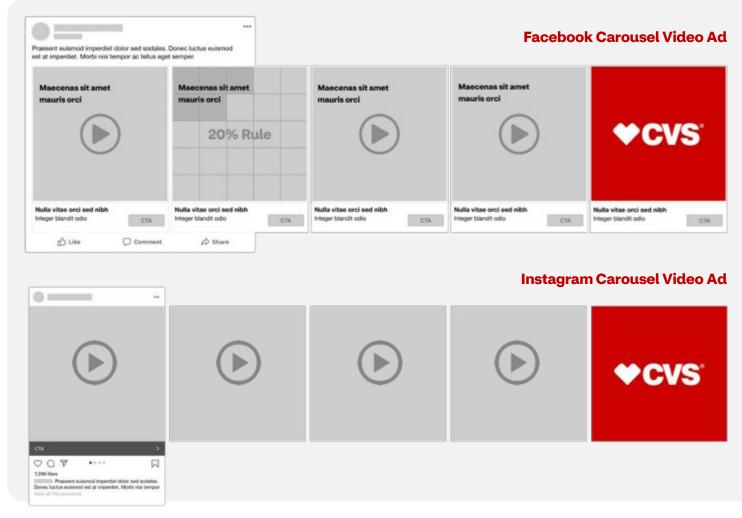
Max video file size: 4GB

Best practice: Use 20% or less text on image

Upload the highest resolution available that meets file size and ratio design limits for sound off (Use text, graphics and captions whenever possible.)

For character count and placement, see: Copy Requirements

See the latest Best Practices for: Carousel Ads







Video Feed Ad

Video ratio: 1:1; 16:9 (Desktop & Mobile) 4:5 (Mobile Only) Video length best practice: 15 seconds or shorter **Co-Branding:** Video must include a CVS stamp overlay AND a CVS end card

Technical Requirements

Use the MP4 format

Best practice: Use 20% or less text on image

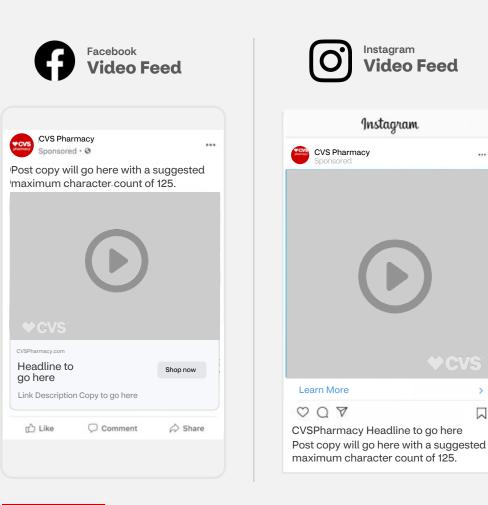
Upload the highest resolution available that meets file size and ratio design limits for sound off

Use text, graphics and captions whenever possible

For character count and placement, see: **Copy Requirements**

See the latest Best Practices for: Facebook Video Ads

 $\stackrel{\checkmark}{\bigsqcup}$ Download templates



♦ CVS

All videos must include the CVS end card.



...



Text Recommendations:

Headline: 27 characters max

Post Copy: 125 characters max

Include your brand or product name in the first line and use relevant keywords to appear in search.

Keep text short, clear and concise in order to get your message across effectively

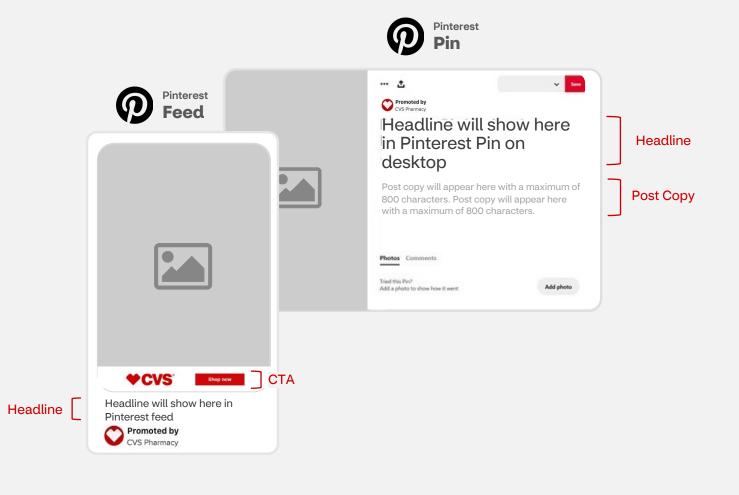
CTA button is Sentence Case (i.e., Shop now)

Images with less than 20% text perform better

See if your copy fits in the <u>Social matrix</u>

See the latest Best Practices for: <u>Pinterest Video Ads</u>

ightarrow Download templates







Design Recommendations:

Image size: 1000px x 1500px

Image size ratio: 2:3

Technical Requirements:

Recommended image file type: PNG Image Maximum File Size: 20MB

For character count and placement, see: Copy Requirements

See the latest Best Practices for: <u>Pinterest Video Ads</u>

Download templates



Leverage static pins for all objectives awareness, consideration and driving sales.

Good pins are visually appealing, with prominent branding and a call to action.





Design Recommendations:

Image size: 1080px x 1080px or 1000px x 1500px Image size ratio: 1:1 or 2:3 Carousel must end with the CVS card

Technical Requirements:

Recommended image file type: PNG Number of Carousel Cards: 2 to 10

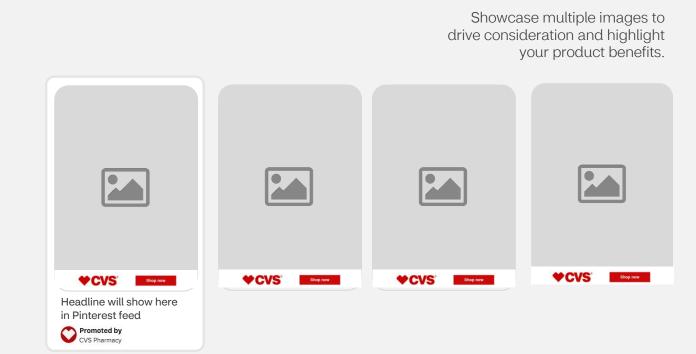
Image Maximum File Size: 32MB

Aspect Ratio Tolerance: 3%

For character count and placement, see: Copy Requirements

See the latest Best Practices for: <u>Pinterest Video Ads</u>

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Video Feed Ad

Video ratio: 1:1 (Square) 2:3 or 9:16 (Vertical)
Video length best practice: 15 seconds or shorter
Primary text: 40 characters max
Link description: 30 characters max
Co-Branding: Video must include a CVS stamp overlay AND a CVS end card.

Technical Requirements

Use the MP4 format

Max File Size: Up to 2GB

Best practice: Use 20% or less text on image

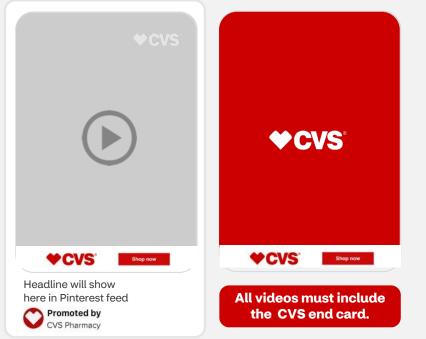
Upload the highest resolution available that meets file size and ratio design limits for sound off

Use **text, graphics and captions** whenever possible.

For character count and placement, see: Copy Requirements

See the latest Best Practices for: <u>Pinterest Video Ads</u>

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Video Pins can tell the story of your product or service.

Don't rely on the audio to get the message across.





Always upload a source file with the highest possible specifications you have available so that Campaign Manager can transcode the asset into as many serving files as possible. The platform will automatically create various versions of the video to scale down, so only one video asset is needed per creative. We recommend you use a high-definition video that meets the following requirements:

Video

File format: MOV or MP4

Dimensions: Landscape/horizontal (any one of these sizes will work) 1280px x 720px, 1920px x 1080px, or 1440px x 1080px

Aspect ratio: Landscape/horizontal 16:9 or 4:3 End Card: Must be viewable for a minimum of 3s

Portrait/vertical: 9:16 or 3:4

Codec: H.264

Frame rate: 23.98 or 29.97 Bitrate: At least 20Mbps Length: 15 or 30 seconds File size: Up to 1GB (per the Campaign Manager file size limit) Black bars: No black bars Letterboxing: No letterboxing

See the latest Best Practices for: <u>Guidelines for Video Creative</u>

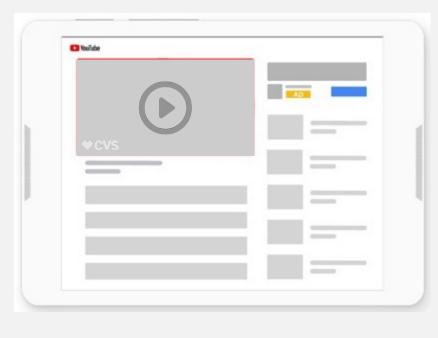
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Audio

Codec: PCM (preferred) or AAC Bitrate: At least 192kbps Bit: 16 or 24 bit ONLY Sample rate: 48kHz Audio settings: Required

Content Requirements

Must end with CVS end card. CVS end card must be viewable for 3 seconds minimum Must have a CVS watermark throughout Most video inventory has the same content requirements as standard creatives.











TrueView in-stream ads

File format: MP4

Aspect Ratio: 16:9

Length: 15 second max recommended

Co-Branding: CVS watermark must be on all frames in the lower left-hand corner and the CVS logo end card must be visible for a minimum of 3 seconds

Can be encoded to:

2160p: 3840x2160	480p: 854x480
1440p: 2560x1440	360p: 640x360
1080p: 1920x1080	240p: 426x240
720p: 1280x720	

CTA: A matrix will need to be created to support the Call to Action and Headline text. PM to handle (10 and 15 characters, respectively)

See the latest Best Practices for: Video display Ads





CVS end card.





Connected TV refers to premium content streaming through apps, either on a smart **TV** or through an over-the-top device. **Ads** can be served before content or during traditional commercial breaks on services like Hulu[®], Roku[®], Pluto TV and more, it's time to rethink video advertising. Run the same ads you'd run on cable with the advanced targeting of digital advertising.

Please refer to the submission requirements on the next page.



Download templates





Mezzanine Video

File format: MP4

Resolution: 1920x1080

Length: 15 second max recommended

Bitrate range: 15,000-30,000

Max file size: 10 GB

Frame rate: 23.98-29.97* (must be consistent throughout)

Audio sample rate: 48 kHz

Co-Branding: Video must include CVS watermark in the bottom left corner and CVS logo end card visible for at least 3 seconds

Max file size is determined by multiplying the duration of the media by its bitrate (e.g., 30 seconds x 15,000 kbps = 450mb or 0.45gb).

Frame rate is simply how many frames are played per second. Telecine refers to footage that has been converted from its native or source rate (e.g., 24 frames per second) to broadcast or another rate by inserting a duplicate frame every fourth frame, or by blending or interlacing every third frame together.

* Constant frame rate required. No telecine, interlacing or duplicate frames.







Campaign Offer Guidelines

A promotion strategy is key for positioning your brand in the market, making customers aware of the products or services you offer, and how they could benefit by choosing your brand. When creating a promotional campaign for CVS[®], there are a few guidelines to follow.

Offer Copy Guidelines



ExtraCare[®]

This free program helps customers save money on everyday health-related items. The ExtraCare[®] Health Card gives customers a 20% savings on CVS pharmacy[®] brand-items that are health care flexible spending account (HCFSA)-eligible as well as 2% back in ExtraBucks Rewards[®], personalized deal, birthday treats and rewards for filling scripts. **If running a promotion that includes ExtraCare[®] savings, make sure to format the copy as you see below: ExtraCare[®]**

ExtraCare® card ("card" for generic use) ExtraCare® number (appropriate for digital) ExtraCare® Coupon Center OR Coupon Center ExtraCare BeautyClub® OR Beauty Club ExtraCare Pharmacy & Health Rewards® (program name)



ExtraBucks Rewards[®]

ExtraBucks Rewards[®] are earned after a customer has enrolled in the CVS ExtraCare[®] rewards program. The ExtraBucks Rewards[®] amount is based on purchases, weekly or personalized deals, and filling scripts.

If running a promotion that includes ExtraBucks Rewards®, make sure to format the copy as you see below:

ExtraBucks Rewards®

Pharmacy & Health ExtraBucks Rewards®

Never use ExtraBucks alone; always include "Reward" or "Rewards"

It's recommended to state the "earned" amount first, and the "spend" amount second



Promo Disclaimers

If running a promotional campaign, replace the banner disclaimers with "Click for more details" then simply add the full legal disclaimer to the CLP.



Badges & Offer Dots

Win with New Badge

Offer Dots are specific call outs within your online marketing assets. They allow CVS customers to guickly identify differences between products. If your product is new, on promotion, or authentic - use the following badges and offer dots to get the most out of the CVS online experience.

USE ONLY IF: At least one of the products shown in the campaign launched within the last 6 months.

Do

- Lead with the badge in the upper left of the layout when possible and give it prominence
- Let the badge interact with silhouetted product, when possible, to create a more dynamic layout
- Use the badge on a white background when possible **Do NOT**
- Apply colors other than CVS red and white to the badge
- Stretch or proportionally alter the artwork
- Change the badge orientation
- Allow photography or color fields other than red or white to fill the badge
- Reduce the badge diameter below 1/2 inch
- · Apply shadows, glow effects, filters, textures or outlines. Place on busy photographs or patterns

Badge Options

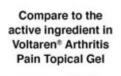




Red Badge

White Badge

Onsite Example







This product is not manufactured o stributed by GSK Consumer lealthcare, distributor Voltaren Arthritis Pain Topical Gel.

CVS

CVS Media

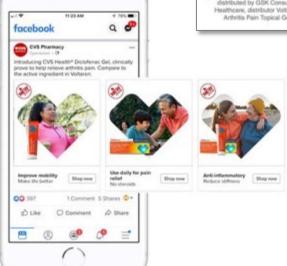
Exchange

Prescription strength Arethe tradically





Social Example



Badges & Offer Dots Offer Dots

Need a custom offer dot made for your campaign? CMX will gladly create one for you, just let your campaign manager know.



Do

- Lead with the dot in the upper left of the layout when possible and give it prominence
- Let the dot interact with silhouetted product, when possible, to create a more dynamic layout
- Use the dot on a white background when possible

Do NOT

- Apply colors other than CVS red and white to the dot
- Stretch or proportionally alter the artwork
- Change the dot orientation
- Allow photography or color fields other than red or white to fill the dot
- Reduce the dot diameter below 1/2 inch
- Apply shadows, glow effects, filters, textures or outlines. Place on busy photographs or patterns



Offsite Example

11:25

cvspharmai

QQA

17 1444

0



Instagram

Buy 1, get 1

.....

evspharmacy Lorem ipsum dolor sit amet, consectetu adipiscing elit. Duis lacinia elit quis porta cursus.

Cold-EE71

Social Example

Buy 1, get 1





Your destination for immunity support and more Stay prepared. Feel better.







Beauty Unaltered

The Beauty Mark is our pledge to pass a healthy self-image on to the next generation by not digitally altering or changing a person's shape, size, proportion, skin or eye color or enhancing or altering lines, wrinkles or other individual characteristics.

Beauty Unaltered

Overview

Changing Nothing Can Change Everything

The Beauty Mark is our pledge to pass a healthy self-image on to the next generation by **not digitally altering or changing a person's shape, size, proportion, skin or eye color or enhancing or altering lines, wrinkles or other individual characteristics.**

Our Pledge to Transparency

We made a promise

A promise to always represent beauty as it truly is — real and unaltered. It's our commitment to you.

We made a mark

Our Beauty Mark appears on photos of models that have not been thinned, smoothed or digitally altered.

We made a change

We're taking part in a movement to change the industry, and we've asked our partner brands to join us.

Now Is the Time to Look at Beauty through a Mental Health Lens

45%

45% of women use filters to alter their appearance on video calls.

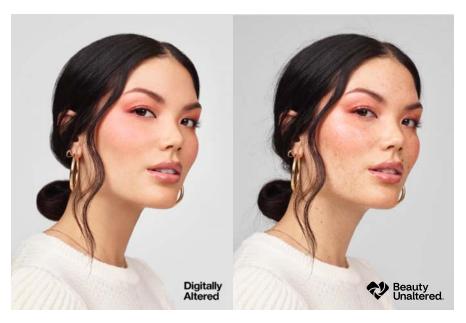
71%

71% of women say it's impossible not to compare themselves to others online.

85%

85% of women wish there was more transparency in the sharing of beauty imagery.

That's why we've set a new standard of beauty — real and transparent.



100% Beauty Image Transparency

All of our beauty imagery is labeled, unaltered or otherwise.



Beauty Unaltered When to use

The "CVS Beauty Mark," is used to highlight imagery that HAS NOT been digitally altered. All beauty imagery should be unaltered and labeled.



Digitally Altered images are not allowed within any marketing materials affiliated with CVS

O **DIGITALLY ALTERED** images are defined by:

Any model imagery that has had the following elements manipulated, changed or enhanced:

- A person's shape, size or proportion
- A person's skin or eye color
- · Any wrinkles or any other individual characteristics

○ **ASSETS** that require the Beauty Mark:

Any marketing materials that are affiliated with CVS, showing model imagery, including:

Online Materials:

- Brand Landing Pages
- Onsite Ads
- Offsite Ads

- Campaign Pages
- Social Media
- Apps

○ **CATEGORIES** that require the Beauty Mark:

The product that is being marketed must fall within the beauty or personal care categories listed below.

Beauty:

- Cosmetics
- Skin Care
- Facial Care
- Suncare
- Personal Cleansing
- Fragrances
- Acne
- HBL (hand & body lotion)

Personal care:

- Hair Care
- Hair Color
- Hair tools and accessories
- Deodorant
- Oral care
- Shave
- (included beard care & female hair removal)

Beauty Unaltered How to use | Image Approval



1. Add Beauty Mark to image

Place image in the provided photoshop template

Turn on the ONLY FOR BEAUTY UNALTERED layer, nested within the Supplier Creative Area folder

There are masks created for 1 or 2 image options.

If multiple images are used, ONLY the first image needs the full Beauty Unaltered (with words) logo.

Each additional image will only need the beauty mark heart

Choose the placement and color that works best for the creative, placing it as close to the model as possible. (either the lower left- or right-hand corner of the image, in black or white)



1 IMAGE MASK (RECOMMENDED)





2. Submit image to CVS for approval

Upload image (including model & Beauty Mark) as a layered PSD <u>HERE</u>

CVS Beauty Unaltered team will review

Supplier will receive an approval or rejection email response approximately 48-72 hours after submission

Once approval is received, the supplier will then need to pull the final asset from the <u>DAM</u> site

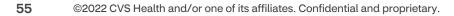
The image can then be used within the creative campaign





♥ CVS Health	n. unon	O ASSETS M	UPLOADS	SUBMIT REQUEST	HELP	COLLECTIONS	±°	Hello, Allison Volpic Log sul	¥	
CMX Uploa	d									
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	The follow	ving requireme	nts must b	e met in order for y	our subm	ission to be acce	pted			
	• ALC	MX assets mu	at be subm	itted as layered .PS	Offen					
	• Ala	asets must be	uploaded a	t a minimum of 144	dpi					
	+ Alla	ssets must be	uploaded a	t their final display	sizes					
		beauty model red logo	imagery m	usl have either the	Beauty U	naltered or Digita	ey .			

Submit images here: <u>https://cvsassets.cvshealth.com/us/en/external.html</u> Request access here: CVSDAMSupport@CVSHealth.com





Beauty Unaltered How to use | Do's & Don'ts

Do

- Turn the Beauty Unaltered merk layer on in the provided template
- The Beauty Unaltered mark must be a minimum of 22px wide
- Place the Beauty Unaltered mark in the lower left- or right-hand corner of the approved image, and as close to the model as possible
- If multiple images are used, ONLY the first image needs the full Beauty Unaltered (with words) logo
- Each additional image will only need the beauty mark heart

Do NOT

- Apply colors other than black and white to the logo
- Stretch, proportionally alter or change the logo in any way
- Reduce the logo diameter below 20% of the image, or 22px wide
- Apply shadows, glow effects, filters, textures or outlines

Image Output

Image Submission & Approval

CMX Specs Landing Page

Digitally Altered images are not allowed within any marketing materials affiliated with CVS





Creative Examples:

Landing Page Example:

Dermatologist recommended skincare Whether your sidn is sensitive, acce-prone, aging, dry, or anything in between

If full Beauty Mark is used in the hero module, the following modules only need the beauty heart



Shop by Catego

Build your best skincare regime yet

Social Carousel Example:

If full Beauty Mark is used in the first card, the following cards only need the beauty heart



Banner Examples:





Thank you.

If you have any questions regarding anything in this document, we encourage you to reach out to your CMX Account Manager.

